GFBM580 GFS TEXT MENU GENERAL RULE LIST 10JUL 19

TYPE "X" OR "L" BELOW OR "A" FOR ALL: 11:07:00

AREA: ZZ TARIFF: IPRG CXR: EY IN EFFECT ON: 09JUL19

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY:

RULE TITLE

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_ 0002 STANDARD FORMAT OF ELECTRONIC RULES

_ 0005 APPLICATION OF TARIFF

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AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0001 CAT: 70 EFFECT: 30MAY19 08:08:52

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DEFINITIONS

ADD-ON-FARE: SEE "ARBITRARY"

ADULT - A PERSON WHO HAS REACHED HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

AFRICA - THE AREA COMPRISED OF ALL THE COUNTRIES ON THE CONTINENT OF AFRICA OTHER THAN ALGERIA, MOROCCO, SUDAN, TUNISIA, AND EGYPT, BUT INCLUDING THE FOLLOWING ISLANDS: CAPE VERDE, COMOROS, MADAGASCAR, MAURITIUS, REUNION, SAO TOME, PRINCIPE, AND SEYCHELLES.

ANIMALS - IN ADDITION TO THE USUAL CONNOTATION OF DOMESTIC PETS, REPTILES, BIRDS, POULTRY AND FISH.

APPLICABLE FARE - IN FARE CONSTRUCTION, A FARE THAT IS ESTABLISHED AFTER THE APPLICATION OF ALL FARE CONSTRUCTION CALCULATIONS; E.G., EXCESS MILEAGE, HIGHER INTERMEDIATE FARE, ETC.

ARBITRARY - AN AMOUNT PUBLISHED FOR USE ONLY IN COMBINATION WITH OTHER FARES FOR THE CONSTRUCTION OF THROUGH FARES. IT IS ALSO REFERRED TO AS "PROPORTIONAL FARE", "BASING FARE", AND "ADD-ON-FARE".

AREA NO. 1 (OR "AREA 1") - THE AREA COMPRISED OF ALL OF THE NORTH AND SOUTH AMERICAN CONTINENTS AND THE ISLANDS ADJACENT THERETO; GREENLAND, BERMUDA, THE WEST INDIES, THE ISLANDS OF THE CARIBBEAN SEA, AND THE HAWAIIAN ISLANDS (INCLUDING MIDWAY AND PALMYRA).

AREA NO. 2 (OR "AREA 2") - THE AREA COMPRISED OF ALL OF EUROPE (INCLUDING THAT PART OF THE RUSSIAN FEDERATION IN EUROPE) AND THE ISLANDS ADJACENT THERETO; ICELAND, THE

AZORES, ALL OF AFRICA AND THE ISLANDS ADJACENT THERETO; ASCENSION ISLAND; THAT PART OF ASIA LYING WEST OF AND SOUTH WEST OF AND INCLUDING IRAN, ISLAMIC REPUBLIC OF.

AREA NO. 3 (OR "AREA 3") - THE AREA COMPRISED OF ALL OF ASIA AND THE ISLANDS ADJACENT THERETO EXCEPT THAT PORTION INCLUDED IN AREA NO. 2; ALL OF THE EAST INDIES, SOUTH ASIAN SUBCONTINENT, AUSTRALASIA, THE ISLANDS OF THE PACIFIC OCEAN EXCEPT THOSE INCLUDED IN AREA NO. 1; RUSSIAN FEDERATION (EAST OF THE URALS).

ASIA - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, BRUNEI, CHINA, HONG KONG, INDIA, INDONESIA, THE ISLANDS OF THE PACIFIC IN AREA NO. 3 NORTH OF THE EQUATOR, JAPAN, KAZAKHSTAN, KAMPUCHEA, KOREA, KYRGYZSTAN, LAOS, MALAYSIA, MALDIVES ISLAND, MYANMAR, NEPAL, OUTER MONGOLIA, PAKISTAN, PHILIPPINES, RUSSIAN FEDERATION (EAST OF THE URAL MOUNTAINS), SINGAPORE, SIR LANKA, TAIWAN, TAJIKISTAN, TIMOR, THAILAND, TURKMENISTAN, UZBEKISTAN AND VIETNAM.

ASSEMBLY POINT - A POINT IN THE ITINERARY WHERE THE ENTIRE QUALIFYING GROUP ASSEMBLES AND COMMENCES TRANSPORTATION AS A GROUP.

AUSTRALASIA - THE AREA COMPRISED OF AUSTRALIA; NEW CALEDONIA; NEW ZEALAND; NEW HEBRIDES; FIJI; SAMOA, COOK ISLANDS, PAPUA NEW GUINEA, TAHITI AND THE ISLANDS ADJACENT THERETO.

AUTHORIZED AGENT - A PASSENGER SALES AGENT WHO HAS BEEN APPOINTED BY CARRIER TO REPRESENT CARRIER IN THE SALE OF AIR PASSENGER TRANSPORTATION OVER THE SERVICES OF CARRIER AND, WHEN AUTHORIZED, OVER THE SERVICES OF OTHER AIR CARRIERS.

BAGGAGE, WHICH IS EQUIVALENT TO LUGGAGE, SUCH ARTICLES, EFFECTS AND OTHER PERSONAL PROPERTY OF A TICKETED PASSENGER AS ARE NECESSARY OR APPROPRIATE FOR THE WEAR, USE, COMFORT OR CONVENIENCE OF THE PASSENGER IN CONNECTION WITH THE

PASSENGER'S TRIP. UNLESS OTHERWISE SPECIFIED, IT INCLUDES BOTH CHECKED AND UNCHECKED BAGGAGE OF THE PASSENGER.

BAGGAGE CHECK OR BAGGAGE CLAIM TAG - THOSE PORTIONS OF THE TICKET THAT PROVIDE FOR THE CARRIAGE OF A PASSENGER'S CHECKED BAGGAGE AND WHICH ARE ISSUED BY THE CARRIER AS RECEIPT FOR THE PASSENGER'S CHECKED BAGGAGE.

BAGGAGE TAG - A DOCUMENT ISSUED BY CARRIER SOLELY FOR THE IDENTIFICATION OF CHECKED BAGGAGE, THE BAGGAGE (STRAP) TAG PORTION OF WHICH IS ATTACHED BY THE CARRIER TO A PARTICULAR ARTICLE OF CHECKED BAGGAGE AND THE BAGGAGE (CLAIM) TAG PORTION OF WHICH IS GIVEN TO THE PASSENGER.

BANKERS BUYING RATE ("BBR") - THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E., OTHER THAN TRANSACTIONS IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL PURCHASE A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE.

BANKERS SELLING RATE ("BSR") - THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E., OTHER THAN TRANSACTIONS IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL SELL A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE.

BASING FARE: SEE "ARBITRARY"

BUSINESS (INTERMEDIATE), ECONOMY AND FIRST CLASS FARES - THE FULL FARES ESTABLISHED FOR NORMAL/REGULAR OR USUAL SERVICE, THE APPLICATION OF WHICH IS NOT DEPENDENT UPON ANY SPECIFICALLY LIMITED PERIOD OF TICKET VALIDITY OR OTHER SPECIAL CIRCUMSTANCES AND THAT ARE APPLICABLE FOR TRAVEL IN THE BUSINESS, FIRST AND ECONOMY CLASS CABINS AS IS APPROPRIATE.

CABIN BAGGAGE - BAGGAGE, WHICH DUE TO ITS SIZE AND NATURE REQUIRES THE PURCHASE OF A SEAT ON BOARD THE AIRCRAFT TO TRANSPORT THE PIECE OF BAGGAGE.

CALENDAR MONTH - THE PERIOD OF TIME STARTING WITH ANY DAY IN A MONTH, IDENTIFIED BY NUMBER, AND ENDING WITH THE SAME DAY OF THE FOLLOWING MONTH. WHEN THE SAME DAY DOES NOT OCCUR IN THE FOLLOWING MONTH, THIS PERIOD ENDS ON THE LAST DAY OF THAT MONTH.

CALENDAR WEEK - A PERIOD OF SEVEN DAYS STARTING AT 12:01 A.M. SUNDAY AND ENDING AT 12:00 P.M. OF THE FOLLOWING SATURDAY; PROVIDED THAT WHEN A CARRIER OFFERS ONLY ONCE A WEEK SERVICE BETWEEN TWO POINTS, IT SHALL MEAN A PERIOD OF EIGHT DAYS COMMENCING WITH 12:01 A.M. ON THE DAY THE FLIGHT OPERATES.

CANCELLATION CHARGE/FREE - THE SERVICE CHARGE MADE BY REASON OF FAILURE OF A PASSENGER TO USE RESERVED ACCOMMODATION WITHOUT HAVING CANCELLED SUCH ACCOMMODATION PRIOR TO THE LATEST APPROPRIATE TIME FOR CANCELLATION SPECIFIED BY THE CARRIER.

CARIBBEAN AREA - THE AREA COMPRISING ANGUILLA, ANTIGUA, ARUBA, BAHAMAS, BARBADOS, BARBUDA, BERMUDA, BONAIRE, BRITISH VIRGIN ISLANDS, CAYMAN ISLANDS, CUBA, CURACAO, DOMINICA, DOMINICAN REPUBLIC, GRENADA, GUADELOUPE, HAITI, JAMAICA, LEEWARD ISLANDS, MARTINIQUE, MONTSERRAT, NETHERLANDS ANTILLES, NEVIS, SABA, ST. BARTHELEMY, ST. EUSTATIUS, ST. KITTS, ST. LUCIA, ST. MARTIN, ST. VINCENT, TRINIDAD AND TOBAGO, TURKS AND CAICOS ISLANDS, WEST INDIES AND WINDWARD ISLANDS.

CARRIAGE - TRANSPORTATION OF PASSENGERS AND THEIR BAGGAGE BY AIR, EITHER GRATUITOUSLY OR FOR HIRE.

CARRIER - THE AIR CARRIER ISSUING THE TICKET AND ALL AIR CARRIERS THAT CARRY OR UNDERTAKE TO CARRY THE PASSENGER

AND/OR HIS BAGGAGE THEREUNDER OR PERFORM OR UNDERTAKE TO PERFORM ANY OTHER SERVICES RELATED TO SUCH AIR CARRIAGE.

CARRIER'S REGULATIONS - RULES OTHER THAN THESE CONDITIONS, PUBLISHED BY CARRIER AND IN EFFECT ON DATE OF TICKET ISSUE, GOVERNING CARRIAGE OF PASSENGERS AND/OR BAGGAGE AND SHALL INCLUDE ANY APPLICABLE TARIFFS IN FORCE.

CENTRAL AFRICA - THE AREA COMPRISED OF MALAWI, ZAMBIA AND ZIMBABWE.

CENTRAL AMERICA - THE AREA COMPRISED OF BELIZE, COSTA RICA, EL SALVADOR, GUATEMALA, HONDURAS, NICARAGUA AND PANAMA.

CERTIFIED DEATH OR ILLNESS - SUBSTANTIATED BY A DEATH/MEDICAL CERTIFICATE.

CHANGE OF EQUIPMENT (GAUGE) - A SCHEDULE CHANGE OF AIRCRAFT, OCCURING AT LEAST ONCE EN ROUTE THAT IS IDENTIFIED BY ONE AIRLINE DESIGNATOR/FLIGHT NUMBER BETWEEN THE STATION OF ORIGIN AND DESTINATION POINTS.

CHARGE - AN AMOUNT TO BE PAID FOR CARRIAGE OF GOODS OR EXCESS BAGGAGE, BASED ON THE APPLICABLE RATE FOR SUCH CARRIAGE; OR AN AMOUNT TO BE PAID FOR A SPECIAL OR INCIDENTAL SERVICE IN CONNECTION WITH THE CARRIAGE OF A PASSENGER OR BAGGAGE.

CHARTER - THE HIRE OF AN AIRCRAFT.

CHECKED BAGGAGE (REGISTERED LUGGAGE) - BAGGAGE OF WHICH CARRIER TAKES SOLE CUSTODY AND FOR WHICH THE CARRIER HAS ISSUED A BAGGAGE CHECK AND A BAGGAGE CLAIM TAG.

CHILD - A PERSON WHO HAS REACHED HIS/HER SECOND BIRTHDAY BUT NOT HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

CIRCLE TRIP - NORMAL FARES - TRAVEL FROM A POINT AND RETURN THERETO BY A CONTINUOUS CIRCUITOUS AIR ROUTE INCLUDING TRAVEL COMPRISING TWO FARE COMPONENTS BUT WHICH DO NOT MEET THE CONDITIONS OF THE ROUND TRIP DEFINITION PROVIDED THAT

WHERE NO REASONABLE DIRECT SCHEDULED AIR ROUTE IS AVAILABLE BETWEEN THE BREAK POINTS, A BREAK IN THE CIRCLE BETWEEN TWO FARE CONSTRUCTION POINTS MAY BE TRAVELLED BY ANY OTHER - OF TRANSPORTATION WITHOUT PREJUDICE TO THE CIRCLE TRIP.

CIRCLE TRIP - SPECIAL FARES - TRAVEL FROM A POINT AND RETURN THERETO BY A CONTINUOUS CIRCUITOUS AIR ROUTE COMPRISING TWO FARE COMPONENTS WHICH DO NOT MEET THE CONDITIONS OF THE ROUND TRIP DEFINITION PROVIDED THAT WHERE NO REASONABLE DIRECT SCHEDULED AIR ROUTE IS AVAILABLE BETWEEN THE BREAK POINTS, A BREAK IN THE CIRCLE BETWEEN TWO FARE CONSTRUCTION POINTS MAY BE TRAVELLED BY ANY OTHER - OF TRANSPORTATION WITHOUT PREJUDICE TO THE CIRCLE TRIP.

CIVIL AERONAUTICS BOARD ("C.A.B.") - THE UNITED STATES DEPARTMENT OF TRANSPORTATION ("D.O.T.").

CO-TERMINAL - SPECIFIED CITIES THAT MAY BE CONSIDERED THE SAME POINT FOR DETERMINATION OF JOURNEY TYPE.

CODESHARE - THE PRACTICE OF CARRIER PLACING ITS TWO-LETTER DESIGNATION CODE "EY" ON FLIGHTS OPERATED BY CARRIERS OTHER THAN EY.

COMBINATION OF CHARGES - AN AMOUNT THAT IS OBTAINED BY COMBINING TWO OR MORE CHARGES,

COMBINATION OF FARES - WHEN TWO OR MORE ONE-WAY, ROUND TRIP OR HALF ROUND TRIP FARES ARE USED AND SHOWN SEPARATELY IN A FARE CALCULATION.

CONDITIONS OF CONTRACT - THE TERMS AND CONDITIONS SHOWN ON THE PASSENGER TICKET, OR IN THE CASE OF ELECTRONIC TICKETS, THE PASSENGER RECEIPT, AND ON THE BAGGAGE CHECK.

CONJUNCTION TICKET - TWO OR MORE TICKETS CONCURRENTLY ISSUED TO A PASSENGER AND WHICH TOGETHER CONSTITUTE A SINGLE CONTRACT OF CARRIAGE.

CONNECTION - THAT POINT FROM WHICH A PASSENGER IS SCHEDULED TO DEPART ON THE DAY OF ARRIVAL TO THE NEXT TICKETED POINT,

ON A SCHEDULED SERVICE OF THE SAME OR ANOTHER CARRIER. IF THERE IS NO SCHEDULED SERVICE TO THE NEXT TICKETED POINT ON THE DAY OF ARRIVAL, DEPARTURE WITHIN 24 HOURS SHALL CONSTITUTE A CONNECTION UNLESS RESTRICTED BY A PARTICULAR FARE RULE.

CONSEQUENTIAL DAMAGES - DAMAGES WHICH ARE REASONABLE, OUT OF POCKET EXPENSES AND OTHER PROVABLE DAMAGES INCURRED BY PASSENGER AS THE CONSEQUENCE OF THE LOSS, DAMAGE OR DELAY IN THE DELIVERY OF SUCH PERSONAL PROPERTY.

CONSTRUCTED FARES - AN UNSPECIFIED THROUGH FARE CONSTRUCTED BY THE USE OF ADD-ON AMOUNTS, OR TWO OR MORE FARES SHOWN AS A SINGLE AMOUNT IN A FARE CALCULATION.

CONTIGUOUS UNITED STATES OR CONTINENTAL UNITED STATES - THE DISTRICT OF COLUMBIA AND ALL STATES OF THE UNITED STATES OTHER THAN ALASKA AND HAWAII.

CONTRACT OF CARRIAGE - THE TERMS AND CONDITIONS IN THIS DOCUMENT, AS AMENDED FROM TIME TO TIME BY THE CARRIER.

CONVENTION MEANS THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR, SIGNED AT WARSAW, OCTOBER 12, 1929, OR THAT CONVENTION AS AMENDED BY THE HAGUE PROTOCOL, 1955, OR THE MONTREAL CONVENTION WHICHEVER MAY BE APPLICABLE TO CARRIAGE HEREUNDER.

COUNTRY OF COMMENCEMENT OF TRANSPORTATION - THE COUNTRY FROM WHICH TRAVEL ON THE FIRST INTERNATIONAL SECTOR TAKES PLACE.

COUNTRY OF PAYMENT - THE COUNTRY WHERE THE PURCHASER MAKES PAYMENT TO THE CARRIER OR ITS AGENT. PAYMENT BY CHEQUE, CREDIT CARD OR OTHER BANKING INSTRUMENTS SHALL BE DEEMED TO HAVE BEEN MADE AT THE PLACE WHERE THE CARRIER OR ITS AGENT ACCEPTS SUCH INSTRUMENT.

CURRENCY OF THE COUNTRY OF ORIGIN/PAYMENT - THE CURRENCY IN WHICH INTERNATIONAL FARES FROM THAT COUNTRY ARE DENOMINATED.

DAMAGE INCLUDES DEATH, INJURY, DELAY, LOSS, PARTIAL LOSS OR OTHER DAMAGE OF WHATSOEVER NATURE ARISING OUT OF OR IN CONNECTION WITH CARRIAGE OR OTHER SERVICES PERFORMED BY CARRIER INCIDENTAL THERETO.

DATE OF TRANSACTION - THE DATE OF ISSUANCE OF THE TICKET, MCO OR PTA.

DAYS - FULL CALENDAR DAYS, INCLUDING SUNDAYS AND LEGAL HOLIDAYS; PROVIDED THAT FOR PURPOSES OF NOTIFICATION, THE BALANCE OF THE DAY UPON WHICH NOTICE IS DISPATCHED SHALL NOT BE COUNTED; AND FOR PURPOSES OF DETERMINING THE DURATION OF A VALIDITY PERIOD, THE BALANCE OF THE DAY UPON WHICH THE TICKET IS ISSUED OR FLIGHT COMMENCED SHALL NOT BE COUNTED.

DEADLINE: (1) RESERVATIONS: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH RESERVATIONS MUST BE CONFIRMED.

(2) PAYMENT: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH FULL PAYMENT MUST BE MADE.

(3) TICKETING: THE MINIMUM NUMBER OF DAYS/WEEKS/MONTHS BEFORE THE DAY OF DEPARTURE BY WHICH TICKETING MUST BE COMPLETED.

NOTE 1: WHEN "DEADLINE" IS USED IN PARAGRAPHS OTHER THAN RESERVATIONS, PAYMENT AND TICKETING, THE TERM REFERS TO THE DEADLINE FOR RESERVATIONS, PAYMENT AND TICKETING. WHEN DIFFERENT DEADLINES APPLY, THE RELEVANT DEADLINE WILL BE INDICATED, E.G., "BEFORE THE TICKETING DEADLINE".

NOTE 2: "BEFORE DEADLINE" INCLUDES TRANSACTIONS MADE ON THE DEADLINE DATE.

DECLARED VALUE FOR CARRIAGE - THE VALUE OF GOODS OR BAGGAGE DECLARED TO THE CARRIER BY THE PASSENGER FOR THE PURPOSES OF DETERMINING CHARGES OR OF ESTABLISHING THE LIMIT OF THE CARRIER'S LIABILITY FOR LOSS, DAMAGE OR DELAY.

DEPARTMENT OF TRANSPORTATION ("DOT") - THE UNITED STATES DEPARTMENT OF TRANSPORTATION.

DEPARTURE - THE DAY/TIME OF THE FLIGHT ON WHICH THE PASSENGER IS TICKETED TO TRAVEL.

(1) BEFORE DEPARTURE - THE FIRST FLIGHT OF THE PRICING UNIT.

(2) AFTER DEPARTURE - A SUBSEQUENT FLIGHT OF THE PRICING UNIT.

DESTINATION - THE ULTIMATE POINT OF THE PASSENGER'S JOURNEY AS SHOWN ON THE TICKET.

DIRECT ROUTE - THE SHORTEST ALL YEAR ROUTE OPERATED BY A CARRIER IN BOTH DIRECTIONS BETWEEN TICKETED POINTS AT WHICH IT EXERCISES TRAFFIC RIGHTS.

DIRECT FARE - IN FARE CONSTRUCTION, A FARE BETWEEN TWO POINTS WITHOUT THE APPLICATION OF FARE CONSTRUCTION CALCULATIONS.

DOMESTIC CARRIAGE - (EXCEPT AS OTHERWISE SPECIFIED) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE, THE PLACE OF DESTINATION OR STOPOVER, AND THE ENTIRE TRANSPORTATION ARE WITHIN THE SOVEREIGN STATE.

DOMESTIC FARE - A FARE APPLICABLE BETWEEN POINTS IN THE SAME COUNTRY.

DOMESTIC TRANSFER - A CHANGE FROM THE DOMESTIC SERVICE OF ONE CARRIER TO THE DOMESTIC SERVICE OF THE SAME CARRIER (ONLINE TRANSFER) OR THE DOMESTIC SERVICE OF ANOTHER CARRIER (INTERLINE TRANSFER).

DOUBLE OPEN JAW - TRAVEL THAT IS ESSENTIALLY OF A ROUND TRIP NATURE EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND THE

INWARD POINT OF DEPARTURE AND THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL ARE NOT THE SAME.

DOWNGRADE - A PASSENGER'S INVOLUNTARY DISPLACEMENT FROM FIRST CLASS TO BUSINESS CLASS, FIRST TO ECONOMY CLASS OR BUSINESS CLASS TO ECONOMY CLASS WHEN THERE ARE MORE PASSENGERS WITH CONFIRMED RESERVATIONS AND TICKETS THAN THERE ARE AVAILABLE SEATS.

