

Overseas Transfer of Personal Information to a Third Party

We may transfer your information outside South Korea to the below entities for the purpose of storing information or for a delegation of personal information processing.

Recipient (Contact Information of Information Manager)_	Country to which Personal Information is to be Transferred	Date and Method of Transfer	Items of Personal Information to be Transferred	Purposes of Use by Recipients	Period of Retention of Use by Recipient
<u>Amadeus</u> <u>dataprotection@amadeus.com</u>	Germany	upon purchasing a services. Via a secured channel.	Flight data email address, telephone number, address, date of birth, name, next of kin details, bank account details, credit card expiry date, credit card number, <u>health/medical</u> <u>information</u> , <u>religion</u> , PNR and ticket number, flight details, loyalty number, <u>passport details</u> and similar).	<u>To enable</u> <u>booking of</u> <u>flights</u>	<u>5 years</u>
<u>Plusgrade</u> <u>dpo@plusgrade.com</u>	Canada	8 days prior to departure via web service APIs	Email, Etihad guest number, PNR number, Tier Status	- <u>Send marketing</u> <u>communication</u> <u>to customers</u> <u>showing them</u> <u>option to buy</u> <u>an upgrade or</u> <u>NFS</u>	<u>7 years</u>
<u>Global Business Service Solutions</u> <u>PJSC</u>	UAE	Audit team use system which might have personal data to perform ADM check.	Account Status, Bank Account Details, Credit Card Expiry Date, Credit Card Number, Date of	<u>Refunds, Fare</u> <u>Audit</u>	<u>10 years</u>

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<u>Noggin IT Limited</u> <u>cgreene@noggin.io</u>	Ireland	Only following a catastrophic emergency response. This is an automated system that would receive data	<u>transportation considerations</u> Passport details including, Name, Date of Birth, Gender, Nationality, <u>Passport Number</u> , Telephone Number, Next of Kin details from provided emergency contact. <u>Religion: would only if the next of kin volunteered for deceased passenger human remains transportation considerations</u>	<u>NOGGIN OCA is the name of the software company whose system store our incident management</u>	<u>For the duration of the contract</u>
<u>15 Below Ltd</u> <u>dataprotection@15below.com.</u>	UK		Cookie Information, - Email, Etihad guest number, Full Name, - Home Address, IP Address, Masked	<u>To manage confirmation emails, trip reminders, pre-</u>	<u>Up to 5 years</u>

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<u>Intelex</u> <u>legal@intelex.com</u>	Canada	Data is entered in the system when a request for disclosure is made	Credit Card Number, Name, PNR number, Telephone, Ticket Number, Website History Bank Account Details, , Credit Card Expiry Date, Credit Card Number, Date of Birth, - Debit Card Number, Email, Employees - Email, Etihad guest number, FF Username, - Full Name, Home Address, IP Address, Next of kin, <u>Passport</u> <u>Number</u> , - PNR number, Telephone, Ticket Number and	<u>departure</u> <u>reminders,</u> <u>order</u> <u>confirmation</u> <u>emails,</u> <u>boarding pass</u> <u>emails,</u> <u>welcome home</u> <u>email, Schedule</u> <u>change emails.</u> <u>To manage</u> <u>requests from</u> <u>authorities</u>	<u>10 years</u>

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<u>Adobe</u> <u>DPO@Adobe.com,</u> <u>clientcare@adobe.com</u>	UAE	As of 6 th August 2019, Data is transmitted thorough flight booking information: completion of reservation through dedicated network	other flight information Email, Name	<u>Sending communication</u>	<u>6 months</u>
<u>Vxceed</u> <u>dataprivacy@vxceed.co</u>	Ireland	Real time daily, over encrypted channels	Mobile number, Email ID, Pick up or drop off Address, Passenger details, Flight information	<u>To support chauffeur booking and fulfilment services for customer</u>	<u>3 years</u>
<u>Eurogulf</u> <u>dataprivacy@eurogulf.ae</u>	UAE	Real time daily, over encrypted channels	Mobile number, Email ID, Pick up or drop off Address, Passenger details, Flight information	<u>To support chauffeur booking and fulfilment services for customer</u>	<u>1 year</u>
<u>Dnata</u> <u>privacy@dnata.com</u>	UAE, India, Serbia, Italy, Philippines	Access to systems	All guest information updated in the booking and the Etihad guest accounts (for example, name, date of birth,	<u>Booking & amending tickets for</u>	Until the contract expires

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Teleperformance & privacy@teleperformance.com	Egypt	Access to systems	passport information, contact details, email address, seat & meal preference, wheelchair requests etc.) All guest information updated in the booking and the Etihad guest accounts (for example, name, date of birth, passport information, contact details, email address, seat & meal preference, wheelchair requests etc.)	guests, requesting additional services like meal, chauffeur pick up etc Booking & amending tickets for guests, requesting additional services like meal, chauffeur pick up etc	Until the contract expires

*this table is subject to change