EAST AFRICA - THE AREA COMPRISING BURUNDI, DJIBOUTI, ETHIOPIA, KENYA, RWANDA, SOMALIA, TANZANIA, AND UGANDA.

EASTBOUND - TRAVEL FROM A POINT IN AREA NO. 1 TO A POINT IN AREA NO. 2 OR 3 VIA THE ATLANTIC OCEAN OR TRAVEL FROM A POINT IN AREA NO. 2 OR 3 TO A POINT IN AREA NO. 1 VIA THE PACIFIC OCEAN.

EASTERN HEMISPHERE - THE AREA COMPRISED OF AFRICA, ASIA/AREA 3, EUROPE AND THE MIDDLE EAST FOR TRAVEL VIA THE ATLANTIC OCEAN.

EDUCATIONAL ESTABLISHMENT - A SCHOOL, ACADEMY, COLLEGE, OR UNIVERSITY OFFERING FULL TIME EDUCATIONAL, VOCATIONAL OR TECHNICAL COURSES FOR A SCHOOL YEAR AND DOES NOT INCLUDE A COMMERCIAL OFFICE, INDUSTRIAL OR MILITARY ESTABLISHMENT OR A HOSPITAL AT WHICH A STUDENT IS SERVING AN APPRENTICESHIP UNLESS SUCH APPRENTICESHIP IS PART OF THE SCHOOL CURRICULUM OF THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED.

END ON COMBINATION IS THE COMBINATION OF TWO OR MORE FARES THAT COULD BE TICKETED SEPARATELY AT A FARE CONSTRUCTION POINT (NOT APPLICABLE TO COMBINATION OF FARES BETWEEN THE SAME POINTS).

ENDORSEMENT THE TRANSFER OF AUTHORITY REQUIRED WHEN A PASSENGER WITH AN INTERNATIONAL TICKET WISHES TO REBOOK TO A CARRIER OTHER THAN THE CARRIER SHOWN ON THE TICKET.

EY - ETIHAD AIRWAYS.

ELECTRONIC COUPON - AN ELECTRONIC FLIGHT COUPON OR OTHER VALUE DOCUMENT HELD IN CARRIER'S DATABASE.

ELECTRONIC TICKET - THE ITINERARY/RECEIPT ISSUED BY OR ON BEHALF OF CARRIER, THE ELECTRONIC COUPONS AND, IF APPLICABLE, A BOARDING DOCUMENT.

EUROPE - THE AREA COMPRISED OF ALBANIA, ALGERIA, ANDORRA, ARMENIA, AUSTRIA, AZERBAIJAN, AZORES, BELARUS, BELGIUM, BOSNIA AND HERZEGOVINA, BULGARIA, CANARY ISLANDS, CROATIA, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GEORGIA, GERMANY, GIBRALTAR, GREECE, HUNGARY, ICELAND, IRELAND, ITALY, LATVIA, LIECHTENSTEIN, LITHUANIA, LUXEMBOURG, MADEIRA, MALTA, MONACO, MOROCCO, NETHERLANDS, NORWAY, POLAND, PORTUGAL, ROMANIA, RUSSIAN FEDERATION (WEST OF THE URAL MOUNTAINS), SAN MARINO, SERBIA AND MONTENEGRO, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, SWITZERLAND, TUNISIA, TURKEY IN EUROPE AND ASIA, UKRAINE, AND THE UNITED KINGDOM.

EUROPEAN COMMUNITY ("EC") - THE MEMBER STATES COMPRISED OF AUSTRIA, BELGIUM, DENMARK, FINLAND, FRANCE, GERMANY, GREECE, ICELAND, IRELAND, ITALY, LUXEMBOURG, THE NETHERLANDS, NORWAY, PORTUGAL, SPAIN, SWEDEN AND THE UNITED KINGDOM.

EXCESS BAGGAGE - THAT PART OF BAGGAGE THAT IS IN EXCESS OF THE BAGGAGE THAT MAY BE CARRIED FREE OF CHARGE.

EXCESS BAGGAGE CHARGE - THE CHARGE FOR THE CARRIAGE OF EXCESS BAGGAGE.

EXCHANGE ORDER - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AN APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK OR PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

EXCURSION FARES - A NON-ADVANCE PURCHASE ROUND TRIP FARE, WHEREBY RESERVATIONS FOR ALL SEGMENTS ARE NOT REQUIRED AT

TIME OF TICKETING, UNLESS SPECIFIED OTHERWISE IN SPECIFIC FARE RULES.

FARE - THE AMOUNT CHARGED BY THE CARRIER FOR THE CARRIAGE OF A PASSENGER AND HIS ALLOWABLE FREE BAGGAGE AND IS THE CURRENT FARE THAT A CARRIER IN THE PUBLICATION IT NORMALLY USES TO PUBLISH FARES, HOLDS OUT TO THE PUBLIC, OR THE APPROPRATE SEGMENT OF THE PUBLIC AS BEING APPLICABLE TO THE CLASS OF SERVICE TO BE FURNISHED.

FARE COMPONENT - THE PORTION OF AN ITINERARY BETWEEN TWO CONSECUTIVE FARE CONSTRUCTION POINTS - THE POINT OF ORIGIN AND THE POINT OF DESTINATION ARE FARE CONSTRUCTION POINTS.

FARE CONSTRUCTION POINTS (FARE BREAK POINTS) - THE TERMINAL POINTS OF A FARE COMPONENT (THESE ARE ALSO TERMED FARE BREAK POINTS).

FARES TARIFF - THE TARIFF CONCERNED WITH FARES AND RELATED CHARGES.

FIRST CARRIER - THE PARTICIPATING CARRIER OVER WHOSE AIR ROUTES THE FIRST SECTION OF CARRIAGE IS UNDERTAKEN OR PERFORMED.

FLIGHT COUPON OR IN THE CASE OF AN "ELECTRONIC TICKET", THE ELECTRONIC COUPON - THAT PORTION OF THE TICKET THAT BEARS THE NOTATION "GOOD FOR PASSAGE" AND INDICATES THE PARTICULAR PLACES BETWEEN WHICH THE COUPON IS GOOD FOR CARRIAGE.

FLIGHT NUMBER - THE NUMERICAL DESIGNATION OF A FLIGHT.

FORCE MAJEURE - WEATHER OR OTHER CONDITIONS BEYOND EY'S CONTROL INCLUDING, BUT NOT LIMITED TO ACTS OF GOD, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES, TERRORIST ACTIVITIES OR DISTURBANCES, WHETHER ACTUAL, THREATENED OR REPORTED.

FOREIGN AIR TRANSPORTATION - TRANSPORTATION BETWEEN A POINT IN THE UNITED STATES AND A POINT OUTSIDE THEREOF.

FREEDOM RIGHTS

(1) THIRD FREEDOM - THE RIGHT TO DEPLANE TRAFFIC IN THE FOREIGN COUNTRY THAT HAS BEEN ENPLANED IN THE HOME COUNTRY OF THE CARRIER.

(2) FOURTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN THE FOREIGN COUNTRY THAT IS BOUND FOR THE HOME COUNTRY OF THE CARRIER.

(3) FIFTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY AND DEPLANE TRAFFIC IN ANOTHER FOREIGN COUNTRY, NEITHER OF WHICH IS CARRIER'S COUNTRY OF REGISTRATION.

(4) SIXTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY, TRANSPORT THE TRAFFIC VIA THE COUNTRY OF REGISTRATION AND DEPLANE THE TRAFFIC IN ANOTHER FOREIGN COUNTRY.

(5) SEVENTH FREEDOM - THE RIGHT TO ENPLANE TRAFFIC IN ONE FOREIGN COUNTRY AND TRANSPORT THE TRAFFIC WITHOUT TRANSITING THE COUNTRY OF REGISTRATION.

FRENCH GOLD FRANCS - THE FRANCS CONSISTING OF 65.50 MILLIGRAMS OF GOLD WITH A FINENESS OF NINE HUNDRED THOUSANDTHS.

FROM...TO... - APPLICATION IN ONE DIRECTION BETWEEN TWO POINTS.

GATEWAY - THE PASSENGER'S FIRST POINT OF ARRIVAL OR LAST POINT OF DEPARTURE WITHIN GEOGRAPHIC LOCALS, I.E.:

(1) WHEN TRAVELING BETWEEN AREAS 1, 2 OR 3 THE LAST POINT OF DEPARTURE/FIRST POINT OF ARRIVAL IN THAT AREA.

(2) WHEN TRAVELLING BETWEEN ZONES WITHIN AN AREA, THE LAST POINT OF DEPARTURE/FIRST POINT OF ARRIVAL IN THAT ZONE.

(3) WHEN TRAVELLING BETWEEN COUNTRIES WITHIN A ZONE, THE LAST POINT OF DEPARTURE IN ONE COUNTRY AND THE FIRST POINT OF ARRIVAL IN ANOTHER COUNTRY.

GIVEAWAY - ANYTHING GIVEN GRATUITOUSLY BY A CARRIER WHETHER

OR NOT PAID FOR BY THE CARRIER, TO PASSENGER, OTHER THAN AIR CARRIAGE FROM AIRPORT OF DEPARTURE TO AIRPORT OF DESTINATION.

GLOBAL INDICATOR - THE GLOBAL ROUTING APPLICABLE TO THE FARE, I.E., EH/AT/TS/PO/SP/AP

GROUND TRANSPORTATION - BUS, LIMOUSINE, TAXI OR TRAIN SERVICE BETWEEN THE TERMINAL AND AIRPORT.

GROUP ORGANIZER - ANY PERSON, INCLUDING A CARRIER OR AGENT, WHO ORGANIZES AND PROMOTES PREPAID AND PREARRANGED GROUP TRAVEL.

GUARDIAN - THE LEGAL GUARDIAN OR A PERSON ACTING IN LIEU OF PARENTS IN THE EVENT OF DEATH OR LEGAL INCAPACITY OF PARENTS.

HALF ROUND TRIP FARE - HALF OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL OR SPECIAL FARE. IN THE ABSENCE OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL FARE, THE ONE WAY NORMAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP NORMAL FARE. IF A SPECIFIED OR CONSTRUCTED ONE WAY SPECIAL FARE MAY BE DOUBLED TO ESTABLISH A ROUND TRIP SPECIAL FARE, THE ONE WAY SPECIAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP SPECIAL FARE.

HOSPITALIZATION - ADMITTANCE/CONFINEMENT TO A HOSPITAL ON AN INPATIENT BASIS OF AT LEAST ONE NIGHT DURATION.

IATA - WORLD ASSOCIATION OF AIRLINES THAT OPERATE INTERNATIONAL SERVICES.

IATA RATE OF EXCHANGE (IROE) - THE RATE OF EXCHANGE ISSUED BY IATA FROM TIME TO TIME AND PUBLISHED IN RULE 145 (E) NTA(A) NO. 373 OR AS PROVIDED UNDER IATA COMPOSITE PASSENGER RESOLUTION 024C THAT IS USED TO CONVERT LOCAL CURRENCY FARES TO A NEUTRAL UNIT OF CONSTRUCTION (NUC) AND TO CONVERT NUC AMOUNTS TO THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

IBERIA OR IBERIAN PENINSULA - THE AREA COMPRISED OF GIBRALTAR, PORTUGAL (INCLUDING AZORES AND MADEIRA) AND SPAIN (INCLUDING BALEARIC AND CANARY ISLANDS).

IMMEDIATE FAMILY, EXCEPT AS OTHERWISE INDICATED - SPOUSE, CHILDREN, ADOPTED CHILDREN, SONS-IN-LAW, DAUGHTERS-IN-LAW, GRANDCHILDREN, BROTHERS, BROTHERS-IN-LAW, SISTERS, SISTERS-IN-LAW, PARENTS, PARENTS-IN-LAW AND GRANDPARENTS.

IMPORTANT NOTICE - IF A FARE IS RESTRICTED AND SUCH RESTRICTIONS ARE NOT CLEARLY EVIDENT FROM THE REQUIRED TICKET ENTRIES, SUCH RESTRICTIONS MAY BE WRITTEN, STAMPED OR PRE-PRINTED IN PLAIN LANGUAGE IN THE "ENDORSEMENT/RESTRICTIONS" BOX OF THE APPLICABLE FLIGHT COUPON(S) AND/OR ATTACHED TO THE TICKET BY USE OF AN APPROPRIATE NOTICE. IN ADDITION, WHERE A FARE IS RESTRICTED TO TIME OF TRAVEL OR PERIOD OF VALIDITY, A SPECIAL FARE NOTICE SIMILAR TO THAT SHOWN BELOW MAY BE USED.

IMPORTANT NOTICE

THIS IS A "SPECIAL FARE" TICKET THAT INVOLVES TRAVEL RESTRICTIONS. WHEN MAKING OR CHANGING RESERVATIONS, PLEASE ADVISE THE AIRLINE OR YOUR AGENT OF THE SPECIAL FARE SO THAT THEY MAY ASSIST YOU IN COMPLYING WITH THE RESTRICTIONS. FAILURE TO COMPLY WITH THE RESTRICTIONS MAY RESULT IN AN INCREASE IN FARE AND/OR ADDITIONAL COST TO YOU. IN SOME CASES THERE ARE FEES FOR CHANGING OR CANCELING SPECIAL FARE TICKETS.

NOTES:

(1) THIS WILL NOT PRECLUDE A CARRIER FROM PRODUCING ITS RESTRICTED FARES NOTICES IF SO DESIRED.

(2) THIS IMPORTANT NOTICE IS ONLY MANDATORY WHEN SPECIFICALLY REQUIRED BY PENALTIES PARAGRAPH OF A

PARTICULAR FARE RULE.

INCLUSIVE TOUR - A PREARRANGED COMBINATION OF AIR TRANSPORTATION AND SURFACE ARRANGEMENTS OTHER THAN SOLELY PUBLIC TRANSPORTATION.

INCLUSIVE TOUR FARE - A FARE SPECIFICIALLY ESTABLISHED FOR THE USE OF INCLUSIVE TOURS THAT CONFORM TO CERTAIN MIMIMUM STANDARDS.

INDIRECT ROUTE - ANY SCHEDULED CONTINUOUS AIR ROUTE OTHER THAN A DIRECT ROUTE.

INDIAN OCEAN ISLANDS - COMOROS, MADAGASCAR, MAURITIUS, MAYOTTE, REUNION, AND SEYCHELLES.

INDIAN SUBCONTINENT - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, INDIA, REPUBLIC OF MALDIVES, NEPAL, PAKISTAN AND SRI LANKA.

INFANT - A PERSON WHO HAS NOT REACHED HIS/HER SECOND BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

INTERLINE TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO THE SERVICES OF ANOTHER CARRIER.

INTERLINE TRANSPORTATION - CARRIAGE ON THE SERVICES OF MORE THAN ONE CARRIER WHERE CARRIERS AGREE TO ACCEPT EACH OTHER'S TICKETS AND BAGGAGE.

INTERNATIONAL - TRAVEL BETWEEN ANY TWO OR MORE SOVEREIGN STATES.

INTERNATIONAL CARRIAGE - (EXCEPT WHEN THE CONVENTION IS APPLICABLE) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE AND ANY PLACE OF LANDING ARE SITUATED IN MORE THAN ONE STATE. AS USED IN THIS

DEFINITION, THE TERM "STATE" INCLUDES ALL TERRITORY SUBJECT TO THE SOVEREIGNTY, SUZERAINTY, MANDATE, AUTHORITY OR TRUSTEESHIP THEREOF. "INTERNATIONAL CARRIAGE" AS DEFINED BY THE CONVENTION - ANY CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION, WHETHER OR NOT THERE BE A BREAK IN THE CARRIAGE OR A TRANSSHIPMENT, ARE SITUATED EITHER WITHIN THE TERRITORIES OF TWO HIGH CONTRACTING PARTIES TO THE CONVENTION OR WITHIN THE TERRITORY OF A SINGLE HIGH CONTRACTING PARTY TO THE CONVENTION, IF THERE IS AN AGREED STOPPING PLACE WITHIN A TERRITORY SUBJECT TO THE SOVEREIGNTY, SUZERAINTY, MANDATE OR AUTHORITY OF ANOTHER POWER EVEN THOUGH THAT POWER IS NOT A PARTY TO THE CONVENTION.

INTERNATIONAL SECTOR - A SECTOR OF UNINTERRUPTED AIR TRAVEL FOR WHICH THE ARRIVAL AND DEPARTURE POINTS ARE IN TWO DIFFERENT COUNTRIES.

NOTE: FOR PURPOSES OF APPLYING FARES IN THIS TARIFF:

(A) TRAVEL ON A SECTOR BETWEEN THE U.S.A. AND CANADA IS NOT CONSIDERED INTERNATIONAL, AND,

(B) FOR FARE CONSTRUCTION PURPOSES, WHEN TRANSOCEANIC TRAVEL IS INVOLVED IN A FARE COMPONENT, TRAVEL ON THE TRANSOCEANIC SECTOR SHALL BE CONSIDERED THE INTERNATIONAL SECTOR.

INTERNATIONAL TRANSFER - A CHANGE FROM THE INTERNATIONAL SERVICE OF ONE CARRIER TO ANOTHER INTERNATIONAL SERVICE OF THE SAME CARRIER (ONLINE TRANSFER), OR TO AN INTERNATIONAL SERVICE OF ANOTHER CARRIER (INTERLINE TRANSFER).

INTERNATIONAL TRANSPORTATION - ANY TRANSPORTATION OR OTHER SERVICES, FURNISHED BY ANY CARRIER, WHICH ARE INCLUDED WITHIN THE SCOPE OF THE TERM "INTERNATIONAL TRANSPORTATION" AS USED IN THE CONVENTION FOR THE UNIFICATION OF CERTAIN

RULES RELATING TO INTERNATIONAL TRANSPORTATION BY AIR SIGNED AT WARSAW, OCTOBER 12, 1929, OR SUCH CONVENTION AS AMENDED, WHICHEVER MAY BE APPLICABLE TO THE TRANSPORTATION HEREUNDER AND TO WHICH SAID CONVENTION APPLIES. FOR THE PURPOSE OF DETERMINING THE APPLICABILITY OF THE TERM "INTERNATIONAL TRANSPORTATION", THE FOLLOWING TERMS APPLY:

AGREED STOPPING PLACE: ALL STOPS BETWEEN THE ORIGINAL PLACE OF DEPARTURE AND THE PLACE OF FINAL DESTINATION SCHEDULED BY ANY CARRIER BY AIR IN THE TRANSPORTATION BETWEEN SUCH PLACES, BUT EACH PARTICIPATING CARRIER RESERVES THE RIGHT TO ALTER THE "AGREED STOPPING PLACES" IN CASE OF NECESSITY WITHOUT THEREBY DEPRIVING THE TRANSPORTATION OF ITS INTERNAITONAL CHARACTER; AND,

SINGLE OPERATION TRANSPORTATION TO BE PERFORMED BY SEVERAL SUCCESSIVE CARRIERS BY AIR, ARRANGEMENTS FOR WHICH ARE MADE IN ADVANCE, IS REGARDED AS "A SINGLE OPERATION" AND SHALL BE DEEMED TO BE "ONE UNDIVIDED TRANSPORTATION" WHETHER ONE OR MORE TICKETS OR OTHER DOCUMENTS ARE ISSUED TO COVER SUCH TRANSPORTATION, AND WHETHER OR NOT ALL SUCH TICKETS OR DOCUMENTS ARE ISSUED PRIOR TO THE COMMENCEMENT OF SUCH TRANSPORTATION; BUT THIS PROVISION SHALL NOT BE DEEMED TO CONTAIN AN EXCLUSIVE DEFINITION OF TRANSPORTATION WHICH IS REGARDED BY THE PARTIES AS "A SINGLE OPERATION."

INTERSTATE TRANSPORTATION - TRANSPORTATION BETWEEN A POINT IN ANY STATE OF THE UNITED STATES (U.S.A.) AND THE DISTRICT OF COLUMBIA AND A POINT IN ANY OTHER STATE OF THE U.S.A. OR THE DISTRICT OF COLUMBIA.

INTRALINE OR "ON-LINE" TRANSPORTATION - CARRIAGE SOLELY OVER THE SERVICES OF A SINGLE CARRIER.

ISSUING CARRIER - A CARRIER WHOSE TICKETS ARE ISSUED TO PASSENGERS.

ITINERARY RECEIPT - A DOCUMENT OR DOCUMENTS FORMING PART OF THE ELECTRONIC TICKET THAT CONTAINS THE INFORMATION AND NOTICES REQUIRED UNDER PARAGRAPH 6020107 OF IATA RESOLUTION 722F.

JOINT CHARGE/FARE - A CHARGE THAT APPLIES FOR CARRIAGE OVER THE LINES OF TWO OR MORE CARRIERS THAT IS PUBLISHED AS A SINGLE AMOUNT.

JOURNEY - ALL TRAVEL INCLUDED ON A TICKET OR GROUP OF CONJUNCTION TICKETS.

LAST CARRIER - THE PARTICIPATING CARRIER OVER WHOSE AIR ROUTES THE LAST SECTION OF CARRIAGE IS UNDERTAKEN OR PERFORMED.

LEG - THE SPACE BETWEEN THE CONSECUTIVE SCHEDULED TOUCHDOWN POINTS ON ANY GIVEN FLIGHT.

LEGAL GUARDIAN - ONE WHO LEGALLY HAS CARE AND MANAGEMENT OF AN INFANT OR MINOR.

LOCAL (ONLINE) CHARGE/FARE - A CHARGE THAT APPLIES FOR CARRIAGE OVER THE LINES OF A SINGLE CARRIER.

LOCAL COMBINATION - COMBINATION OF FARES BETWEEN THE SAME POINTS.

LOCAL CURRENCY FARES - FARES AND RELATED CHARGES EXPRESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRAVEL, AS DEFINED IN RULE 145 (A) NTA(A) NO. 373.

NOTE: REFER TO RULE 145 NTA(A) NO. 373 FOR THOSE COUNTRIES WHERE THE UNITED STATES DOLLAR IS USED FOR LOCAL CURRENCY.

MAXIMUM OUTSIDE LINEAR DIMENSIONS - THE SUM OF THE GREATEST OUTSIDE LENGTH PLUS THE GREATEST OUTSIDE DEPTH PLUS THE GREATEST OUTSIDE HEIGHT.

MAXIMUM PERMITTED MILEAGE - THE MAXIMUM MILEAGE THAT MAY BE TRAVELED FOR A FARE COMPONENT.

MEDICAL CERTIFICATE - A LETTER OR FORM FROM THE PASSENGER'S TREATING PHYSICIAN OR HOSPITAL, WHERE APPLICABLE, WHICH MUST

BE SIGNED AND DATED WITHIN ONE WEEK OF THE FIRST AFFECTED FLIGHT DEPARTURE BY THE TREATING PHYSICIAN OR HOSPITAL IN THE COUNTRY WHERE THE ILLNESS OR TREATMENT AROSE AND WHICH CERTIFIES THE NATURE OF THE PASSENGER'S ILLNESS AND TREATMENT.

MICRONESIA - THE AREA COMPRISED OF GUAM, JOHNSTON ISLAND, MARSHALL ISLANDS, CAROLINE ISLANDS, PALAU ISLAND AND MARIANA ISLANDS.

MID ATLANTIC AREA - THE AREA COMPRISED OF ANGUILLA, ANTIGUA, BAHAMAS, BARBADOS, BARBUDA, BERMUDA, BOLIVIA, BONAIRE, BELIZE, CAYMAN ISLANDS, COLOMBIA, COSTA RICA, CUBA, CURACAO, DOMINICAN REPUBLIC, ECUADOR, EL SALVADOR, FRENCH GUIANA, GUADELOUPE, GUATEMALA, GUYANA, HAITI, HONDURAS, JAMAICA, MARTINIQUE, MONTSERRAT, NEVIS, NICARAGUA, PANAMA, PERU, PUERTO RICO, ST. KITTS, ST. CROIX, ST. MAARTEN, ST. THOMAS, SURINAME, TRINIDAD AND TOBAGO, AND VENEZUELA.

MIDDLE EAST - THE AREA COMPRISED OF ADEN; BAHRAIN; CYPRUS; EGYPT; IRAN, THE ISLAMIC REPUBLIC OF IRAQ; ISRAEL; JORDAN; KUWAIT; LEBANON; OMAN; QATAR; SAUDI ARABIA; SUDAN; THE SYRIAN ARAB REPUBLIC; THE UNITED ARAB EMIRATES AND THE REPUBLIC OF YEMEN.

MILITARY AGENCIES - THE DEPARTMENTS OF THE ARMY, NAVY, AIR FORCE, THE MARINE CORPS, THE COAST GUARD, THE RESPECTIVE ACADEMIES OF THE ARMY, NAVY, AIR FORCE, AND COAST GUARD, AND THE NATIONAL GUARD. THE RESERVE OFFICER TRAINING CORPS IS NOT INCLUDED.

MILITARY PASSENGER - MILITARY PERSONNEL OF THE U.S.A. MILITARY AGENCIES WHO ARE ON ACTIVE DUTY STATUS OR WHO HAVE BEEN DISCHARGED FROM ACTIVE MILITARY SERVICE WITHIN SEVEN DAYS OF THE DATE OF COMMENCEMENT OF TRAVEL.

MINIMUM GROUP SIZE - THE MINIMUM NUMBER OF PASSENGERS REQUIRED TO QUALIFY FOR A FARE.

MINIMUM TOUR PRICE - THE MINIMUM SELLING PRICE FOR THE TOUR CALCULATED AS THE AIR FARE PLUS AN AMOUNT FOR LAND ARRANGEMENTS.

MINOR - A PASSENGER WHO HAS REACHED HIS/HER SECOND BIRTHDAY BUT NOT HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

MISCELLANEOUS CHARGES ORDER ("MCO") - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AN APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK OR THE PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

MONTH - A PERIOD OF TIME STARTING WITH ANY DATE IN A MONTH AND ENDING WITH THE SAME DATE IN THE FOLLOWING MONTH. IN THE EVENT THE SAME DATE DOES NOT APPEAR IN THE FOLLOWING MONTH, THEN THIS PERIOD WILL END ON THE LAST DAY OF THAT MONTH; E.G., JANUARY 31 TO FEBRUARY 28, 29.

MULTIPLE PURPOSE DOCUMENT (MPD) - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS FOR AUTOMATED OR MANUAL ISSUANCE OF INTERLINE ACCOUNTABLE TRAFFIC DOCUMENTS OTHER THAN THE PASSENGER TICKET AND BAGGAGE CHECK.

NATIONAL ("A NATIONAL") - A PERSON WHO HAS THE CITIZENSHIP OF A COUNTRY, EITHER BY BIRTH OR BY NATURALIZATION.

NATIONAL TRANSPORTATION AGENCY ("NTA") - THE CANADIAN NATIONAL TRANSPORTATION AGENCY.

NETHERLANDS ANTILLES - THE ISLANDS OF BONAIRE, CURACAO AND ST. MAARTEN.

NON-IATA CARRIER - ANY CARRIER THAT IS NOT A MEMBER OF IATA.

NO SHOW - A PASSENGER WHO FAILS TO USE RESERVED ACCOMMODATION FOR REASONS OTHER THAN MISSED CONNECTIONS.

NON-TC MEMBER - A MEMBER OF IATA THAT HAS ELECTED NOT TO PARTICIPATE IN THE TARIFF COORDINATING CONFERENCE.

NON-AFFINITY GROUP - MEMBERS OF A TRAVEL GROUP WHO DO NOT SHARE A COMMON AFFINITY.

NORMAL FARE - THE FARE ESTABLISHED FOR A FIRST, INTERMEDIATE OR ECONOMY CLASS SERVICE AND RESTRICTED FARES DENOMINATED AND PUBLISHED AS NORMAL FARES. CHILDREN'S AND INFANTS' FARES THAT ARE ESTABLISHED AS A PERCENTAGE OF THE FARES REFERRED TO ABOVE ARE ALSO CONSIDERED NORMAL FARES.

NORTH AMERICA - THE AREA COMPRISED OF CANADA, CONTINENTAL U.S.A. AND MEXICO.

NORTH CENTRAL PACIFIC - ALL ROUTES BETWEEN POINTS IN CANADA/U.S.A. AND POINTS IN AREA NO. 3, EXCEPT POINTS IN THE SOUTHWEST PACIFIC VIA THE PACIFIC OCEAN.

NEUTRAL UNIT OF CONSTRUCTION (NUC) - THE UNIT VALUE EQUIVALENT OF LOCAL CURRENCY FARES, ADD-ONS AND RELATED CHARGES DERIVED BY CONVERTING SAME USING THE IATA RATE OF EXCHANGE.

ONLINE TARIFF DATA BASE - THE REMOTELY ACCESSBLE, ON-LINE VERSION, MAINTAINED BY THE FILER OF (1) THE ELECTRONICALLY FILED TARIFF DATA SUBMITTED TO THE "OFFICIAL DOT TARIFF DATABASE", AND (2) THE DOT APPROVALS, DISAPPROVALS AND OTHER ACTIONS REQUIRED BY DOT.

ONLINE TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM ONE SERVICE OF A CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER).

ONE WAY SUB JOURNEY - PART OF A JOURNEY WHENEVER TRAVEL FROM ONE COUNTRY DOES NOT RETURN TO SUCH COUNTRY AND TO WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING A ONE WAY FARE.

ONE WAY TRIP - A ONE WAY TRIP IS ANY JOURNEY THAT FOR FARE CALCULATION PURPOSES IS NOT A COMPLETE ROUND TRIP OR CIRCLE TRIP BY AIR.

OPEN JAW TRIP - TRAVEL WHICH IS ESSENTIALLY OF A ROUND TRIP NATURE BUT THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL AND/OR OUTWARD POINT OF ARRIVAL AND INWARD POINT

OF DEPARTURE OF WHICH ARE NOT THE SAME.

OPEN JAW NORMAL - TRAVEL FROM ONE COUNTRY AND RETURN THERETO COMPRISING NOT MORE THAN TWO INTERNATIONAL FARE COMPONENTS WITH A DOMESTIC SURFACE BREAK IN ONE COUNTRY EITHER AT UNIT ORIGIN OR UNIT TURNAROUND OR A SURFACE BREAK AT BOTH UNIT ORIGIN AND UNIT TURNAROUND AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES. IN THIS CONTEXT:

A) TURNAROUND OPEN JAW SHALL MEAN WHERE THE OUTWARD POINT OF ARRIVAL IN THE COUNTRY OF UNIT TURNAROUND AND THE INWARD POINT OF DEPARTURE IN THE COUNTRY OF UNIT TURNAROUND ARE DIFFERENT.

B) ORIGIN OPEN JAW SHALL MEAN WHERE THE OUTWARD POINT OF DEPARTURE IN THE COUNTRY OF UNIT ORIGIN AND THE INWARD POINT OF ARRIVAL IN THE COUNTRY OF UNIT ORIGIN ARE DIFFERENT.

EXCEPTIONS

1) FOR TRAVEL ORIGINATING IN CANADA OR U.S.A., THE SURFACE BREAK MAY BE PERMITTED BETWEEN COUNTRIES IN THE EUROPE SUB-AREA PROVIDED TRAVEL IN BOTH DIRECTIONS IS VIA THE ATLANTIC.

2) CANADA/U.S.A. SHALL BE CONSIDERED AS ONE COUNTRY.

3) SCANDINAVIA SHALL BE CONSIDERED AS ONE COUNTRY.

OPEN JAW SPECIAL - TRAVEL COMPRISING ONLY TWO INTERNATIONAL FARE COMPONENTS WITH A SURFACE BREAK(S) WHICH UNLESS OTHERWISE SPECIFIED IN A SPECIAL FARES RESOLUTION MAY BE BETWEEN ANY TWO POINTS/COUNTRIES IN THE AREA(S) OF UNIT ORIGIN AND/OR TURNAROUND FOR WHICH THE SPECIAL FARE RESOLUTION APPLIES AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES IN THIS CONTEXT.

A) FOR TURNAROUND OPEN JAW THE OUTWARD POINT OF ARRIVAL AND

THE INWARD POINT OF DEPARTURE ARE DIFFERENT OR,
B) FOR ORIGIN OPEN JAW THE OUTWARD POINT OF DEPARTURE AND
THE INWARD POINT OF ARRIVAL ARE DIFFERENT OR,
C) FOR SINGLE OPEN JAW EITHER A) OR B) APPLIES OR,
D) FOR OPEN JAW, ANY COMBINATION OF THE ABOVE MAY APPLY.
OPERATING CARRIER - THE AIRLINE ACTUALLY PROVIDING CARRIAGE
OR OTHER SERVICES INCIDENTAL TO SUCH SERVICES. THE
OPERATING CARRIER MAY BE DIFFERENT FROM THE MARKETING
CARRIER IN SITUATIONS WHERE BILATERAL AGREEMENTS EXIST;
E.G., CODE SHARE AGREEMENTS.
ORIGIN - THE INITIAL STARTING PLACE OF THE JOURNEY.
OTHER CHARGES - CHARGES SUCH AS TAXES, FEES, ETC., WITH NO
RELATION TO FARES, NOT TO BE SHOWN IN THE FARE CONSTRUCTION
BOX OF THE TICKET, EXCLUDING EXCESS BAGGAGE CHARGES.
OVERSOLD FLIGHT - A FLIGHT WHERE THERE ARE MORE PASSENGERS
HOLDING CONFIRMED RESRVATIONS AND TICKETS WHO PRESENT
THEMSELVES FOR CHECK-IN FOR THE FLIGHT WITHIN THE PRESCRIBED
CHECK-IN TIME THAN THERE ARE AVAILABLE SEATS.
PARTICIPATING CARRIER - A CARRIER OVER WHOSE ROUTES ONE OR
MORE SECTIONS OF CARRIAGE UNDER THE TICKET OR AIR WAYBILL IS
UNDERTAKEN OR PERFORMED.
PASSENGER - ANY PERSON, EXCEPT MEMBERS OF THE CREW, CARRIED
OR TO BE CARRIED IN AN AIRCRAFT WITH THE CONSENT OF CARRIER.
PASSENGER COUPON OR PASSENGER RECEIPT - THAT PORTION OF THE
PASSENGER TICKET ISSUED BY OR ON BEHALF OF THE CARRIER,
CONSTITUTING THE PASSENGER'S WRITTEN EVIDENCE OF THE
CONTRACT OF CARRIAGE AND WHICH IS ULTIMATELY TO BE RETAINED
BY THE PASSENGER.
PASSENGER TICKET OR "TICKET" - THE RECORD OF AGREEMENT FOR
THE CARRIER(S) TO PROVIDE TRANSPORTATION AND RELATED
SERVICES UNDER CERTAIN TERMS AND CONDITIONS TO THE PASSENGER

NAMED ON THE TICKET AND IN ACCORDANCE WITH APPLICABLE GOVERNING TARIFFS AND REGULATIONS.

PEX FARES - ROUND TRIP FARES WHEREBY RESERVATIONS AND TICKETING MUST BE COMPLETED AT THE SAME TIME. TICKETS MUST SHOW RESERVATIONS FOR THE ENTIRE JOURNEY.

POINT OF TURNAROUND - THE FARTHEST GEOGRAPHICAL FARE BREAK (BETWEEN TWO FARE COMPONENTS) FROM THE PRICING UNIT ORIGIN.

PREPAID TICKET ADVICE (PTA) - THE NOTIFICATION BETWEEN OFFICES OF A CARRIER OR BETWEEN CARRIERS THAT A PERSON HAS PURCHASED AND REQUESTED ISSUANCE OF PREPAID TRANSPORTATION TO ANOTHER PERSON.

PRICING UNIT IS A JOURNEY OR PART OF A JOURNEY THAT IS PRICED AS A SEPARATE ENTITY; I.E., IS CAPABLE OF BEING TICKETED SEPARATELY.

PROPORTIONAL FARE: SEE "ARBITRARY."

PUBLIC SPECIAL FARE - ALL SPECIAL FARES EXCEPT IIT/GIT FARES.

PUBLISHED CHARGE/FARE - A CHARGE SPECIFICALLY SET FORTH IN A CARRIER'S FARES OR RATES TARIFF(S).

REBOOKING - A CHANGE OF RESERVATION OR OTHER CHANGE NOT REQUIRING TICKET REISSUANCE.

RECONFIRMATION - A REQUIREMENT THAT PASSENGERS, UNDER CERTAIN GIVEN CIRCUMSTANCES, ADVISE A CARRIER OF THEIR INTENTION TO USE THE SPACE RESERVED.

REFUND - THE REPAYMENT TO THE PURCHASER OF ALL OR A PORTION OF A FARE OR CHARGE FOR UNUSED CARRIAGE OR SERVICE.

REISSUE - AN ALTERATION TO A TICKET THAT CANNOT BE DONE THROUGH REVALIDATION AND THAT REQUIRES ISSUANCE OF A NEW TICKET.

RELATED CHARGES - CHARGES SUCH AS STOPOVER CHARGES, WEEKEND SURCHARGES, ETC. TO BE SHOWN IN THE FARE CONSTRUCTION BOX OF THE TICKET, AND EXCESS BAGGAGE CHARGES.

REROUTING - A CHANGE OF ROUTING OR OTHER CHANGES THAT REQUIRE TICKET REISSUANCE.

RESERVATION OR BOOKING - THE ALLOTMENT IN ADVANCE OF SEATING OR SLEEPING ACCOMMODATION FOR A PASSENGER OR OF SPACE WEIGHT CAPACITY FOR BAGGAGE OR GOODS.

RESERVATIONS BOOKING DESIGNATOR (RBD) - THE CODE USED IN RESERVATIONS MESSAGES TO DENOTE THE COMPARTMENT IN WHICH RESERVATIONS ARE MADE.

RESIDENT ("A RESIDENT") - A PERSON WHOSE USUAL RESIDENCE IS IN A CERTAIN COUNTRY, PROVIDED THAT A MORE RESTRICTED DEFINITION MAY APPLY UNDER LOCAL DEFINITION.

RETURN SUB JOURNEY - PART OF A JOURNEY WHEREIN TRAVEL IS FROM POINT/COUNTRY AND RETURN THERETO AND FOR WHICH THE FARE IS ASSESSED AS A SINGLE PRICING UNIT USING HALF ROUND TRIP FARES - ROUND TRIP, CIRCLE TRIP, NORMAL FARE OPEN JAW; ALSO APPLICABLE TO A SPECIAL FARE OPEN JAW RETURNING TO THE SAME OR ANOTHER COUNTRY.

REVALIDATION - ANY PERMISSIBLE CHANGES IN FLIGHT RESERVATIONS, AS DETERMINED BY THE CARRIER, WHICH CAN BE MADE BY PLACEMENT OF A REVALIDATION STICKER.

ROUND THE WORLD (RTW) - TRAVEL FROM THE POINT OF ORIGIN AND RETURN THERETO THAT INVOLVES ONLY ONE CROSSING OF THE ATLANTIC OCEAN AND ONE CROSSING OF THE PACIFIC OCEAN.

ROUND TRIP - TRAVEL ENTIRELY BY AIR FROM A POINT TO ANOTHER POINT AND RETURN TO THE ORIGINAL POINT COMPRISING TWO HALF ROUND TRIP FARE COMPONENTS ONLY, FOR WHICH THE APPLICABLE NORMAL HALF ROUND TRIP FARE FOR EACH COMPONENT, MEASURED FROM THE POINT OF UNIT ORIGIN, IS THE SAME FOR THE ROUTING TRAVELLED; PROVIDED THAT THIS DEFINITION SHALL NOT APPLY TO ROUND THE WORLD TRAVEL. IF THE FARES TO BE USED DIFFER THROUGH CLASS OF SERVICE/SEASONALITY/MIDWEEK-WEEKEND/CARRIER VARIATIONS, THE OUTBOUND FARE SHALL BE USED ALSO FOR THE

INBOUND FARE COMPONENT FOR THE PURPOSE OF DETERMINING IF THE PRICING UNIT IS A ROUND TRIP.

ROUTING - THE CARRIER(S) AND/OR THE CITIES AND/OR CLASS OF SERVICE AND/OR TYPE OF AIRCRAFT VIA WHICH CARRIAGE IS PROVIDED BETWEEN TWO POINTS.

RULES TARIFF - THE TARIFF CONCERNED WITH THE GENERAL TERMS AND CONDITIONS OF CARRIAGE.

SCANDINAVIA - THE AREA COMPRISED OF DENMARK, NORWAY AND SWEDEN.

SCHOOL YEAR - A PERIOD OF 12 CONSECUTIVE MONTHS LESS WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED BY THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED; PROVIDED THAT WHERE THE OFFICIAL SCHOLASTIC YEAR IS LESS THAN 12 MONTHS, "SCHOOL YEAR" SHALL MEAN NOT LESS THAN A 6 MONTH PERIOD LESS WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED AT THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED.

SEAT PITCH - THE DISTANCE BETWEEN THE FRONT EDGE OF ONE SEAT IN AN AIRCRAFT AND THE FRONT EDGE OF THE SEAT IMMEDIATELY IN FRONT WHEN BOTH ARE IN THE UPRIGHT POSITION.

SECTOR OR SEGMENT IS A PORTION OF A JOURNEY COVERED BY A SINGLE FLIGHT COUPON.

SEGMENT - A PORTION OF A JOURNEY COMPRISED OF LEGS OR SEGMENTS USUALLY USED IN FARE CONSTRUCTION.

SERVICE ANIMALS - ANY GUIDE DOG OR OTHER ANIMAL TRAINED TO PROVIDE NECESSARY ASSISTANCE TO A QUALIFIED INDIVIDUAL WITH A DISABILITY OR A TRAINED ANIMAL THAT ASSISTS LAW ENFORCEMENT OFFICERS IN THE SEARCH FOR CONTRABAND AND OTHER ITEMS OR THAT PROVIDES ASSISTANCE WITH RESCUE EFFORTS.

SHORTEST OPERATED MILEAGE - THE SHORTEST DISTANCE USING NON-STOP SECTOR MILEAGES BETWEEN ANY PAIR OF POINTS

PUBLISHED IN THE IATA MILEAGE MANUAL.

SIDE TRIP - A JOURNEY FROM AND/OR TO AN EN ROUTE POINT OF A FARE COMPONENT.

SIDE TRIP COMBINATION - THE COMBINATION OF A FARE THAT COULD BE TICKETED SEPARATELY FROM AND/OR TO AN EN ROUTE POINT OF A FARE COMPONENT.

SINGLE OPEN JAW TRIP - TRAVEL THAT IS ESSENTIALLY OF A ROUND TRIP NATURE, EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE ARE NOT THE SAME OR THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL ARE NOT THE SAME.

SITI - THE SALE AND TICKET ISSUANCE BOTH OCCUR IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SITO - THE TICKET SALE OCCURS IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE OCCURS OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOTI - THE TICKET SALE OCCURS OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE OCCURS IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOTO - THE TICKET SALE AND TICKET ISSUANCE BOTH OCCUR OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOUTH AMERICA - THE AREA COMPRISED OF ARGENTINA, BOLIVIA, BRAZIL, CHILE, COLOMBIA, ECUADOR, FRENCH GUIANA, GUYANA, PARAGUAY, PERU, SURINAME, URUGUAY AND VENEZUELA.

SOUTH ASIAN SUBCONTINENT - THE AREA COMPRISED OF AFGHANISTAN, BANGLADESH, BHUTAN, INDIA, NEPAL, PAKISTAN, MALDIVES AND SRI LANKA.

SOUTH EAST ASIA - THE AREA COMPRISED OF BRUNEI; DAR ES SALAAM; CHINA; GUAM; HONG KONG; INDONESIA; KAMPUCHEA; KAZAKHSTAN; KYRGYZSTAN; LAOS, PEOPLE'S DEMOCRATIC REPUBLIC OF; MALAYSIA; MONGOLIA; MYANMAR; PHILIPPINES; SINGAPORE; TAIWAN, PROVINCE OF; TAJIKISTAN; THAILAND; TURKMENISTAN;

RUSSIAN FEDERATION (EAST OF THE URAL MOUNTAINS); UZBEKISTAN AND VIETNAM.

SOUTH PACIFIC - THE AREA COMPRISED OF ALL ROUTES BETWEEN POINTS IN THE U.S.A./CANADA AND POINTS IN THE SOUTHWEST PACIFIC VIA THE PACIFIC OCEAN.

SOUTHERN AFRICA - POINTS WITHIN AFRICA COMPRISED OF BOTSWANA, LESOTHO, MOZAMBIQUE, NAMIBIA, SOUTH AFRICA AND SWAZILAND.

SOUTHWEST PACIFIC - THE AREA COMPRISED OF AMERICAN SAMOA, AUSTRALIA, COOK ISLANDS, FIJI, FRENCH POLYNESIA, GILBERT AND ELLICE ISLANDS, LOYALTY ISLANDS, NEW CALEDONIA, NEW HEBRIDES, NEW ZEALAND, PAPUA NEW GUINEA, SAMOA, SOCIETY ISLANDS, SOLOMON ISLANDS, TONGA AND INTERMEDIATE ISLANDS.

SPECIAL DRAWING RIGHT ("SDR") - A SPECIAL UNIT OF CURRENCY, THE VALUE OF WHICH FLUCTUATES AND IS RECALCULATED EACH BANKING DAY. THESE VALUES ARE KNOWN TO MOST COMMERCIAL BANKS AND ARE REPORTED IN SOME NEWSPAPERS AND IN THE IMF SURVEY, PUBLISHED WEEKLY BY THE INTERNATIONAL MONETARY FUND, WASHINGTON, D.C. 20431.

SPECIAL FARE - A FARE OTHER THAN A NORMAL FARE.

SPECIFIED FARE - A FARE THAT IS NOT CONSTRUCTED BY USE OF AN ARBITRARY.

STANDBY PASSENGERS - PASSENGERS WHO BOARD A FLIGHT SUBJECT TO SPACE AVAILABILITY AT DEPARTURE TIME AND ONLY AFTER ALL PASSENGERS HAVING RESERVATIONS FOR SUCH FLIGHT AND ALL PASSENGERS WITHOUT RESERVATIONS BUT PAYING FARES OTHER THAN ADULT STANDBY FARES HAVE BOARDED THE FLIGHT.

STOPOVER - WHEN A PASSENGER ARRIVES AT AN INTERMEDIATE POINT AND IT NOT SCHEDULED TO DEPART WITHIN 24 HOURS OF ARRIVAL.

SUNDAY RULE - RETURN TRAVEL FROM THE LAST FARE CONSTRUCTION POINT OUTSIDE THE COUNTRY OF UNIT ORIGIN MUST NOT BE COMMENCED BEFORE 0001 HOURS ON THE SUNDAY AFTER THE DATE OF

ARRIVAL AT THE FIRST FARE CONSTRUCTION POINT OUTSIDE THE COUNTRY OF UNIT ORIGIN.

SURFACE SECTOR - TRANSPORTATION BY MEANS OTHER THAN AIR BETWEEN TWO INTERMEDIATE POINTS IN A FARE COMPONENT.

TARIFFS - THE PUBLISHED FARES, RATES, CHARGES, RULES AND/OR RELATED CONDITIONS OF A CARRIER.

THROUGH CHARGE/FARE - A FARE APPLICABLE FOR TRAVEL BETWEEN TWO CONSECUTIVE FARE CONSTRUCTION POINTS VIA AN INTERMEDIATE POINT(S).

TICKET (OR "PASSENGER TICKET") - EITHER THE DOCUMENT ENTITLED PASSENGER TICKET AND BAGGAGE CHECK" OR THE ELECTRONIC TICKET, IN EACH CASE ISSUED BY OR ON BEHALF OF THE CARRIER, AND INCLUDING CONDITIONS OF CONTRACT, NOTICES AND THE COUPONS CONTAINED IN IT.

TICKETED POINT - POINTS SHOWN IN THE 'GOOD FOR PASSAGE' SECTION OF THE PASSENGER TICKET PLUS ANY OTHER POINT(S) USED FOR FARE CONSTRUCTION AND SHOWN IN THE FARE CONSTRUCTION BOX OF THE PASSENGER TICKET; PROVIDED THAT TWO FLIGHT NUMBERS OF TWO CARRIERS SUCH AS FOR AN INTERCHANGE FLIGHT WILL NOT BE PERMITTED ON ONE FLIGHT COUPON.

TICKETED TIME LIMIT - A TIME BY WHICH A PASSENGER MUST SECURE HIS TICKET FOR A CONFIRMED RESERVATION AS REQUIRED BY THE CARRIER.

TICKETED POINT MILEAGE - THE DISTANCE BETWEEN PAIRS OF POINTS PUBLISHED IN THE TICKETED POINT MILEAGE MANUAL, USING NON-STOP SECTOR MILEAGES.

TOUR CONDUCTOR - AN INDIVIDUAL WHO IS IN CHARGE OF AND/OR PERSONALLY ESCORTS A GROUP OF AT LEAST 10 PASSENGERS FOR ALL OR PART OF THE ITINERARY.

TOUR ORGANIZER - A TOUR OPERATOR OR COMMISSIONABLE PASSENGER SALES AGENT OR IN THE CASE OF TOURS INITIATED BY THE CARRIER, THE PERSON RESPONSIBLE FOR THE TRAVEL ARRANGEMENTS

OF THE INCLUSIVE TOUR GROUP.

TRAFFIC DOCUMENT - TICKET, MCO OR ANY OTHER ACCOUNTABLE PASSENGER TRAFFIC DOCUMENT.

TRANSATLANTIC SECTOR - THAT PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA NO. 1 TO THE POINT OF ARRIVAL IN AREA NO. 2 AND VICE VERSA.

TRANSFER - A CHANGE FROM THE FLIGHT ON ONE CARRIER TO THE FLIGHT OF ANOTHER CARRIER; OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT OF THE SAME CARRIER BEARING THE SAME FLIGHT NUMBER OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT; THAT IS, SERVICE BEARING A DIFFERENT FLIGHT NUMBER OF THE SAME CARRIER, IRRESPECTIVE OF WHETHER OR NOT A CHANGE OF AIRCRAFT OCCURS.

TRANSFER POINT - ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER) OR TO THE SERVICE OF ANOTHER CARRIER.

TRANSIT PASSENGERS - THOSE PASSENGERS ON BOARD A FLIGHT AT AN EN ROUTE STOP OR CONNECTING PASSENGERS WITH A STOPOVER TO/FROM OTHER SCHEDULED FLIGHTS.

TRANSIT POINT - ANY STOP AT AN INTERMEDIATE POINT ON THE ROUTE TO BE TRAVELLED (WHETHER OR NOT A CHANGE OF AIRCRAFT IS MADE) WHICH DOES NOT FALL WITHIN THE DEFINITION OF A STOPOVER.

TRANSOCEANIC - THE PORTION OF TRAVEL COVERING THE AREA OVER AN OCEAN AND MAY REFER TO TRAVEL THAT IS EITHER TRANSATLANTIC OR TRANSPACIFIC.

TRANSPACIFIC SECTOR - THE PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA NO. 1 TO THE POINT OF ARRIVAL IN AREA NO. 3 AND VICE VERSA.

TRUST TERRITORY - THE AREA COMPRISED OF THE CAROLINE ISLANDS, MARIANA ISLANDS AND MARSHALL ISLANDS.

UNACCOMPANIED MINOR - CHILDREN/MINORS AGED FIVE TO 11 YEARS OF AGE WHEN TRAVELLING ALONE OR NOT ACCOMPANIED ON THE SAME FLIGHT(S) AND IN THE SAME COMPARTMENT BY A COMPANION AT LEAST 12 YEARS OF AGE OR WITH A PARENT OR LEGAL GUARDIAN.

UNCHECKED BAGGAGE (CARRY-ON BAGGAGE OR HAND LUGGAGE) IS BAGGAGE OTHER THAN CHECKED BAGGAGE OF A TICKETED PASSENGER.

UNIT DESTINATION - THE ULTIMATE STOPPING PLACE OF A PRICING UNIT.

UNIT ORIGIN - THE INITIAL STARTING POINT OF A PRICING UNIT.

UAE - UNITED ARAB EMIRATES.

UNITED KINGDOM (OR "U.K.") - THE AREA COMPRISED OF ENGLAND, SCOTLAND, WALES, NORTHERN IRELAND, CHANNEL ISLANDS AND THE ISLE OF MAN.

UNITED STATES OF AMERICA (OR THE "UNITED STATES" OR THE "U.S.A.") -, UNLESS OTHERWISE SPECIFIED, THE AREA COMPRISED OF THE 48 CONTIGUOUS STATES; THE DISTRICT OF COLUMBIA; ALASKA; HAWAII; PUERTO RICO; THE U.S. VIRGIN ISLANDS; AMERICAN SAMOA; THE CANAL ZONE; GUAM; MIDWAY AND WAKE ISLANDS.

UNITED STATES DEPARTMENT OF DEFENSE - THE U.S.A. DEPARTMENTS OF THE ARMY, NAVY, AIR FORCE AND THE U.S. MARINE CORPS.

VALIDATE - TO STAMP OR WRITE ON A PASSENGER TICKET AN INDICATION THAT THE PASSENGER TICKET HAS BEEN OFFICIALLY ISSUED BY CARRIER.

VALUATION CHARGE - A CHARGE FOR CARRIAGE OF BAGGAGE BASED ON THE DECLARED VALUE OF SUCH BAGGAGE.

VIA - USED IN CONJUNCTION WITH CARRIER TWO LETTER ABBREVIATION(S), MEANS "APPLICABLE TO" THE CARRIER(S) SPECIFIED WHEN CARRIAGE IS PERFORMED BY SUCH CARRIER(S).

WAITLIST SEGMENT - AN UNCONFIRMED SEGMENT FOR SPECIFIC FLIGHT(S) FOR WHICH SEATING WAS NOT AVAILABLE AT THE TIME RESERVATIONS WERE REQUESTED.

WARSAW CONVENTION: SEE "CONVENTION"

WEST AFRICA - THE AREA COMPRISED OF ANGOLA, BENIN, BURKINA FASO, CAMEROON, CAPE VERDE, CENTRAL AFRICAN REPUBLIC, CHAD, CONGO, COTE D' IVOIRE, EQUATORIAL GUINEA, GABON, GAMBIA, GHANA, GUINEA, GUINEA-BISSAU, LIBERIA, MALI, MAURITANIA, NIGER, NIGERIA, SAO TOME AND PRINCIPE, SENEGAL, SIERRA LEONE, TOGO AND THE CONGO.

WESTBOUND - TRAVEL FROM A POINT IN AREA NO. 2 OR 3 TO A POINT IN AREA NO. 1 VIA THE ATLANTIC OCEAN OR TRAVEL FROM A POINT IN AREA NO. 1 TO A POINT IN AREA NO. 2 OR 3 VIA THE PACIFIC OCEAN.

WEST COAST - EXCEPT AS OTHERWISE STATED, MEANS LOS ANGELES, CALIFORNIA; PORTLAND, OREGON; SAN FRANCISCO, CALIFORNIA; SEATTLE, WASHINGTON AND VANCOUVER, BRITISH COLUMBIA.

EXCEPTION: (APPLICABLE TO TRANSPACIFIC ARBITRARIES OF THIS TARIFF ONLY) WEST COAST MEANS LOS ANGELES, CALIFORNIA; PORTLAND, OREGON; SAN FRANCISCO, CALIFORNIA AND SEATTLE, WASHINGTON.

WESTERN HEMISPHERE - THE AREA COMPRISED OF THE CONTINENTAL UNITED STATES, ALASKA, HAWAII, PUERTO RICO, U.S. VIRGIN ISLANDS, CANADA, GREENLAND, MEXICO, CENTRAL AND SOUTH AMERICA, AND THE CARIBBEAN AREA.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0002 CAT: 70 EFFECT: 09JUL19 10:16:24

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

STANDARD FORMAT OF ELECTRONIC RULES

RULE TITLE/APPLICATION (CATEGORY **)

THIS CATEGORY CONTAINS THE RULE TITLE AND DEFINES THE APPLICATION OF THE RULE. IT WILL BE USED TO INDICATE THE GEOGRAPHICAL APPLICATION OF THE RULE, TYPE OF SERVICE (FIRST, COACH, ETC.), TYPE OF TRANSPORTATION (ONE WAY OR ROUND TRIP), TYPE OF JOURNEY (SINGLE OPEN JAW, ROUND TRIP, ETC.) AND APPLICABILITY FOR USE WITH JOINT FARES, TOUR FARES AND GROUP FARES. PROVISIONS FOR CAPACITY LIMITATIONS, GENERAL RULES WHICH ARE NOT APPLICABLE AND MISCELLANEOUS INFORMATION WHICH IS NOT CATEGORY SPECIFIC WILL ALSO APPEAR HERE. THIS CATEGORY WILL APPEAR WITH EVERY RULE WITH AT LEAST THE RULE TITLE.

ELIGIBILITY - 71

ELIGIBILITY (CATEGORY 1)

THIS CATEGORY IS USED TO DEFINE THE IDENTIFICATION REQUIREMENTS AND AGE RANGE FOR A PARTICULAR PASSENGER TYPE, IF SUCH CONDITIONS EXIST. IT IS NOT USED TO DEFINE THE ACTUAL PASSENGER TYPES; E.G., CLERGY, MILITARY, ETC., FOR A FARE CLASS. PASSENGER TYPE INFORMATION IS PROVIDED IN THE FARE CLASS APPLICATION. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THERE ARE NO ELIGIBILITY RESTRICTIONS.

DAY/TIME - 72

DAY/TIME (CATEGORY 2)

THIS CATEGORY REFLECTS TIMES AND/OR DAYS WHEN TRAVEL IS PERMITTED. THE DAY/TIME INFORMATION APPLIES TO ORIGINS OF TRIPS SCHEDULED TO DEPART DURING THAT TIME PERIOD. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THE FARE IS AVAILABLE FOR TRAVEL AT ALL TIMES OF THE DAY AND ALL DAYS OF THE WEEK.

SEASONALITY - 73

SEASONALITY (CATEGORY 3)

UNLESS OTHERWISE SPECIFIC IN THE GOVERNING FARE RULE, THE FOLLOWING GENERAL RULES APPLY:

(1) FARES WITH NO SEASONAL DESCRIPTION APPLY ALL YEAR.

(2) PUBLISHED ONE WAY SEASONAL FARES

THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE SEASONAL FARE TO BE APPLIED TO EACH SECTOR.

(3) PUBLISHED IT SEASONAL FARES

THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE SEASONAL FARE TO BE APPLIED TO THE ENTIRE JOURNEY.

(4) DAY OF WEEK TRAVEL RESTRICTIONS

THE DATE OF THE FIRST INTERNATIONAL/TRANSOCEANIC FLIGHT OF EACH FARE SECTOR WILL DETERMINE THE DAY-OF-WEEK FARE LEVEL TO BE APPLIED TO EACH SECTOR.

FLIGHT APPLICATION - 74

FLIGHT APPLICATION (CATEGORY 4)

THIS CATEGORY REFLECTS INFORMATION REGARDING THE USE OF A FARE ON SPECIFIC FLIGHT NUMBERS, TYPES OF SERVICE (NON-STOP, MULTI-STOP, ETC.), EQUIPMENT TYPES AND TRAVEL VIA POINTS. IT MAY BE USED TO REFLECT EITHER POSITIVE OR NEGATIVE APPLICATION OF THE INFORMATION. IF THIS CATEGORY IS NOT PRESENT, IT INDICATES THAT THERE ARE NO FLIGHT RESTRICTIONS FOR THE FARE.

ADVANCE RES/TICKETING - 75

ADVANCE RESERVATIONS/TICKETING (CATEGORY 5)

(1) RESERVATIONS

(A) IF NO SPECIFIC PROVISIONS ARE INCLUDED IN THE APPLICABLE FARE RULE, RESERVATIONS MAY BE MADE AT ANY TIME PRIOR TO THE DEPARTURE OF THE DESIRE FLIGHT, SUBJECT TO AVAILABILITY OF SPACE.

(B) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, ANY ADVANCE RESERVATION REQUIREMENT APPLIES TO RESERVATIONS FOR THE ENTIRE JOURNEY.

(C) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, ANY ADVANCE RESERVATION REQUIREMENTS STATED IN THIS CATEGORY REFER TO THE NUMBER OF DAYS PRIOR TO THE DATE OF COMMENCEMENT OF TRAVEL (FROM THE POINT OF ORIGIN) THAT RESERVATIONS MUST BE CONFIRMED. THE ACTUAL DATE OF DEPARTURE MAY NOT BE INCLUDED IN COUNTING THE ADVANCE RESERVATION REQUIREMENT. WHEN AN ADVANCE RESERVATION REQUIREMENT IS STATED IN MONTHS, RESERVATIONS MUST BE CONFIRMED NO LATER THAN THE SAME (NUMERICALLY DESIGNATED) DAY OF THE MONTH WHEN THE RESERVATION DEADLINE OCCURS. WHEN THERE IS NO SIMILAR, NUMERICALLY DESIGNATED DAY IN

THE MONTH IN WHICH THE DEADLINE OCCURS, THE LAST
DAY OF THE MONTH WILL BE CONSIDERED AS THE
DEADLINE.
(D) ALL BOOKINGS WILL BE CANCELLED AT THE TICKETING
TIME LIMIT IRRESPECTIVE OF THE STATUS OF THE
FLIGHT SEGMENTS.
(2) PAYMENT AND TICKETING
(A) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE,
THE PURCHASE OF A PTA WILL CONSTITUTE PURCHASE OF
A TICKET; THEREFORE, ANY PROVISION STIPULATED IN
THE FARE RULE FOR TICKETS SHALL ALSO APPLY TO PTAS
(SEE ALSO RULE 65 - TICKETS).
(B) IF NO SPECIFIC PROVISIONS ARE STIPULATED IN THE
APPLICABLE FARE RULE, THEN PAYMENT AND TICKETING
MAY BE COMPLETED ANY TIME PRIOR TO DEPARTURE FROM
POINT OF ORIGIN; FURTHERMORE, SUCH FARE MAY BE
RETROACTIVELY APPLIED IN THE CALCULATION OF
REFUNDS (SEE CATEGORY 16). IF, HOWEVER, THE FARE
RULE SPECIFICALLY STATES "PRIOR TO DEPARTURE" THEN
PAYMENT AND TICKETING MUST OCCUR PRIOR TO
DEPARTURE AND MUST FOLLOW ANY OTHER SPECIFIED
TICKETING GUIDELINES AND RETROACTIVE APPLICATION
FOR REFUNDS IS NOT PERMITTED.

MINIMUM STAY - 76
MINIMUM STAY (CATEGORY 6)
(1) WHERE A RULE STATES THAT THERE IS NO MINIMUM STAY
REQUIREMENT, THE RETURN TRAVEL MAY COMMENCE AT ANY TIME
PRIOR TO THE MAXIMUM STAY LIMIT.
(2) MINIMUM STAY IS MEASURED BY COUNTING FROM THE DAY AFTER
COMMENCEMENT OF OUBOUND INTERNATIONAL/TRANSOCEANIC
TRAVEL TO THE EARLIEST DAY RETURN

INTERNATIONAL/TRANSOCEANIC TRAVEL IS PERMITTED. WHEN A MINIMUM STAY IS STATED IN MONTHS, RETURN TRAVEL WILL NOT BE PERMITTED PRIOR TO THE SAME NUMERICALLY DESIGNATED DAY OF THE MONTH WHEN THE MINIMUM STAY REQUIREMENTS ARE MET. WHEN THERE IS NO SIMILAR, NUMERICALLY DESIGNATED DAY IN THE MONTH IN WHICH THE DEADLINE OCCURS, THE LAST DAY OF THE MONTH WILL BE

MINIMUM STAY – 76
MINIMUM STAY (CATEGORY 6)
CONSIDERED AS THE MINIMUM STAY REQUIREMENT. WHEN SPECIFIED IN A FARE RULE THAT THE MINIMUM STAY IS REQUIRED IN OR AT A SPECIFIC AREA, COUNTRY OR CITY, THE MINIMUM STAY REQUIREMENT IS COUNTED FROM THE DAY AFTER ARRIVAL IN THAT SPECIFIED AREA, COUNTRY OR CITY TO THE EARLIEST DAY THAT RETURN TRAVEL MAY COMMENCE.

MAXIMUM STAY - 77
MAXIMUM STAY (CATEGORY 7)
(1) WHERE A RULE STATES THAT THERE IS NO MAXIMUM STAY, TRAVEL WILL BE PERMITTED WITHIN THE NORMAL VALIDITY OF THE TICKET, WHICH IS USUALLY ONE YEAR FROM THE DATE TRAVEL COMMENCES FROM THE POINT OF ORIGIN, OR FOR OPEN TICKETS, ONE YEAR FROM THE DATE OF ISSUE.
(2) MAXIMUM STAY IS MEASURED BY COUNTING FROM THE DAY AFTER DEPARTURE FROM THE POINT OF ORIGIN TO THE LAST DAY TRAVEL MAY COMMENCE FROM THE LAST STOPOVER POINT, INCLUDING THE POINT OF TURNAROUND IF NO OTHER STOPOVERS ARE MADE. WHEN A MAXIMUM STAY IS STATED IN MONTHS, RETURN TRAVEL MUST COMMENCE BY THE SAME NUMERICALLY DESIGNATED DAY OF THE MONTH WHEN THE MAXIMUM STAY LIMITATIONS EXPIRE. WHEN THERE IS NO SIMILAR,

NUMERICALLY DESIGNATED DAY IN THE MONTH IN WHICH MAXIMUM STAY LIMITATIONS EXPIRE, THE LAST DAY OF THE MONTH WILL BE CONSIDERED AS THE MAXIMUM STAY LIMITATION.

STOPOVERS - 78

STOPOVERS (CATEGORY 8)

(1) UNLESS OTHERWISE SPECIFICALLY STIPULATED IN A SPECIFIC RULE, STOPOVERS ARE PERMITTED IN ACCORDANCE WITH RULE 135 (STOPOVERS) AS SHOWN IN THIS TARIFF.

(2) A STOPOVER WILL OCCUR WHEN A PASSENGER ARRIVES AT AN INTERMEDIATE POINT FROM WHICH HE IS NOT SCHEDULED TO DEPART ON THE DAY OF ARRIVAL. IF THERE IS NO CONNECTING DEPARTURE SCHEDULED ON THE DAY OF ARRIVAL, DEPARTURE ON THE NEXT DAY WITHIN 24 HOURS OF ARRIVAL SHALL NOT CONSTITUTE A STOPOVER.

TRANSFERS - 79

TRANSFERS (CATEGORY 9)

IT IS ASSUMED THAT AN UNLIMITED NUMBER OF TRANSFERS MAY BE MADE AND THAT NO RESTRICTIONS APPLY TO TRANSFERS. THIS CATEGORY DEFINES THE CONDITIONS OR RESTRICTIONS UNDER WHICH TRANSFERS MAY OCCUR AND THE APPLICABLE CHARGES, CARRIERS AND LOCATIONS ASSOCIATED WITH THESE TRANSFERS. IF THIS CATEGORY IS NOT PRESENT, TRANSFERS MAY BE MADE ANYWHERE ALONG THE

PERMITTED COMBINATIONS - 80

PERMITTED COMBINATIONS (CATEGORY 10)

EACH FARE SHALL BE SPECIFIED AS ONE OR MORE OF THE FOLLOWING TYPES OF JOURNEYS:

(1) ONE WAY (OW): A FARE DESIGNATED AS OW APPLIES TO ONE

WAY TRANSPORTATION. UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, THIS FARE MAY ONLY BE USED IN COMBINATION WITH OTHER FARES AS A COMPONENT OF A ONE WAY JOURNEY.

(2) ROUND TRIP (RT)/CIRCLE TRIP (CT):

(A) IN THE CASE OF PUBLISHED ONE WAY FARES, THE FARE FOR RT/CT TRANSPORTATION WILL BE THE SUM OF THE APPLICABLE FARES FOR EACH SECTOR OF THE JOURNEY.

(B) IN THE CASE OF PUBLISHED ROUND TRIP FARES, THE FARE FOR RT/CT TRANSPORTATION WILL BE THE APPLICABLE PUBLISHED FARE WHEN TRAVEL IS VIA THE SAME INTERNATIONAL CARRIER IN BOTH DIRECTIONS AND VIA THE ROUTING/MILEAGE PROVISIONS SPECIFIED FOR THE FARE. IF TRAVEL IS NOT VIA THE SAME INTERNATIONAL CARRIER IN BOTH DIRECTIONS, OR IF TRAVEL DOES NOT ADHERE TO THE ROUTINGS/MILEAGE PROVISIONS SPECIFIED FOR THE FARE, 50 PERCENT OF A RT FARE MAY BE COMBINED WITH 50 PERCENT OF ANOTHER APPLICABLE RT FARE PROVIDED SUCH COMBINATION IS PERMITTED IN THIS CATEGORY.

(3) SINGLE OPEN JAW (SOJ)/OPEN JAW (OJ):

(A) IN THE CASE OF PUBLISHED ONE WAY FARES, THE FARE FOR SOJ/OJ TRANSPORTATION WILL BE THE SUM OF THE APPLICABLE FARES FOR EACH SECTOR OF THE JOURNEY.

(B) IN THE CASE OF PUBLISHED ROUND TRIP FARES, THE FARE FOR SOJ/OJ TRANSPORTATION WILL BE 50 PERCENT OF THE APPLICABLE ROUND TRIP FARE FOR EACH SECTOR OF THE JOURNEY, PROVIDED SUCH COMBINATION IS PERMITTED IN THIS CATEGORY. THE OPEN JAW PORTION(S) OF A JOURNEY WILL BE CONSIDERED TO BE A SINGLE POINT IN DETERMINING THE MINIMUM AND MAXIMUM STAY REQUIREMENTS, STOPOVER CONDITIONS,

ETC.

(4) ANY FARE MAY BE COMBINED, END-ON-END, WITH ANY OTHER FARE THAT PERMITS SUCH COMBINATION PROVIDED ALL CONDITIONS OF EACH FARE ARE MET. TRAVEL MUST BE VIA THE FARE COMBINATION POINT(S).

(5) ANY FARE MAY BE COMBINED WITH THE APPLICABLE ARBITRARIES.

(6) UNLESS OTHERWISE RESTRICTED IN THE SPECIFIC FARE RULE, 50 PERCENT OF A RT FARE PUBLISHED IN THIS TARIFF MAY BE COMBINED WITH 50 PERCENT OF ANOTHER RT FARE GOVERNED BY THE SAME RULE PUBLISHED IN THIS TARIFF.

(7) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE, 50 PERCENT OF A RT FARE PUBLISHED IN THIS TARIFF MAY NOT BE COMBINED WITH:

(A) 50 PERCENT OF A SMILIAR FARE PUBLISHED IN THE SAME GLOBAL DIRECTION PUBLISHED IN THIS TARIFF.

(B) 50 PERCENT OF A SMILIAR FARE PUBLISHED IN THE SAME GLOBAL DIRECTION BY ANOTHER CARRIER IN ANOTHER TARIFF.

(C) 100 PERCENT OF A ONE WAY FARE TO CONSTRUCT A ROUND TRIP OR CIRCLE TRIP FARE.

(8) WHEN A SPECIFIC FARE RULE PERMITS COMBINATION OF 50 PERCENT OF A RT FARE WITH 50 PERCENT OF ANOTHER FARE IN THE SAME TARIFF OR ANOTHER TARIFF, AND THE GOVERNING PROVISIONS OF THE RULES DIFFER, THE FOLLOWING PROVISIONS WILL APPLY UNLESS OTHERWISE STATED IN THE APPLICABLE FARE RULES:

(A) PERIOD OF VALIDITY

(I) SEASONALITY

WHEN 50 PERCENT OF A RT FARE IS COMBINED WITH ANOTHER FARE AND SEASONALITY APPLICATIONS VARY, THE DATE OF THE FIRST

INTERNATIONAL/TRANSOCEANIC FLIGHT ON THE OUTBOUND PORTION OF THE JOURNEY WILL BE APPLIED TO THE SEASONALITY SPECIFICATIONS OF EACH FARE COMPONENT TO DETERMINE THE SEASONAL FARE TO BE APPLIED TO SUCH SECTORS.

(II) DAY OF WEEK

THE DAY OF WEEK APPLICATION OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED.

(B) SURCHARGES

THE SURCHARGE PROVISIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED.

(C) LENGTH OF STAY

(I) THE LONGER MINIMUM STAY REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY.

(II) THE SHORTER MAXIMUM STAY REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY.

(D) STOPOVERS

THE STOPOVER RESTRICTIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED, PROVIDED THAT THE PASSENGER WILL NOT RECEIVE MORE THAN THE MAXIMUM ALLOWABLE NUMBER OF STOPS IN THE MOST RESTRICTIVE RULE.

(E) DISCOUNTS

THE DISCOUNT THAT RESULTS IN THE HIGHEST FARE SHALL APPLY TO THE ENTIRE JOURNEY.

(F) TOUR REQUIREMENTS

TOUR FEATURES MAY BE SOLD IN CONJUNCTION WITH COMBINED FARES PROVIDED BOTH FARES ARE COMBINABLE WITH INCLUSIVE TOUR PACKAGES. WHEN SPECIFIC TOUR FEATURES ARE REQUIRED, THE LARGEST NUMBER OF TOUR

FEATURES SHALL APPLY TO ENTIRE JOURNEY. WHEN MINIMUM TOUR PRICES ARE SPECIFIED, THE HIGHEST MINIMUM TOUR PRICE SHALL APPLY TO THE ENTIRE JOURNEY.

(G) GROUP REQUIREMENTS

(I) THE LARGER MINIMUM GROUP SIZE OF THE TWO FARES SHALL APPLY TO THE ENTIRE JOURNEY.

(II) THR GROUP TRAVEL REQUIREMENTS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED.

(H) RESERVATIONS AND TICKETING

(I) THE LONGEST ADVANCE RESERVATION REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY.

(II) THE LONGEST ADVANCE PAYMENT/TICKETING REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY.

(III) ANY RULE PROVISION REQUIRING SIMULTANEOUS PAYMENT AND TICKETING SHALL APPLY IN ADDITION TO THE LONGER ADVANCE PAYMENT/TICKETING DEADLINE.

(IV) IF THERE IS A DEPOSIT REQUIRED IN CONJUNCTION WITH ADVANCE RESERVATIONS, THE LARGEST REQUIREMENT WILL APPLY TO THE ENTIRE JOURNEY.

(I) ROUTING/REROUTING

(I) THE ROUTING CONDITIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED.

(II) THE MOST RESTRICTIVE VOLUNTARY REROUTING PROVISIONS WILL APPLY TO THE ENTIRE JOURNEY.

(III) THE INVOLUNTARY REROUTING PROVISIONS OF EACH FARE SHALL APPLY TO THE APPROPRIATE SECTOR OVER WHICH THE FARE IS ASSESSED.

(J) CANCELLATION AND REFUNDS

THE HIGHEST CANCELLATION PENALTY THAT IS
APPLICABLE DURING ANY GIVEN TIME PERIOD WILL APPLY
TO THE ENTIRE JOURNEY.

BLACKOUT DATES - 81
BLACKOUT DATES (CATEGORY 11)
THIS CATEGORY IS USED TO DEFINE SINGLE DATES OR DATE RANGES
WHEN TRAVEL IS NOT PERMITTED. THE ASSUMPTION IS MADE THAT
BLACKOUTS APPLY TO THE SCHEDULED DEPARTURE TIME OF A FLIGHT
REGARDLESS OF THE PORTION OF THE PASSENGER'S TRAVEL THEY
REPRESENT. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT
SUBJECT TO BLACKOUT DATES.

SURCHARGES - 82
SURCHARGES (CATEGORY 12)
THIS CATEGORY DEFINES THE CONDITIONS UNDER WHICH SURCHARGES
ARE APPLICABLE AND THE CORRESPONDING CHARGE. THE ASSUMPTION
IS THAT THERE ARE NO SURCHARGES UNLESS THIS CATEGORY IS
PRESENT. IF RESTRICTIONS FOR A FARE MAY BE WAIVED OR
MODIFIED BASED UPON PAYMENT OF A CHARGE, THESE CONDITIONS
WILL BE FOUND IN EITHER THIS CATEGORY OR IN (CATEGORY 16)

ACCOMPANIED TRAVEL - 83
ACCOMPANIED TRAVEL (CATEGORY 13)
THIS CATEGORY IS USED AS A COMPONENT OF A RULE WHEN TRAVEL
WITH ONE OR MORE OTHER PASSENGERS IS NECESSARY TO QUALIFY
FOR A FARE. IF THIS CATEGORY IS NOT PRESENT, ANY PASSENGER
MAY TRAVEL ALONE OVER THE ENTIRE ROUTING.

TRAVEL RESTRICTIONS - 84

TRAVEL RESTRICTIONS (CATEGORY 14)

THIS CATEGORY IS USED TO STATE SPECIFIC TRAVEL DATE RESTRICTIONS. USUALLY THESE ARE THE DATES WHEN THE FARE MAY FIRST BE USED FOR TRAVEL OR AFTER WHICH IT MAY NO LONGER BE USED. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS AVAILABLE FOR TRAVEL AT ALL TIMES.

SALES RESTRICTIONS - 85

SALES RESTRICTIONS (CATEGORY 15)

THIS CATEGORY IS USED TO DEFINE A FARE THAT IS AVAILABLE FOR SALE SUBJECT TO RESTRICTIONS BASED ON DATE, POINT OF SALE OR SIMILAR CONDITIONS. THE DATES ARE MOST COMMONLY FIRST AND LAST RESERVATION OR TICKETING DATES. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS AVAILABLE FOR RESERVATIONS AND TICKETING AT ALL TIMES, ANYWHERE AND BY ANYONE.

PENALTIES - 86

PENALTIES (CATEGORY 16)

(1) ROUTING

UNLESS FURTHER RESTRICTED IN THE SPECIFIC FARE RULE, TRAVEL MUST BE VIA THE ROUTING AND/OR MILEAGE PROVISIONS THAT ARE SPECIFIED FOR THE FARE. IF THERE IS MORE THAN ONE ROUTING AT THE SAME FARE, THE PASSENGER MAY SPECIFY THE ROUTING PRIOR TO ISSUANCE OF THE TICKET. IF ANY PORTION OF THE TICKET IS LEFT ON THE "OPEN" BASIS, THE PASSENGER MAY SPECIFY ANY OF THE OPTIONAL ROUTINGS, OTHERWISE THE CARRIER WILL DETERMINE THE ROUTING.

(2) REROUTING

REROUTING WILL REQUIRE A TICKET TO BE EITHER REVALIDATED (CHANGE TO THE FLIGHT NUMBER AND/OR TRAVEL

DATE) OR REISSUED (CHANGE TO THE DESTINATION, CONNECTION OR STOPOVER POINT(S)).

(A) VOLUNTARY REROUTING

AS USED HEREIN, "VOLUNTARY REROUTING" SHALL REFER TO ANY CHANGES IN RESERVATIONS OF CONFIRMED FLIGHTS REQUESTED BY A PASSENGER. UNLESS OTHERWISE STATED IN A SPECIFIC FARE RULE, THE FOLLOWING CONDITIONS WILL APPLY:

(I) IF THERE ARE NO SPECIFIC RESTRICTIONS ON REROUTING IN THE SPECIFIC FARE RULE, THEN VOLUNTARY REROUTING SHALL BE PERMITTED AS OUTLINED IN RULE 255 (REROUTINGS) OF THIS TARIFF. THE REVISED ROUTING MUST CONFORM TO THE PROVISIONS OF THE ORIGINAL FARE OR THE REVISED ITINERARY, AS OUTLINED IN RULE 255 (REROUTINGS) OF THIS TARIFF.

(II) IN THE CASE OF FARES THAT HAVE ADVANCE RESERVATION RESTRICTIONS, VOLUNTARY REROUTING WILL BE PERMITTED, WITHOUT PENALTY, PRIOR TO THE ADVANCE RESERVATION DEADLINE. WHERE A RESTRICTION IS PLACED ON VOLUNTARY REROUTING, SUCH RESTRICTION WILL APPLY ONLY AFTER THE RESERVATIONS DEADLINE HAS PASSED.

(III) IF THERE IS A PENALTY FOR REROUTING, RESERVATIONS FOR THE REVISED ITINERARY WILL ONLY BE CONFIRMED PRIOR TO THE ADVANCE RESERVATIONS DEADLINE OR UPON SIMULTANEOUS REISSUE/ REVALIDATION OF THE PASSENGER'S TICKET.

(IV) IF VOLUNTARY REROUTING IS NOT PERMITTED IN THE SPECIFIC FARE RULE, THE CANCELLATION PROVISIONS (OUTLINED IN CATEGORY 16 OF THE SPECIFIC FARE RULE) SHALL APPLY WHENEVER A

PASSENGER VOLUNTARILY CHANGES CONFIRMED
RESERVATIONS.
(B) INVOLUNTARY REROUTING
NORMAL INVOLUNTARY REROUTING PROCEDURES IN
ACCORDANCE WITH RULE 255 (REROUTINGS) IN THIS
TARIFF SHALL APPLY UNLESS SPECIFICALLY STATED IN
THE APPLICABLE FARE RULE.
(3) CANCELLATION PRIOR COMMENCEMENT OF TRAVEL
(A) UNLESS OTHERWISE AMENDED BY SPECIFIC PROVISIONS IN
THE APPLICABLE FARE RULE, THE PROVISIONS OF RULE
90 (REFUNDS), IN THIS TARIFF, SHALL APPLY.
(B) UNLESS OTHERWISE STATED IN THE SPECIFIC FARE RULE,
IN THE CASE OF FARES THAT HAVE ADVANCE
PAYMENT/TICKETING REQUIREMENTS, THE SPECIFIED
CANCELLATION PENALTY WILL APPLY ONLY AFTER THE
ADVANCE PAYMENT/TICKETING DEADLINE HAS PASSED.
(C) IF A PASSENGER FAILS TO USE THE CONFIRMED FLIGHTS
INDICATED ON THE TICKET, ALL FLIGHT COUPONS
REMAINING IN THE TICKET WILL BECOME VOID FOR
FURTHER TRANSPORTATION AT THE TICKETED FARE. THE
APPLICABLE CANCELLATION PENALTY WILL BE APPLIED
BEFORE ANY REFUND WILL BE PROCESSED.
(4) CANCELLATION AFTER COMMENCEMENT OF TRAVEL
(A) UNLESS OTHERWISE AMENDED BY SPECIFIC PROVISIONS IN
THE APPLICABLE FARE RULE, THE PROVISIONS OF RULE
90 (REFUNDS), SHALL APPLY.
(B) WHEN A FARE HAS A SPECIFIED CANCELLATION PENALTY
AND A PASSENGER FAILS TO USE THE CONFIRMED
FLIGHT(S) INDICATED ON THE TICKET, ALL FLIGHT
COUPONS STILL REMAINING IN THE TICKET WILL BECOME
VOID FOR FURTHER TRANSPORTATION AT THE TICKETED
FARE. THE ORIGINAL FARE PAID BY THE PASSENGER MAY

BE APPLIED TOWARD THE PURCHASE OF ANY FARE(S) THAT
MAY BE RETROACTIVELY APPLIED TO THE SECTOR(S)
FLOWN BY THE PASSENGER. THE CANCELLATION PENALTY
WILL BE DEDUCTED FROM ANY REFUNDABLE AMOUNT.
(5) AT ANY TIME CANCELLATION PENALTIES MAY BE APPLIED TOWARD THE
PURCHASE OF A HIGHER EY FARE GOVERNED BY A DIFFERENT
RULE FROM THAT ORIGINALLY TICKETED PROVIDING THAT ANY
TICKETS ISSUED FOR REVISED ITINERARIES ARE ANNOTATED
"NON-REF (AMOUNT OF CANCELLATION PENALTY)".

HIGHER INTERMEDIATE POINT - 87
HIGHER INTERMEDIATE POINT (CATEGORY 17)
IT IS ASSUMED THAT THE HIGHER INTERMEDIATE POINT RULE
APPLIES. THIS CATEGORY IS USED TO NEGATE THAT ASSUMPTION
WHEN STOPOVERS OR CONNECTIONS ARE MADE AT SPECIFIC
GEOGRAPHIC LOCATIONS.

TICKET ENDORSEMENT - 88
TICKET ENDORSEMENTS (CATEGORY 18)
THIS CATEGORY IS USED TO INDICATE TICKET ENDORSEMENT TEXT
AND THE LOCATION ON THE TICKET FOR THE ENDORSEMENT. IF THIS
CATEGORY IS NOT PRESENT, THERE ARE NO ENDORSEMENT
REQUIREMENTS FOR THE FARE.

DISCOUNTS - 89
CHILDREN'S DISCOUNTS (CATEGORY 19)
UNLESS OTHERWISE STATED IN A SPECIFIC FARE RULE, PROVISIONS
OF RULE 200 (CHILDREN'S AND INFANTS' FARES) AND RULE 50
(ACCEPTANCE OF CHILDREN), IN THIS TARIFF, AS WELL AS THE
FOLLOWING CONDITIONS WILL APPLY.
(1) INFANTS' FARES:
AN INFANT LESS THAN TWO YEARS OF AGE ON THE DATE OF

COMMENCEMENT OF TRAVEL FROM THE POINT OF ORIGIN WILL BE CHARGED THE AMOUNT SPECIFIED IN THE FARE RULE.

(A) A PASSENGER TRAVELING AT AN INFANT DISCOUNT FARE IS NOT ENTITLED TO A SEAT THAT IS RESERVED PRIOR TO DEPARTURE. IF A SEAT IS RESERVED PRIOR TO DEPARTURE, THE INFANT WILL BE ELIGIBLE ONLY FOR DISCOUNTS APPLICABLE TO INFANTS OCCUPYING A SEAT.

(B) WHERE THE SPECIFIC FARE RULE DOES NOT PERMIT AN INFANT'S DISCOUNT, A DISCOUNT MAY BE CALCULATED ON THE LOWEST FARE FOR WHICH HIS/HER ITINERARY QUALIFIES (CONSIDERING ROUTING RESTRICTIONS, MINIMUM/MAXIMUM STAY AND ADVANCE PURCHASE/TICKETING RESTRICTIONS AND RESERVATION BOOKING CODES WHERE NECESSARY).

(C) WHERE THE SPECIFIC FARE RULE ALLOWS FOR FREE INFANT TRANSPORTATION, EITHER FOR THE ENTIRE JOURNEY OR A PORTION OF THE JOURNEY, A TICKET/COUPON MUST BE ISSUED FOR THE ENTIRE JOURNEY, INCLUDING THE FREE TRANSPORTATION.

(2) CHILDREN'S FARES:

A CHILD WHO IS AT LEAST TWO (2) YEARS OF AGE BUT LESS THAN 12 YEARS OF AGE ON THE DATE OF COMMENCEMENT OF TRAVEL FROM THE POINT OF ORIGIN, ACCOMPANIED BY A PASSENGER WHO IS AT LEAST 18 YEARS OF AGE, WILL BE CHARGED THE AMOUNT SPECIFIED IN THE SPECIFIC FARE RULE.

(A) WHERE THE SPECIFIC FARE RULE DOES NOT PERMIT CHILDREN'S DISCOUNTS, THEN THE ACCOMPANIED CHILD WILL EITHER PAY THE FULL ADULT FARE OR A DISCOUNT MAY BE CALCULATED ON THE LOWEST APPLICABLE FARE FOR WHICH HIS/HER ITINERARY QUALIFIES (CONSIDERING ROUTING RESTRICTIONS, MINIMUM/MAXIMUM STAY AND ADVANCE PURCHASE/TICKETING RESTRICTIONS AND

RESERVATIONS BOOKING CODES).

(B) THE DISCOUNT LISTED FOR CHILDREN AND INFANTS WILL ALSO APPLY TO ANY CHARGE OR SURCHARGE AND TO ANY CANCELLATION OR REFUND PENALTY THAT WOULD NORMALLY BE ASSESSED TO THE ADULT FARE.

TOUR CONDUCTOR DISCOUNTS (CATEGORY 20)

THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR TOUR CONDUCTORS. IT ALSO SPECIFIES ACCOMPANYING TRAVEL REQUIREMENTS FOR THE TOUR CONDUCTORS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR TOUR CONDUCTORS.

AGENT DISCOUNTS (CATEGORY 21)

THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR AGENTS. IT ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR AGENTS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR AGENTS.

ALL OTHER DISCOUNTS (CATEGORY 22)

THIS CATEGORY IS USED TO PROVIDE THE SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR ALL PASSENGER TYPES OTHER THAN CHILDREN, TOUR CONDUCTORS AND AGENTS. IF ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR THE PASSENGERS TRAVELLING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS NOT PRESENT, THE FARE IS NOT DISCOUNTABLE FOR THE PASSENGER TYPES THAT FALL INTO THIS CATEGORY.

MISCELLANEOUS PROVISIONS - 90

MISCELLANEOUS PROVISIONS (CATEGORY 23)

THIS CATEGORY IS USED TO SPECIFY WHETHER SPECIFIC FARES SHOULD OR SHOULD NOT BE USED FOR CONSTRUCTION OF UNPUBLISHED FARES, PRORATION, REFUND CALCULATION, CURRENCY ADJUSTMENTS OR AS PROPORTIONAL FARES. THE ASSUMPTION IS THAT FARES MAY BE USED FOR ANY PURPOSES.

(CATEGORY 24)

CURRENTLY NOT AVAILABLE

(CATEGORY 25)

CURRENTLY NOT AVAILABLE

GROUPS - 91

GROUPS (CATEGORY 26)

(1) GROUP SIZE

A MINIMUM GROUP SIZE REFERS TO THE MINIMUM NUMBER OF PASSENGERS REQUIRED TO FORM A GROUP, WHICH WILL PERMIT THE USE OF A PARTICULAR FARE. UNLESS OTHERWISE SPECIFIED IN THE FARE RULE, IN ORDER TO DETERMINE THE MINIMUM GROUP SIZE, TWO CHILDREN EACH PAYING AT LEAST 50 PERCENT OF THE APPLICABLE GROUP FARE WILL BE COUNTED AS ONE MEMBER OF THE GROUP.

(2) AFFINITY

(A) THE TRAVEL GROUP SHALL BE FORMED FROM AFFINITY GROUPS; I.E., MEMBERS OR EMPLOYEES OF THE SAME ASSOCIATION, CORPORATION, COMPANY OR OTHER LEGAL ENTITY (HEREINAFTER REFERRED TO AS THE "ORGANIZATION") WHICH SHALL HAVE PRINCIPAL PURPOSES, AIMS AND OBJECTIVES OTHER THAN TRAVEL, AND SUFFICIENT AFFINITY EXISTING PRIOR TO THE APPLICATION FOR TRANSPORTATION TO DISTINGUISH IT AND SET IT APART FROM THE GENERAL PUBLIC; PROVIDED THAT NO TRANSPORTATION MAY BE OFFERED TO AN

ORGANIZATION.

(B) WITH RESPECT TO THE FORMATION OF AFFINITY TRAVEL GROUPS:

(I) SOLICITATION SHALL BE LIMITED TO PERSONAL LETTERS, CIRCULARS AND TELEPHONE CALLS ADDRESSED TO MEMBERS OF THE ORGANIZATION, TO GROUP PUBLICATIONS INTENDED SOLELY FOR MEMBERS OF THE FEDERATION OR BODY TO WHICH THE ORGANIZATION BELONGS, AND TO ANY OTHER FORM OF SOLICITATION AS DEFINED IN (III) BELOW,

(II) SOLICITATION SHALL BE EFFECTED ONLY BY OFFICIALS OF THE ORGANIZATION OR MEMBERS OF THE TRAVEL GROUP,

(III) "PUBLIC SOLICITATION" SHALL BE DEEMED TO EXIST WHEN THE GROUP TRANSPORTATION IS DESCRIBED, REFERRED TO OR ANNOUNCED IN ADVERTISEMENTS OR ANY OTHER WRITING OR BY MEANS OF PUBLIC COMMUNICATION, WHETHER PAID OR UNPAID, INCLUDING BUT NOT LIMITED TO TELEPHONE CAMPAIGNS, RADIO, TELEGRAPH AND TELEVISION; PROVIDED, HOWEVER, THAT A STATEMENT IN PUBLIC NEWS MEDIA, OTHER THAN ADVERTISEMENT, THAT COULD NOT REASONABLY BE CONSTRUED AS CALCULATED OR LIKELY TO INDUCE TRAVEL AS A MEMBER OF THE TRAVEL GROUP AND WHICH HAS NOT BEEN INITIATED BY THE ORGANIZATION, ANY MEMBER OF THE TRAVEL GROUP, THE CARRIER OR AN AGENT OR REPRESENTATIVE OF ANY OF THEM, SHALL NOT BE CONSIDERED PUBLIC SOLICITATION.

(IV) THE TRAVEL GROUP SHALL NOT BE GATHERED

DIRECTLY OR INDIRECTLY BY A PERSON ENGAGED IN SOLICITING OR SELLING TRANSPORTATION SERVICES OR PROVIDING OR OFFERING TO PROVIDE TRANSPORTATION TO THE GENERAL PUBLIC, PROVIDED THAT THE MERE ASCERTAINMENT OF THE GROUP FARE AND/OR ITS COLLECTION FROM MEMBERS OF THE TRAVEL GROUP SHALL NOT OF ITSELF BE DEEMED TO CONSTITUTE ENGAGING IN SUCH ACTS; PROVIDED FURTHER THAT IF THE ORGANIZER OF THE TRAVEL GROUP (HEREINAFTER REFERRED TO AS "APPLICANT") EMPLOYS A TRAVEL AGENT TO ASSIST IN THE TRAVEL ARRANGEMENTS, SUCH TRAVEL AGENT SHALL IN NO WAY SOLICIT MEMBERS OF THE TRAVEL GROUP, EXCEPT THAT AFTER THE PARTY TO BE TRANSPORTED IS FORMED, THE TRAVEL AGENT MAY CONTACT MEMBERS OF SUCH GROUP FOR THE PURPOSES OF ARRANGING OTHER TRAVEL SERVICES IN ADDITION TO ASSISTING IN TRAVEL ARRANGEMENTS.

(V) EACH MEMBER OF THE TRAVEL GROUP SHALL BE A MEMBER OF THE ORGANIZATION AT THE TIME OF APPLICATION FOR THE GROUP FARE AND SHALL HAVE BEEN SUCH A MEMBER FOR AT LEAST SIX MONTHS IMMEDIATELY PRIOR TO THE DATE ON WHICH THE TRANSPORTATION WILL COMMENCE.

(IV) THE TRAVEL GROUP MAY INCLUDE THE SPOUSE AND DEPENDENT CHILDREN OF A MEMBER OF THE ORGANIZATION FROM WHICH THE PARTY TO BE TRANSPORTED IS DRAWN AND THE PARENTS OF A MEMBER LIVING IN THE SAME HOUSEHOLD AS THE MEMBER; PROVIDED, HOWEVER, THAT ANY SUCH SPOUSE, DEPENDENT CHILDREN OR PARENTS ARE

ACCOMPANIED ON THE FLIGHT BY SUCH MEMBER UNLESS THE MEMBER HAS BEEN COMPELLED TO CANCEL HIS PASSAGE AND ONLY IF SUCH MEMBER'S FARE IS NOT REFUNDED.

(3) OWN USE GROUPS

(A) THE TRAVEL GROUP SHALL BE FORMED ONLY FOR USE OF ONE PERSON (WHICH EXPRESSION SHALL INCLUDE AN INDIVIDUAL PERSON OR LEGAL ENTITY SUCH AS AN ASSOCIATION, PARTNERSHIP, COMPANY OR CORPORATION) (HEREINAFTER REFERRED TO AS "THE PURCHASER"); PROVIDED THAT SUCH PURCHASER SHALL NOT, WHOLLY OR PARTIALLY, DIRECTLY OR INDIRECTLY, SHARE THE COST OF AIR TRANSPORTATION WITH OTHER PERSONS INTERESTED IN OBTAINING SUCH TRANSPORTATION INCLUDING THE PASSENGERS CARRIED. NOTWITHSTANDING THE FOREGOING, SUCH COST MAY HAVE BEEN RAISED BY VOLUNTARY CONTRIBUTIONS, PROVIDED THAT THE VOLUNTARY CONTRIBUTIONS ARE NOT SOLICITED NOR OBTAINED SOLELY FROM THE PASSENGERS TO BE CARRIED.

(B) PARTICIPATION IN THE TRAVEL GROUP IS NOT LIMITED TO THOSE ACTUALLY CONTRIBUTING.

(C) THE MINIMUM AMOUNT OF EACH PERSON'S CONTRIBUTION HAS NOT BEEN PRESCRIBED BY THE PURCHASER; AND,

(D) EACH PERSON TO BE INCLUDED IN THE TRAVEL GROUP IS SELECTED BY THE PURCHASER AND FOR REASONS OTHER THAN SUCH PERSON'S REQUEST THAT HE BE INCLUDED IN THE TRAVEL GROUP.

(4) INCENTIVE GROUPS

THE TRAVEL GROUP SHALL BE COMPRISED OF GROUPS OF EMPLOYEES AND/OR DEALERS AND/OR AGENTS (INCLUDING SPOUSES) OF THE SAME BUSINESS FIRM(S), CORPORATION(S) OR ENTERPRISES(S) (EXCLUDING NON-PROFIT ORGANIZATIONS)

TRAVELLING UNDER AN ESTABLISHED INCENTIVE TRAVEL PROGRAM THAT REWARDS THE EMPLOYEES, DEALERS AND/OR AGENTS FOR PAST WORK OR PROVIDES AN INCENTIVE FOR FUTURE ACTIVITIES; PROVIDED THAT:

(A) THE INCENTIVE TRAVEL PROGRAM SHALL INCLUDE AIR TRANSPORTATION, ACCOMMODATIONS, SIGHTSEEING, ENTERTAINMENT AND OTHER FEATURES, THE COST OF WHICH IS BORNE ENTIRELY BY SUCH FIRM/CORPORATION/ENTERPRISE AND NOT PASSED ON DIRECTLY OR INDIRECTLY TO THE EMPLOYEES, DEALERS OR AGENTS;

(B) OFFICIALS (AND SPOUSES) OF SUCH FIRM, CORPORATION OR ENTERPRISE MAY BE INCLUDED IN THE GROUP IF THEY ARE TRAVELLING FOR THE PURPOSES OF MAKING AWARDS OR OFFICIATING IN THE INCENTIVE TRAVEL PROGRAM;

(C) EACH MEMBER OF THE INCENTIVE GROUP IS A MEMBER OF THE ORGANIZATION AT THE TIME OF APPLICATION FOR THE GROUP FARE.

(5) DOCUMENTATION

(A) GENERAL REQUIREMENTS FOR ALL INDIVIDUAL AND GROUP INCLUSIVE TOURS. THERE MUST BE VOUCHERS SPECIFYING SLEEPING ACCOMMODATIONS AND ANY SIGHTSEEING OR OTHER FEATURES OF THE TOUR. SUCH VOUCHERS, INCLUDING THOSE FOR GROUND TRANSPORTATION, MUST BE AVAILABLE FOR INSPECTION DURING CHECK-IN PRIOR TO COMMENCEMENT OF OUTBOUND TRANSATLANTIC TRAVEL.

(B) AFFINITY/INCENTIVE/NON-AFFINITY/OWN USE GROUP REQUIREMENTS

(I) WRITTEN APPLICATION, IN THE FORM REQUIRED, SHALL PROVIDE A FULL DESCRIPTION OF THE TRAVEL DESIRED, THE NAMES AND TOTAL NUMBER OF

PASSENGERS, AND, WHERE APPLICABLE, THE AFFINITY/INCENTIVE USE PROVISION UNDER WHICH THE TRAVEL IS BEING REQUESTED, AND MUST BE SIGNED BY THE APPLICANT (THE PERSON RESPONSIBLE FOR THE TRAVEL ARRANGEMENTS OF THE GROUP).

(II) THE APPLICATION MUST BE SUBMITTED TO THE ISSUING CARRIER (THE CARRIER WHOSE TICKETS ARE TO BE ISSUED) PRIOR TO COMMENCEMENT OF OUTBOUND TRAVEL. THE DEADLINE FOR RECEIPT OF THE APPLICATION IS SPECIFIED IN EACH PARTICULAR GROUP TRAVEL RULE.

(III) EXCEPT AS OTHERWISE NOTED, ONLY THOSE PASSENGERS LISTED IN THE WRITTEN APPLICATION MAY BE TRANSPORTED.

(IV) PASSENGER SUBSTITUTION/ADDITIONS - IF NAME CHANGES AND/OR ADDITIONS TO THE LIST OF PARTICIPANTS IN THE TRAVEL GROUP MAY BE MADE AFTER THE WRITTEN APPLICATION HAS BEEN SUBMITTED, A STATEMENT WILL APPEAR IN THIS CATEGORY GIVING THE NUMBER OF CHANGES AND/OR ADDITIONS.

TOURS - 92

TOURS (CATEGORY 27)

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VISIT ANOTHER COUNTRY - 93

VISIT ANOTHER COUNTRY (CATEGORY 28)

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DEPOSITS - 94

DEPOSITS (CATEGORY 29)

THIS CATEGORY INDICATES IF THERE ARE DEPOSIT REQUIREMENTS TO QUALIFY FOR A FARE, E.G., DEPOSIT AMOUNT, DAYS REQUIRED PRIOR TO TICKETING/TRAVEL, REFUND OF DEPOSIT CONDITIONS AND WAIVERS FOR THE DEPOSIT REQUIREMENTS. IF THIS CATEGORY IS NOT PRESENT, THE ASSUMPTION IS THAT THERE ARE NO DEPOSIT REQUIREMENTS FOR THE FARE.

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CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

APPLICATION OF TARIFF

(A) GENERAL

(1) THIS TARIFF SHALL APPLY TO CARRIAGE OF PASSENGERS AND BAGGAGE, AND TO ALL SERVICES INCIDENTAL THERETO, BY EY UNDER LOCAL AND JOINT FARES AND CHARGES.

(2) RULES APPLY TO LOCAL CARRIAGE VIA EY AND TO JOINT TRANSPORTATION VIA EY IN CONJUNCTION WITH OTHER PARTICIPATING CARRIERS.

(3) FARES, CHARGES AND MONETARY AMOUNTS SHOWN IN DOLLARS OR CENTS ARE STATED IN TERMS OF U.S. CURRENCY EXCEPT WHERE FARES, CHARGES AND MONETARY UNITS ARE SPECIFICALLY STATED AS BEING IN CANADIAN DOLLARS OR OTHER CURRENCY.

(4) RULES STATING ANY LIMITATION ON OR CONDITIONS RELATING TO THE LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH ARE NOT TO BE INCLUDED IN TARIFFS. EXCEPT AS OTHERWISE PROVIDED HEREIN, NOTHING IN THIS TARIFF MODIFIES OR WAIVES PROVISIONS OF THE WARSAW CONVENTION.

(5) RULES IN THIS TARIFF GOVERN THE APPLICATION OF ALL FARES AND CHARGES PUBLISHED IN TARIFFS THAT SPECIFICALLY REFER TO AND ARE MADE SUBJECT TO THIS TARIFF WITH SUCH EXCEPTIONS THAT MAY BE EXPRESSLY STATED IN SUCH TARIFFS. THESE RULES CONSTITUTE

THE CONDITIONS UPON WHICH EACH CARRIER TRANSPORTS OR AGREES TO TRANSPORT AND ARE EXPRESSLY AGREED TO BY THE PASSENGER TO THE SAME EXTENT AS IF SUCH RULES WERE INCLUDED IN THE CONDITIONS OF CARRIAGE.

(6) THE RATES, FARES, CHARGES, CLASSIFICATIONS RULES, REGULATIONS, PRACTICES AND SERVICES PROVIDED HEREIN AND IN TARIFFS GOVERNED BY THIS TARIFF HAVE BEEN FILED IN EACH COUNTRY IN WHICH FILING IS REQUIRED BY TREATY, CONVENTION OR AGREEMENT ENTERED INTO BETWEEN THAT COUNTRY AND CANADA, IN ACCORDANCE WITH THE PROVISIONS OF THE APPLICABLE TREATY, CONVENTION OR AGREEMENT.

(7) EXCEPT AS OTHERWISE PROVIDED BELOW, FARE RULE PROVISIONS, LOCAL OR JOINT FARES, INCLUDING ARBITRARIES CONTAINED IN THE ONLINE TARIFF DATABASE MAINTAINED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT ON BEHALF OF EY ARE CONSIDERED TO BE PART OF THIS TARIFF.

(B) GRATUITOUS CARRIAGE

WITH RESPECT TO GRATUITOUS CARRIAGE, CARRIER RESERVES THE RIGHT TO EXCLUDE THE APPLICATION OF ALL OR ANY PART OF THIS TARIFF.

(C) CHANGE WITHOUT NOTICE

EXCEPT AS MAY BE REQUIRED BY APPLICABLE LAWS, GOVERNMENT REGULATIONS, ORDERS AND REQUIREMENTS, EY'S RULES, REGULATIONS AND CONDITIONS OF CARRIAGE ARE SUBJECT TO CHANGE WITHOUT NOTICE; PROVIDED, THAT NO SUCH CHANGE SHALL APPLY TO A CONTRACT OF CARRIAGE AFTER THE CARRIAGE HAS COMMENCED.

(D) EFFECTIVE RULES, FARES AND CHARGES

EXCEPT AS OTHERWISE PROVIDED HEREIN, THE APPLICABLE RULES, FARES AND CHARGES FOR CARRIAGE OF PASSENGERS AND

OR BAGGAGE ARE THOSE DULY PUBLISHED BY EY AND SHALL BE THOSE IN EFFECT ON THE DATE OF COMMMENCMENT OF CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET. WHEN THE FARES OR CHARGES COLLECTED ARE NOT THE APPLICABLE FARES OR CHARGES, THE DIFFERENCE WILL BE REFUNDED TO OR COLLECTED FROM THE PASSENGER AS MAY BE APPROPRIATE.

EXCEPTION 1: (APPLICABLE TO EY FOR LOCAL AND JOINT TRANSPORTATION ORIGINATING IN U.S.A. OR CANADA) NO INCREASE WILL BE COLLECTED IN CASES WHERE THE TICKET HAS BEEN ISSUED PRIOR TO THE EFFECTIVE DATE OF A TARIFF CONTAINING AN INCREASE IN THE APPLICABLE FARE, EFFECTED THROUGH A CHANGE IN FARE LEVEL, A CHANGE IN CONDITIONS GOVERNING THE FARE, OR A CANCELLATION OF THE FARE ITSELF, PROVIDED:

(A) THE ORIGINATING INTERNATIONAL FLIGHT COUPON OF THE TICKET WAS ISSUED FLIGHT SPECIFIC AT THE FARE CONTAINED IN A TARIFF LAWFULLY IN EFFECT ON THE DATE OF TICKET ISSUANCE (DETERMINED BY THE VALIDATION STAMPED OR IMPRINTED ON

(B) THE ORIGINATING INTERNATIONAL FLIGHT SHOWN ON THE TICKET IS NOT VOLUNTARILY CHANGED AT THE PASSENGER'S REQUEST SUBSEQUENT TO THE EFFECTIVE DATE OF ANY INCREASE IN THE APPLICABLE FARE.

(C) FLIGHTS OTHER THAN THE ORIGINATING INTERNATIONAL FLIGHT ARE NOT VOLUNTARILY CHANGED TO REFLECT A

REVISED ROUTING VIA WHICH THE
ORIGINAL FARE CHARGED WOULD NOT
HAVE BEEN APPLICABLE.

(D) THIS PROVISION SHALL APPLY ONLY TO
THE PASSENGER TO WHOM THE TICKET
WAS ORIGINALLY ISSUED.

EXCEPTION 2: (APPLICABLE FOR LOCAL AND JOINT
TRANSATLANTIC TRANSPORTATION OR
ORIGINATING IN CANADA TO POINTS IN AREA
NO. 2 FOR DOWNGRADES ONLY). WHEN A NEW
FARE IS INTRODUCED OR A CURRENT FARE IS
REDUCED, TICKETED PASSENGERS MAY
DOWNGRADE PRIOR TO DEPARTURE OF THE
ORIGINATING FLIGHT AND RECEIVE A REFUND
OF THE DIFFERENCE IN FARES LESS AN
ADMINISTRATIVE SERVICE CHARGE, SUBJECT
TO THE FOLLOWING CONDITIONS:
(A) NO CHANGE MAY BE MADE TO THE
ORIGIN/DESTINATION/CONNECTION/STOPO
VER POINTS OR FLIGHTS/DATES SHOWN
ON THE ORIGINAL TICKET.

(B) ALL CONDITIONS OF THE NEW FARE MUST
BE MET INCLUDING REBOOKING IN THE
CORRECT BOOKING CODE.

(C) AN ADMINISTRATIVE SERVICE CHARGE OF
CAD 50.00/{N}USD 45.00 WILL BE
APPLIED FOR ALL TICKETED/UNTICKETED
PTAS PRESENTED FOR DOWNGRADE.

(D) IF THE ORIGINAL TICKET HAD A
NON-REFUNDABLE PENALTY, THE
ORIGINAL NON-REFUNDABLE AMOUNT WILL
REMAIN NON-REFUNDABLE.

(E) THIS PROVISION SHALL APPLY ONLY TO
THE PASSENGER TO WHOM THE TICKET
WAS ORIGINALLY ISSUED.

(E) PERCENTAGE OF FARES OR CHARGES
WHEN RULES OR PROVISIONS IN THIS TARIFF, OR TARIFFS GOVERNED HEREBY, PROVIDE FOR THE APPLICATION OF FARES AND CHARGES BASED UPON PERCENTAGES OF OTHER FARES AND CHARGES, SUCH PROPORTIONATE FARES AND CHARGES WILL BE DETERMINED IN ACCORDANCE WITH THE PERCENTAGE CONVERSION TABLE OF THIS TARIFF.

(F) REFERENCE TO TARIFFS, PAGES, RULES, ITEMS AND NOTES ARE CONTINUOUS AND INCLUDE REVISIONS, SUPPLEMENTS THERETO AND REISSUES THEREOF.

(G) NO AGENT, SERVANT OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF.

(H) OVERRIDING LAW: (APPLICABLE TO EY ONLY FOR TRANSPORTATION TO, FROM, OR VIA A POINT(S) OUTSIDE CANADA.) INSOFAR AS ANY PROVISION CONTAINED OR REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO MANDATORY LAW, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS, SUCH PROVISION SHALL REMAIN APPLICABLE TO THE EXTENT THAT IT IS NOT OVERRIDDEN THEREBY. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART.

(I) ERRONEOUS FARES
ETIHAD AIRWAYS WILL EXERCISE REASONSABLE EFFORTS TO ENSURE THAT ALL FARES IT PUBLISHES ARE ACCURATE AND AVAILABLE FOR SALE. BUT IN THE EVENT THAT AN ERRONEOUS FARE IS INADVERTENTLY PUBLISHED FOR SALE AND A TICKET IS ISSUED AT THE ERRONEOUS FARE BEFORE IT HAS BEEN CORRECTED, OR TICKETS ARE ISSUED WITH AN ERRONEOUSLY

QUOTED FARE BY REASON OF A TECHNICAL FAILURE PRIOR TO SAID ERRONEOUS QUOTE BEING DETECTED AND CORRECTED, THEN ETIHAD AIRWAYS RESERVES THE RIGHT TO CANCEL THE TICKET PURCHASE AND REFUND ALL AMOUNTS PAID BY THE PURCHASER OR, AT THE PURCHASER'S OPTION, TO REISSUE THE TICKET FOR THE CORRECT FARE.

(J) AIR PASSENGER PROTECTION REGULATIONS

THE OBLIGATIONS OF THE CARRIER UNDER THE AIR PASSENGER PROTECTION REGULATIONS (APPR) FORM PART OF THE TARIFF AND SUPERSEDE ANY INCOMPATIBLE OR INCONSISTENT TERM AND CONDITION OF CARRIAGE SET OUT IN THE TARIFF TO THE EXTENT OF SUCH INCONSISTENCY OR INCOMPATIBILITY, BUT DO NOT RELIEVE THE CARRIER FROM APPLYING TERMS AND CONDITIONS OF CARRIAGE THAT ARE MORE FAVORABLE TO THE PASSENGER THAN THE OBLIGATIONS SET OUT IN THE APPR.

GRATUITOUS CARRIAGE - 71

(B) GRATUITOUS CARRIAGE

WITH RESPECT TO GRATUITOUS CARRIAGE, CARRIER RESERVES THE RIGHT TO EXCLUDE THE APPLICATION OF ALL OR ANY PART OF THIS TARIFF.

CHANGE WITHOUT NOTICE - 72

(C) CHANGE WITHOUT NOTICE

EXCEPT AS MAY BE REQUIRED BY APPLICABLE LAWS, GOVERNMENT REGULATIONS, ORDERS AND REQUIREMENTS, EY'S RULES, REGULATIONS AND CONDITIONS OF CARRIAGE ARE SUBJECT TO CHANGE WITHOUT NOTICE; PROVIDED, THAT NO SUCH CHANGE SHALL APPLY TO A CONTRACT OF CARRIAGE AFTER THE CARRIAGE HAS COMMENCED.

EFFECTIVE RULES/FARES - 73

(D) EFFECTIVE RULES, FARES AND CHARGES
EXCEPT AS OTHERWISE PROVIDED HEREIN, THE APPLICABLE RULES, FARES AND CHARGES FOR CARRIAGE OF PASSENGERS AND OR BAGGAGE ARE THOSE DULY PUBLISHED BY EY AND SHALL BE THOSE IN EFFECT ON THE DATE OF COMMMENCMENT OF CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET. WHEN THE FARES OR CHARGES COLLECTED ARE NOT THE APPLICABLE FARES OR CHARGES, THE DIFFERENCE WILL BE REFUNDED TO OR COLLECTED FROM THE PASSENGER AS MAY BE APPROPRIATE.
EXCEPTION 1: (APPLICABLE TO EY FOR LOCAL AND JOINT TRANSPORTATION ORIGINATING IN U.S.A. OR CANADA) NO INCREASE WILL BE COLLECTED IN CASES WHERE THE TICKET HAS BEEN ISSUED PRIOR TO THE EFFECTIVE DATE OF A TARIFF CONTAINING AN INCREASE IN THE APPLICABLE FARE, EFFECTED THROUGH A CHANGE IN FARE LEVEL, A CHANGE IN CONDITIONS GOVERNING THE FARE, OR A CANCELLATION OF THE FARE ITSELF, PROVIDED:
(A) THE ORIGINATING INTERNATIONAL FLIGHT COUPON OF THE TICKET WAS ISSUED FLIGHT SPECIFIC AT THE FARE CONTAINED IN A TARIFF LAWFULLY IN EFFECT ON THE DATE OF TICKET ISSUANCE (DETERMINED BY THE VALIDATION STAMPED OR IMPRINTED ON THE TICKETS).
(B) THE ORIGINATING INTERNATIONAL

FLIGHT SHOWN ON THE TICKET IS NOT VOLUNTARILY CHANGED AT THE

PASSENGER'S REQUEST SUBSEQUENT TO THE EFFECTIVE DATE OF ANY INCREASE IN THE APPLICABLE FARE.

(C) FLIGHTS OTHER THAN THE ORIGINATING INTERNATIONAL FLIGHT ARE NOT VOLUNTARILY CHANGED TO REFLECT A REVISED ROUTING VIA WHICH THE ORIGINAL FARE CHARGED WOULD NOT HAVE BEEN APPLICABLE.

(D) THIS PROVISION SHALL APPLY ONLY TO THE PASSENGER TO WHOM THE TICKET WAS ORIGINALLY ISSUED.

EXCEPTION 2: (APPLICABLE FOR LOCAL AND JOINT TRANSATLANTIC TRANSPORTATION OR ORIGINATING IN CANADA TO POINTS IN AREA NO. 2 FOR DOWNGRADES ONLY). WHEN A NEW FARE IS INTRODUCED OR A CURRENT FARE IS REDUCED, TICKETED PASSENGERS MAY DOWNGRADE PRIOR TO DEPARTURE OF THE ORIGINATING FLIGHT AND RECEIVE A REFUND OF THE DIFFERENCE IN FARES LESS AN ADMINISTRATIVE SERVICE CHARGE, SUBJECT TO THE FOLLOWING CONDITIONS:

(A) NO CHANGE MAY BE MADE TO THE ORIGIN/DESTINATION/CONNECTION/STOPOVER POINTS OR FLIGHTS/DATES SHOWN ON THE ORIGINAL TICKET.

(B) ALL CONDITIONS OF THE NEW FARE MUST BE MET INCLUDING REBOOKING IN THE CORRECT BOOKING CODE.

(C) AN ADMINISTRATIVE SERVICE CHARGE OF

CAD 50.00/USD 45.00 WILL BE
APPLIED FOR ALL
TICKETED/UNTICKETED PTAS PRESENTED
FOR DOWNGRADE.

(D) IF THE ORIGINAL TICKET HAD A
NON-REFUNDABLE PENALTY, THE
ORIGINAL NON-REFUNDABLE AMOUNT WILL
REMAIN NON-REFUNDABLE.

(E) THIS PROVISION SHALL APPLY ONLY TO
THE PASSENGER TO WHOM THE TICKET
WAS ORIGINALLY ISSUED.

PERCENTAGE OF FARES/CHGS - 74

(E) PERCENTAGE OF FARES OR CHARGES
WHEN RULES OR PROVISIONS IN THIS TARIFF, OR TARIFFS
GOVERNED HEREBY, PROVIDE FOR THE APPLICATION OF FARES
AND CHARGES BASED UPON PERCENTAGES OF OTHER FARES AND
CHARGES, SUCH PROPORTIONATE FARES AND CHARGES WILL BE
DETERMINED IN ACCORDANCE WITH THE PERCENTAGE CONVERSION
TABLE OF THIS TARIFF.

(F) REFERENCE TO TARIFFS, PAGES, RULES, ITEMS AND NOTES ARE
CONTINUOUS AND INCLUDE REVISIONS, SUPPLEMENTS THERETO
AND REISSUES THEREOF.

(G) NO AGENT, SERVANT OR REPRESENTATIVE OF CARRIER HAS
AUTHORITY TO ALTER, MODIFY OR WAIVE ANY PROVISIONS OF
THE CONTRACT OF CARRIAGE OR OF THIS TARIFF.

OVERRIDING LAW - 75

(H) OVERRIDING LAW: (APPLICABLE TO EY ONLY FOR
TRANSPORTATION TO, FROM, OR VIA A POINT(S) OUTSIDE
CANADA.) INSOFAR AS ANY PROVISION CONTAINED OR

REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO MANDATORY LAW, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS, SUCH PROVISION SHALL REMAIN APPLICABLE TO THE EXTENT THAT IT IS NOT OVERRIDDEN THEREBY. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART.

ERRONEOUS FARES - 76

(I) ERRONEOUS FARES

ETIHAD AIRWAYS WILL EXERCISE REASONSABLE EFFORTS TO ENSURE THAT ALL FARES IT PUBLISHES ARE ACCURATE AND AVAILABLE FOR SALE. BUT IN THE EVENT THAT AN ERRONEOUS FARE IS INADVERTENTLY PUBLISHED FOR SALE AND A TICKET IS ISSUED AT THE ERRONEOUS FARE BEFORE IT HAS BEEN CORRECTED, OR TICKETS ARE ISSUED WITH AN ERRONEOUSLY QUOTED FARE BY REASON OF A TECHNICAL FAILURE PRIOR TO SAID ERRONEOUS QUOTE BEING DETECTED AND CORRECTED, THEN ETIHAD AIRWAYS RESERVES THE RIGHT TO CANCEL THE TICKET PURCHASE AND REFUND ALL AMOUNTS PAID BY THE PURCHASER OR, AT THE PURCHASER'S OPTION, TO REISSUE THE TICKET FOR THE CORRECT FARE.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0020 CAT: 70 EFFECT: 09JUL19 10:20:41

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

CAPACITY LIMITATIONS

EY SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY RULES OR FARES MAKING REFERENCE HERETO AND SUCH FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS OR IN ALL MARKETS. THE NUMBER OF SEATS THAT EY SHALL MAKE AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY EY'S BEST JUDGEMENT AS TO THE ANTICIPATED TOTAL PASSENGER LOAD ON EACH FLIGHT.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 1

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0021 CAT: 70 EFFECT: 09JUL19 10:20:5

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TITLE/APPLICATION - 70

CARRIAGE OF PASSENGERS WITH DISABILITIES

NONAMBULATORY PASSENGERS

(A) DEFINITION OF NONAMBULATORY FOR PURPOSES OF THIS RULE:

(1) PERSONS WHO ARE UNABLE TO MOVE THEMSELVES OR NEED THE SUPPORT OF ANOTHER PERSON TO WALK OR MOVE, BUT WHO ARE OTHERWISE CAPABLE OF CARING FOR THEMSELVES WITHOUT ASSISTANCE THROUGHOUT THE FLIGHT ARE CONSIDERED NONAMBULATORY. THEY ARE SUBJECT TO THE CONDITIONS BELOW IN ORDER TO BE ACCEPTED FOR BOARDING.

(2) IF THE PASSENGER CAN MOVE HIM/HERSELF FROM HIS/HER

SEAT TO THE NEAREST EMERGENCY EXIT WITHOUT THE AID OF ANOTHER PERSON, THE PERSON IS NOT CONSIDERED TO BE NONAMBULATORY, REGARDLESS OF DEGREE OF IMPAIRMENT.

(3) IF A PASSENGER USES A WHEELCHAIR FOR CONVENIENCE, THE PASSENGER IS CONSIDERED TO BE NONAMBULATORY.

(4) A CHILD OR BABY IS NOT CONSIDERED NONAMBULATORY MERELY BECAUSE OF ITS AGE, EXCEPT FOR A BABY REQUIRING AN INCUBATOR.

(B) CONDITIONS FOR ACCEPTANCE OF NONAMBULATORY PASSENGERS EY REQUIRES UP TO 72 HOURS' ADVANCE NOTICE AND TWO HOUR ADVANCE CHECK-IN IF THE NONAMBULATORY PASSENGER WISHES TO RECEIVE ANY OF THE FOLLOWING TYPES OF SERVICE, EQUIPMENT OR ACCOMMODATIONS.

(1) ACCOMMODATIONS FOR A PASSENGER WHO MUST TRAVEL ON A STRETCHER, IF SUCH SERVICE IS AVAILABLE ON THE FLIGHT. IN ADDITION, IF EY DETERMINES THAT AN ATTENDANT IS ESSENTIAL FOR THE SAFETY OF A PERSON TRAVELING ON A STRECTCHER, THE ATTENDANT FOR SUCH PERSON MUST BE CAPABLE OF ATTENDING TO THE PASSENGER'S IN-FLIGHT MEDICAL NEEDS AND BE PROVIDED AT THE PASSENGER'S EXPENSE.

(2) TRANSPORTATION OF ELECTRIC WHEELCHAIR ON A FLIGHT SCHEDULED TO BE WITH FEWER THAN 60 SEATS.

(3) PROVISIONS BY EY OF HAZARDOUS MATERIAL PACKAGING OR A BATTERY FOR A WHEELCHAIR OR OTHER ASSISTIVE DEVICE.

(4) PROVISION OF AN ON-BOARD WHEELCHAIR ON AN AIRCRAFT THAT DOES NOT HAVE AN ACCESSIBLE LAVATORY.

(5) CARRIAGE OF AN INCUBATOR, IF SUCH SERVICE IS AVAILABLE ON THE FLIGHT. IN ADDITION, IF EY DETERMINES THAT AN ATTENDANT IS ENSSENTIAL FOR THE

SAFETY OF THE PERSON TRAVELING IN THE INCUBATOR, THE ATTENDANT FOR SUCH PERSON MUST BE CAPABLE OF ATTENDING TO THE PASSENGER'S IN-FLIGHT MEDICAL NEEDS AND BE PROVIDED AT THE PASSENGER'S EXPENSE.

(6) INFORMATION FOR PASSENGER REQUESTING WHETHER THE AIRCRAFT MODEL SCHEDULED TO BE USED FOR A PARTICULAR FLIGHT IS ONE ON WHICH BOARDING AND DEPLANING LIFT SERVICES ARE AVAILABLE.

(7) ACCOMMODATIONS FOR A GROUP OF TEN OR MORE PASSENGERS WITH DISABILITIES WHO MAKE RESERVATIONS AND TRAVEL AS A GROUP.

(8) HOOK-UP FOR A RESPIRATOR TO THE AIRCRAFT ELECTRICAL POWER SUPPLY, IF THIS SERVICE IS AVAILABLE ON THE FLIGHT.

(9) MEDICAL OXYGEN FOR USE ON BOARD THE AIRCRAFT, IF THIS SERVICE IS AVAILABLE ON THE FLIGHT.

NOTE: PASSENGERS WITH DISABILITIES WILL NOT BE PERMITTED TO OCCUPY SEATS IN EMERGENCY EXIT ROWS.

(C) LIMITATION OF LIABILITY

EY MAY REFUSE TO TRANSPORT ANY NONABULATORY PASSENGER FOR FAILURE TO COMPLY WITH THE ABOVE CONDITIONS, OR FOR ANY OF THE REASONS ENUMERATED IN RULE 25 (REFUSAL TO TRANSPORT-LIMITATION OF LIABILITY). IN ALL SUCH CASES, EY'S LIABILITY WILL BE LIMITED TO THE REFUND VALUE OF THE UNUSED PORTION OF THE PASSENGER'S TICKET, AS PROVIDED IN RULE 90 (REFUNDS).

(D) ADDITIONAL ITEMS ALLOWED FOR NONAMBULATORY AND OTHER DISABLED PASSENGERS

EY WILL ACCEPT THE FOLLOWING ITEMS AS PRIORITY CHECKED BAGGAGE IN ADDITION TO THE NONAMBULATORY PASSENGER'S FREE BAGGAGE ALLOWANCES UNDER THESE RULES:

(1) WHEELCHAIRS (MANUALLY OR BATTERY OPERATED,

EXCLUDING SPILLABLE WET CELL BATTERIES);

(2) CRUTCHES;

(3) BRACES; OR

(4) OTHER PROSTHETIC DEVICES;

(5) SCOOTERS;

(6) WALKERS;

(7) CANES; OR

(8) ANY OTHER MEDICAL DEVICES THAT ASSIST THE PERSON TO COMMUNICATE BETTER

(9) EY WILL ACCEPT IN THE CARGO HOLD, WITHOUT CHARGE, A SERVICE ANIMAL PROPERLY HARNESSED, TRAINED TO LEAD THE BLIND OR DEAF, WHEN IT ACCOMPANIES A PASSENGER WITH IMPAIRED VISION OR HEARING WHO IS DEPENDENT UPON SUCH ANIMAL.

ACCEPTANCE OF NONAMBULTY - 71

(B) CONDITIONS FOR ACCEPTANCE OF NONAMBULATORY PASSENGERS

EY REQUIRES UP TO 48 HOURS' ADVANCE NOTICE AND TWO HOUR ADVANCE CHECK-IN IF THE NONAMBULATORY PASSENGER WISHES TO RECEIVE ANY OF THE FOLLOWING TYPES OF SERVICE, EQUIPMENT OR ACCOMMODATIONS.

(1) ACCOMMODATIONS FOR A PASSENGER WHO MUST TRAVEL ON A STRETCHER, IF SUCH SERVICE IS AVAILABLE ON THE FLIGHT. IN ADDITION, IF EY DETERMINES THAT AN ATTENDANT IS ESSENTIAL FOR THE SAFETY OF A PERSON TRAVELING ON A STRECTCHER, THE ATTENDANT FOR SUCH PERSON MUST BE CAPABLE OF ATTENDING TO THE PASSENGER'S IN-FLIGHT MEDICAL NEEDS AND BE PROVIDED AT THE PASSENGER'S EXPENSE.

(2) TRANSPORTATION OF ELECTRIC WHEELCHAIR ON A FLIGHT SCHEDULED TO BE WITH FEWER THAN 60 SEATS.

(3) PROVISIONS BY EY OF HAZARDOUS MATERIAL PACKAGING

OR A BATTERY FOR A WHEELCHAIR OR OTHER ASSISTIVE DEVICE.

(4) PROVISION OF AN ON-BOARD WHEELCHAIR ON AN AIRCRAFT THAT DOES NOT HAVE AN ACCESSIBLE LAVATORY.

(5) CARRIAGE OF AN INCUBATOR, IF SUCH SERVICE IS AVAILABLE ON THE FLIGHT. IN ADDITION, IF EY DETERMINES THAT AN ATTENDANT IS ENSSENTIAL FOR THE SAFETY OF THE PERSON TRAVELING IN THE INCUBATOR, THE ATTENDANT FOR SUCH PERSON MUST BE CAPABLE OF ATTENDING TO THE PASSENGER'S IN-FLIGHT MEDICAL NEEDS AND BE PROVIDED AT THE PASSENGER'S EXPENSE.

(6) INFORMATION FOR PASSENGER REQUESTING WHETHER THE AIRCRAFT MODEL SCHEDULED TO BE USED FOR A PARTICULAR FLIGHT IS ONE ON WHICH BOARDING AND DEPLANING LIFT SERVICES ARE AVAILABLE.

(7) ACCOMMODATIONS FOR A GROUP OF TEN OR MORE QUALIFIED HANDICAPPED INDIVIDUALS WHO MAKE RESERVATIONS AND TRAVEL AS A GROUP.

(8) HOOK-UP FOR A RESPIRATOR TO THE AIRCRAFT ELECTRICAL POWER SUPPLY, IF THIS SERVICE IS AVAILABLE ON THE FLIGHT.

(9) MEDICAL OXYGEN FOR USE ON BOARD THE AIRCRAFT, IF THIS SERVICE IS AVAILABLE ON THE FLIGHT.

NOTE: PASSENGERS WITH DISABILITIES WILL NOT BE PERMITTED TO OCCUPY SEATS IN EMERGENCY EXIT ROWS.

LIMITATION OF LIABILITY - 72

(C) LIMITATION OF LIABILITY

EY MAY REFUSE TO TRANSPORT ANY NONABULATORY PASSENGER FOR FAILURE TO COMPLY WITH THE ABOVE CONDITIONS, OR FOR ANY OF THE REASONS ENUMERATED IN RULE 25 (REFUSAL TO TRANSPORT-LIMITATION OF LIABILITY). IN ALL SUCH CASES,

EY'S LIABILITY WILL BE LIMITED TO THE REFUND VALUE OF THE UNUSED PORTION OF THE PASSENGER'S TICKET, AS PROVIDED IN RULE 90 (REFUNDS).

(D) ADDITIONAL ITEMS ALLOWED FOR NONAMBULATORY AND OTHER DISABLED PASSENGERS

EY WILL ACCEPT THE FOLLOWING ITEMS AS PRIORITY CHECKED BAGGAGE IN ADDITION TO THE NONAMBULATORY PASSENGER'S FREE BAGGAGE ALLOWANCES UNDER THESE RULES:

(1) WHEELCHAIRS (MANUALLY OR BATTERY OPERATED,
(2) EXCLUDING SPILLABLE WET CELL BATTERIES);
(3) CRUTCHES;
(4) BRACES; OR
(5) OTHER PROSTHETIC DEVICES;
(6) EY WILL ACCEPT IN THE CABIN, WITHOUT CHARGE, A DOG PROPERLY HARNESSED, TRAINED TO LEAD THE BLIND OR DEAF, WHEN IT ACCOMPANIES A PASSENGER WITH IMPAIRED VISION OR HEARING WHO IS DEPENDENT UPON SUCH DOG. THE DOG MUST REMAIN WITH THE PASSENGER AT ALL TIMES DURING THE FLIGHT, BUT WILL NOT BE PERMITTED TO OCCUPY A SEAT.

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TITLE/APPLICATION - 70

MEDICAL SERVICES

(A) OXYGEN SERVICES

(1) EY HAS THE FACILITY TO PROVIDE FREE OF CHARGE INTERMITTENT OR CONTINUOUS SUPPLY OF THERAPEUTIC OXYGEN TO MEDICAL CASES TRAVELLING ON SEATS (NON-STRETCHER CASES) BUT ON A REQUEST BASIS ONLY. OXYGEN CAN BE REQUESTED FOR PASSENGERS TRAVELLING IN BUSINESS AND ECONOMY CLASS ONLY.

(2) REQUEST MUST BE MADE AT LEAST 48 HOURS IN ADVANCE OF DEPARTURE FROM THE POINT OF ORIGIN AND BE SUPPORTED WITH A CURRENT MEDICAL REPORT.

(3) REQUEST IS SUBJECT TO EY MEDICAL APPROVAL.

(4) OXYGEN IN FIRST CLASS CAN ONLY BE CONFIRMED IF APPROVAL HAS BEEN RECEIVED FROM EY MEDICAL OFFICER.

(5) EY DOES NOT ACCEPT A PASSENGER'S OWN OXYGEN EQUIPMENT FOR SECURITY REASONS.

(B) INCUBATORS

EY DOES NOT PROVIDE/ACCEPT INCUBATORS.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 15JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0023 CAT: 70 EFFECT: 15JUL19 00:54:38
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70
PERSONAL DATA
THE PASSENGER RECOGNIZES THAT PERSONAL DATA HAS BEEN GIVEN TO EY FOR THE PURPOSE OF MAKING A RESERVATION FOR CARRIAGE, ISSUING A TICKET, ISSUING A BOARDING PASS AND OTHER ANCILLARY DOCUMENTATION ASSOCIATED WITH THE PASSENGER'S TRAVEL, ADVISING OF CHANGES TO THE ITINERARY, RESPONDING TO PASSENGER QUERIES OR REQUESTS, ISSUING RECEIPTS, PROVIDING THE TRANSPORTATION, OBTAINING ANCILLARY SERVICES (INCLUDING BUT NOT LIMITED TO, WHEELCHAIR ASSISTANCE, LIMOUSINE SERVICES AND THIRD PARTY SERVICES), ADMINISTRATION AND ACCOUNTING, BILLING AND AUDITING PROCEDURES AND OTHER ADMINISTRATIVE PURPOSES, FACILITATING IMMIGRATION AND ENTRY REQUIREMENTS, FACILITATING SECURITY CHECKS (INCLUDING BUT NOT LIMITED TO, USE OF BIOMETRICS), DEALING WITH CUSTOMS CONTROL, MEETING SECURITY REQUIREMENTS, PREVENTION AND DETECTION OF CRIME, HANDLING CUSTOMER RELATIONS ISSUES, ASSISTING EY IN FUTURE TRANSACTIONS WITH THE PASSENGER, SYSTEMS TESTING, OPERATING FREQUENT FLYER PROGRAMS, MEETING LEGAL OBLIGATIONS TO THE PASSENGER. FOR ALL THESE PURPOSES, THE PASSENGER AUTHORIZES EY TO RETAIN SUCH DATA AND TO TRANSMIT IT TO ITS OWN OFFICES AND AUTHORIZED AGENTS AND OTHER BRANDS WITHIN THE GROUP AND TO PARTIES TO WHOM EY TRANSFERS ITS RIGHTS AND DUTIES, OTHER CARRIERS OR THE PROVIDERS OF OTHER SERVICES (INCLUDING BUT NOT LIMITED TO, CAR RENTAL, HOTELS, LIMOUSINES, TRANSFERS AND ANCILLARY SERVICES), IN WHATEVER COUNTRY THEY MAY BE LOCATED),

GOVERNMENT AGENCIES, CREDIT AND OTHER PAYMENT COMPANIES. EY ALSO RETAINS PERSONAL DATA FOR DIRECT MARKETING BUT NOT WITHOUT THE PASSENGER'S AUTHORITY. SENSITIVE AND PERSONAL DATA, SUCH AS DATA RELATING TO THE PASSENGER'S HEALTH OR DISABILITY, RELIGION OR CRIMINAL RECORD MAY ALSO BE PROCESSED BY EY. THE PASSENGER RECOGNIZES THAT, BY PROVIDING EY WITH SUCH SENSITIVE DATA HE GIVES EY EXPLICIT CONSENT TO PROCESS IT. EY UNDERTAKES TO COLLECT, PROCESS, STORE, SAVE AND TRANSFER PASSENGER'S DATA IN COMPLIANCE WITH RELEVANT DATA PROTECTION LEGISLATION. EY MAY ALSO MONITOR ITS TELEPHONE CONVERSATIONS WITH PASSENGERS TO ENSURE CONSISTENT SERVICE LEVELS, PREVENT OR DETECT FRAUD AND FOR

SCREENING OF PASSENGERS AND BAGGAGE

PASSENGERS AND/OR THEIR BAGGAGE MAY BE SUBJECT TO SECURITY SCREENING, INCLUDING BUT NOT LIMITED TO, SECURITY PROFILING, PHYSICAL PAT-DOWNS AND INSPECTIONS, X-RAY SCREENING, MANUAL BAG SEARCHES, QUESTIONING OF PASSENGERS AND USE OF ELECTRONIC OR OTHER DETECTORS OR SECURITY SCREENING DEVICES, IN THE SOLE DISCRETION OF THE GOVERNMENT, AIRPORT OR EY, AND WITH OR WITHOUT PASSENGER'S PRESENCE, CONSENT OR KNOWLEDGE. NEITHER EY NOR ITS EMPLOYEES OR AGENTS IS LIABLE FOR ANY DAMAGE, LOSS, DELAY (INCLUDING REFUSAL TO TRANSPORT), CONFISCATION OF PROPERTY, INJURY OR OTHER HARM TO OR ARISING OUT OF SECURITY SCREENING OR PASSENGER'S FAILURE TO COMPLY WITH SUCH SCREENING.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

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TITLE/APPLICATION - 70

REFUSAL TO TRANSPORT, LIMITATION OF CARRIAGE AND CONDUCT ABOARD AIRCRAFT

EY SHALL HAVE THE RIGHT TO REFUSE TO TRANSPORT OR SHALL HAVE THE RIGHT TO REMOVE FROM THE AIRCRAFT AT ANY POINT, ANY PASSENGER FOR THE FOLLOWING REASONS:

(A) BREACH OF CONTRACT OF CARRIAGE - FAILURE OF PASSENGER TO COMPLY WITH THE RULES OF THE CONTRACT OF CARRIAGE.

(B) GOVERNMENT REQUEST OR REGULATIONS - WHENEVER SUCH ACTION IS NECESSARY TO COMPLY WITH ANY GOVERNMENT REGULATIONS, SECURITY DIRECTIVE, OR ANY GOVERNMENTAL REQUEST FOR EMERGENCY TRANSPORTATION IN CONNECTION WITH NATIONAL DEFENSE.

(C) FORCE MAJEURE AND OTHER CONDITIONS - WHENEVER SUCH ACTION IS NECESSARY OR ADVISABLE BY REASON OF WEATHER OR OTHER CONDITIONS BEYOND EY'S CONTROL INCLUDING, BUT NOT LIMITED TO ACTS OF GOD, FORCE MAJEURE, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES, TERRORIST ACTIVITIES OR DISTURBANCES, WHETHER ACTUAL, THREATENED OR REPORTED.

(D) SEARCH OF PASSENGER OR PROPERTY - WHENEVER A PASSENGER REFUSES TO SUBMIT TO ELECTRONIC SURVEILLANCE OR TO PERMIT SEARCH OF HIS/HER PERSON OR PROPERTY.

(E) PROOF OF IDENTITY - WHENEVER A PASSENGER REFUSES ON REQUEST TO PRODUCE IDENTIFICATION SATISFACTORY TO EY, OR WHO PRESENTS A TICKET TO BOARD AND WHOSE IDENTIFICATION DOES NOT MATCH THE NAME ON THE TICKET, EY WILL REQUIRE IDENTIFICATION OF PERSONS PURCHASING

TICKETS AND/OR PRESENTING A TICKET FOR BOARDING THE AIRCRAFT.

(F) FAILURE TO PAY - WHENEVER A PASSENGER HAS NOT PAID THE APPROPRIATE FARE FOR A TICKET, BAGGAGE OR APPLICABLE SERVICE CHARGES FOR SERVICES REQUIRED FOR TRAVEL, OR PRODUCED SATISFACTORY PROOF TO EY THAT THE PASSENGER IS AN AUTHORIZED NON-REVENUE PASSENGER OR HAS ENGAGED IN A PROHIBITED PRACTICE AS SPECIFIED IN RULE 65 (TICKETS).

(G) ACROSS INTERNATIONAL BOUNDARIES - WHENEVER A PASSENGER IS CROSSING ANY INTERNATIONAL BOUNDARY IF:

(1) THE GOVERNMENT REQUIRED TRAVEL DOCUMENTS OF SUCH PASSENGER APPEAR NOT TO BE IN ORDER ACCORDING TO EY'S REASONABLE BELIEF; OR,

(2) THE PASSENGER DESTROYS HIS/HER TRAVEL DOCUMENTATION DURING FLIGHT OR BETWEEN CHECK-IN AND BOARDING, OR REFUSES TO ALLOW EY TO COPY THE TRAVEL DOCUMENTATION OR REFUSES TO SURRENDER TRAVEL DOCUMENTATION TO FLIGHT CREW AGAINST RECEIPT WHEN REQUESTED;

(3) SUCH PASSENGER'S EMBARKATION FROM, TRANSIT THROUGH, OR ENTRY INTO ANY COUNTRY FROM, THROUGH, OR TO WHICH SUCH PASSENGER DESIRES TRANSPORTATION WOULD BE UNLAWFUL OR DENIED FOR ANY REASON;

(4) EY HAS BEEN INFORMED BY IMMIGRATION OR OTHER GOVERNMENTAL AUTHORITIES OF ANY COUNTRY, THROUGH WHICH OR TO WHICH THE PASSENGER DESIRES TRANSPORTATION, THAT THE PASSENGER WILL NOT BE PERMITTED ENTRY TO SUCH COUNTRY, EVEN IF THE PASSENGER HAS VALID DOCUMENTS;

(5) THE PASSENGER HAS FAILED TO GIVE EY INFORMATION IN HIS/HER POSSESSION THAT A GOVERNMENTAL AUTHORITY HAS LAWFULLY ASKED EY TO PROVIDE.

(H) SAFETY - WHENEVER REFUSAL OR REMOVAL OF A PASSENGER MAY BE NECESSARY FOR THE SAFETY OF SUCH PASSENGER OR OTHER PASSENGERS OR MEMBERS OF THE CREW INCLUDING, BUT NOT LIMITED TO:

(1) PERSONS WHOSE CONDUCT IS DISORDERLY, ABUSIVE OR VIOLENT;

(2) PERSONS WHO FAIL TO COMPLY WITH OR INTERFERE WITH THE DUTIES OF THE MEMBERS OF THE FLIGHT CREW OR ANY EY PASSENGER;

(3) PERSONS CONTRAVENE ANY INSTRUCTIONS OR DIRECTION OF THE CREW ISSUED FOR THE PURPOSE OF SECURING THE SAFETY OR SECURITY OF THE AIRCRAFT AND FOR THE COMFORT AND CONVENIENCE OF PASSENGERS, INCLUDING BUT NOT LIMITED TO, INSTRUCTIONS CONCERNING SECURITY, SEATING, SMOKING, CONSUMPTION OF ALCOHOL OR USE OF DRUGS, USE OF ELECTRONIC EQUIPMENT, INCLUDING BUT NOT LIMITED TO CELLULAR PHONES, LAPTOP COMPUTERS, PDAS, PORTABLE RECORDERS, PORTABLE RADIOS, CD, DVD AND MPS PLAYERS, ELECTRONIC GAMES OR TRANSMITTING DEVICES, SUCH AS RADIO CONTROLLED TOYS AND WALKIE TALKIES.

(4) PERSONS WHO CONSUME ALCOHOL WHICH IS NOT PROVIDED BY EY AS PART OF ITS IN-FLIGHT SERVICE.

(5) PERSONS WHO ASSAULT ANY EMPLOYEES OF EY, INCLUDING THE GATE AGENTS AND FLIGHT CREW AND ANY EY PASSENGER;

(6) PERSONS WHO HAVE MADE A BOMB THREAT OR ANY OTHER SECURITY THREAT;

(7) PERSONS WHOSE CARRIAGE, OR CARRIAGE OF THEIR BAGGAGE, HAS ENDANGERED OR AFFECTED THE SAFETY OF THE AIRCRAFT OR ANYONE IN THE AIRCRAFT OR MAY DO SO;

(8) PERSONS WHO, THROUGH AND AS THE RESULT OF THEIR CONDUCT, CAUSE A DISTURBANCE SUCH THAT THE CAPTAIN OR A MEMBER OF THE COCKPIT CREW MUST LEAVE THE COCKPIT IN ORDER TO ATTEND TO THE DISTURBANCE;

(9) PERSONS WHO ARE BAREFOOT OR NOT PROPERLY CLOTHED;

(10) PERSONS WHO ARE UNABLE TO SIT IN A SINGLE SEAT WITH A SEAT BELT PROPERLY SECURED, UNLESS THEY COMPLY WITH RULE 65 (TICKETS).

(11) PERSONS WHO APPEAR TO BE INTOXICATED OR UNDER THE INFLUENCE OF DRUGS UNLESS THE APPEARANCE OF SUCH CONDITION IS SOLELY DUE TO THE PERSON BEING A QUALIFIED INDIVIDUAL WITH A DISABILITY AND IN THE CASE OF THE LATTER BOARDING WILL NOT BE DENIED;
NOTE: IF EY DETERMINES THAT A PASSENGER HAS ENGAGED IN ANY OF THE ACTIVITIES ENUMERATED IN (H)(1-7), SUCH ACTIVITIES WILL CONSTITUTE BREACH OF THE CONTRACT OF CARRIAGE.

(12) PERSONS WHO WEAR OR HAVE ON OR ABOUT THEIR PERSON CONCEALED OR UNCONCEALED DEADLY OR DANGEROUS WEAPONS; PERSONS WHO HAVE COMMITTED A CRIMINAL OFFENCE DURING EMBARKATION TO THEIR FLIGHT OR DISEMBARKATION FOR ANOTHER FLIGHT, OR ABOARD THE AIRCRAFT;

(13) PERSONS WHO ARE MANACLED;

(14) PERSONS WHO HAVE RESISTED OR MAY REASONABLY BE BELIEVED TO BE CAPABLE OF RESISTING CUSTODIAL SUPERVISION;

(15) EXPECTANT MOTHERS
DURING THE FIRST 28 WEEKS OF PREGNANCY, EXPECTANT MOTHERS MAY USE ETIHAD FLIGHTS, ONLY IF THEY PRESENT THE CERTIFICATE STATING THE PREGNANCY PERIOD FROM THE ATTENDING PHYSICIAN. AFTER THE

36TH WEEK OF PREGNANCY, THE CARRIAGE OF EXPECTANT MOTHERS IS STRICTLY PROHIBITED. THIS SHALL NEVER BE EXCEEDED FOR THE RETURNING FLIGHT DATE. COMPLICATED CASES WILL BE EVALUATED ON INDIVIDUAL BASIS.

CATEGORY 1: FOR FLIGHT TIME LESS THAN 6 HOURS (28 TO 36 WEEKS OF PREGNANCY) UNCOMPLICATED PREGNANCY ACCEPTED WITH DOCTOR'S CERTIFICATE STATING THE LAST MENSTRUAL PERIOD(LMP), EXPECTED DATE OF DELIVERY (EDD), BLOOD PRESSURE(BP), HEMOGLOBIN COUNT (HB) NO OF WEEKS PREGNANT AND 'FIT TO FLY'. CERTIFICATE VALID FOR 3 DAYS ONLY (LADY MUST TRAVEL WITHIN THIS PERIOD). IF THE RETURN IS WITHIN A FEW DAYS (IF PASSENGER IS TRAVELING ON DOCTOR'S CERTIFICATE ONLY) THEN THE GUEST SHOULD ASK THE DOCTOR TO ENDORSE FITNESS FOR BOTH SECTORS.

CATEGORY 2 (A): FOR FLIGHT TIME MORE THAN 6 HOURS (28-34 WEEKS OF PREGNANCY) UNCOMPLICATED PREGNANCY WITH ATTENDING DOCTOR'S CERTIFICATE STATING THE LAST MENSTRUAL PERIOD (LMP), EXPECTED DATE OF DELIVERY (EDD), BLOOD PRESSURE (BP), HEMOGLOBIN COUNT (HB), NO OF WEEKS PREGNANT AND 'FIT TO FLY. CERTIFICATE VALID FOR 3 DAYS ONLY (LADY MUST TRAVEL WITHIN THIS PERIOD). IF THE RETURN IS WITHIN A FEW DAYS (IF PASSENGER IS TRAVELING ON DOCTOR'S CERTIFICATE ONLY) THEN THE GUEST SHOULD ASK THE DOCTOR TO ENDORSE FITNESS FOR BOTH SECTORS.

CATEGORY 2(B): 34 WEEKS COMPLETED TO 36 WEEKS (FOR FLIGHT TIME MORE THAN 6 HRS) AN APPLICATION FOR THE CARRIAGE OF MEDICAL PASSENGER (MEDIF) MUST

BE FILLED BY THE PASSENGER'S DOCTOR AND CLEARED BY ETIHAD AIRWAYS DOCTOR;

(16) PERSONS WITH A COMMUNICABLE DISEASE OR INFECTION KNOWN OR REASONABLY BELIEVED BY EY TO POSE A DIRECT THREAT TO THE HEALTH OR SAFETY OF OTHERS IN THE COURSE OF THE FLIGHT. IF A QUALIFIED INDIVIDUAL WITH A DISABILITY WITH SUCH COMMUNICABLE DISEASE OR INFECTION PRESENTS A MEDICAL CERTIFICATE (DATED WITHIN 10 DAYS OF THE DATE OF THE FLIGHT FOR WHICH IT IS BEING PRESENTED) TO EY WITH SPECIFIC CONDITIONS UNDER WHICH SUCH PERSON CAN TRAVEL AND NOT POSE A THREAT TO THE HEALTH AND SAFETY OF OTHER PERSONS, TRANSPORTATION WILL BE PROVIDED TO SUCH INDIVIDUAL UNLESS IT IS NOT FEASIBLE FOR EY TO IMPLEMENT THE CONDITIONS SET FORTH IN THE MEDICAL CERTIFICATE AS NECESSARY TO PREVENT THE TRANSMISSION OF THE DISEASE OR INFECTION TO OTHER PERSONS IN THE NORMAL COURSE OF THE FLIGHT.

(17) PERSONS WHO FAIL TO TRAVEL WITH THE REQUIRED ATTENDANT(S) PURSUANT TO RULES 21 (TRANSPORT OF PERSON WITH DISABILITIES) AND 22 (MEDICAL SERVICES).

(18) PERSONS WHO DO NOT QUALIFY AS ACCEPTABLE QUALIFIED PERSONS WITH A DISABILITY. SEE RULE 21.

(19) UNACCOMPANIED PERSONS WHO HAVE BOTH SEVERE HEARING AND SEVERE VISION IMPAIRMENTS, IF THE PERSON CANNOT ESTABLISH SOME MEANS OF COMMUNICATION WITH EY PERSONNEL ADEQUATE TO PERMIT THE TRANSMISSION OF THE REQUIRED SAFETY BRIEFING. IF EY DETERMINES, AFTER CONSULTATION WITH SUCH PERSON, THAT SUCH PERSON MUST TRAVEL WITH AN ATTENDANT,

CONTRARY TO THE INDIVIDUAL'S SELF-ASSESSEMENT THAT HE OR SHE IS CAPABLE OF TRAVELING INDEPENDENTLY, EY WILL NOT CHARGE FOR TRANSPORTATION OF THE ATTENDANT. IF EY DETERMINES, AFTER CONSULTATION WITH SUCH PERSON, THAT SUCH PERSON MUST TRAVEL WITH AN ATTENDANT, EY WILL CHARGE FOR TRANSPORTATION OF THE ATTENDANT.

(20) UNACCOMPANIED PERSONS WITH MOBILITY IMPAIRMENT SO SEVERE THAT THE PERSON IS UNABLE TO ASSIST IN HIS OR HER OWN EVACUATION OF THE AIRCRAFT IN THE EVENT OF AN EMERGENCY. IF EY DETERMINES, AFTER CONSULTATION WITH SUCH PERSON, THAT SUCH PERSON MUST TRAVEL WITH AN ATTENDANT, CONTRARY TO THE INDIVIDUAL'S SELF-ASSESSMENT THAT HE OR SHE IS CAPABLE OF TRAVELING INDEPENDENTLY, EY WILL NOT CHARGE FOR THE TRANSPORTATION OF THE ATTENDANT. IF EY DETERMINES, AFTER CONSULTATION WITH SUCH PERSON, THAT SUCH PERSON MUST TRAVEL WITH AN ATTENDANT, EY WILL CHARGE FOR TRANSPORTATION OF THE ATTENDANT.

(I) WEIGHT OR SEATING LIMITATIONS

IF THE AIRCRAFT'S WEIGHT LIMITATIONS OR SEATING CAPACITY WOULD OTHERWISE BE EXCEEDED, CARRIER SHALL DECIDE IN ITS REASONABLE DISCRETION WHICH PASSENGERS OR ARTICLES SHALL NOT BE CARRIED.

(J) REFUNDS

EY MAY, AT THE REQUEST OF A PASSENGER WHO IS REMOVED OR REFUSED TRANSPORTATION IN ACCORDANCE WITH THIS RULE, PROVIDE A REFUND OF THE UNUSED PORTION OF HIS/HER TICKET IN ACCORDANCE WITH RULE 90 (REFUNDS).

(K) CONDITIONAL ACCEPTANCE FOR CARRIAGE

IF A PASSENGER, WHOSE STATUS, AGE, MENTAL OR PHYSICAL

CONDITION IS SUCH AS TO INVOLVE ANY HAZARD OR RISK TO HIM/HER SELF IS CARRIED, IT IS ON THE EXPRESS CONDITION THAT CARRIER SHALL NOT BE LIABLE FOR ANY INJURY, ILLNESS OR DISABILITY, OR ANY AGGRAVATION OR CONSEQUENCE THEREOF, INCLUDING DEATH CAUSED BY SUCH STATUS, AGE, OR MENTAL OR PHYSICAL CONDITION.

NOTE: EXCEPT TO THE EXTENT PROVIDED IN RULE 55 (LIABILITY OF CARRIER) WITH RESPECT TO RULES AFFECTING LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH THAT ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES, AND RULES PUBLISHED HEREIN AS PART OF THE TARIFF FILED WITH GOVERNMENTS OTHER THAN THE NTA(A) NO. 510 ISSUED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT, FILED WITH THE CANADIAN TRANSPORTATION AGENCY (CTA).

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0026 CAT: 70 EFFECT: 09JUL19 10:27:35

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

SMOKE FREE SERVICE

EY PROHIBITS SMOKING AND THE USE OF ALL SMOKELESS TOBACCO

PRODUCTS ON ALL FLIGHTS.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0030 CAT: 70 EFFECT: 09JUL19 10:27:43

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

INTER-AIRPORT TRANSPORTATION

WHEN A METROPOLITAN AREA IS SERVED BY MORE THAN ONE AIRPORT

AND THE PASSENGER REQUIRES CONNECTING SERVICE WITH ARRIVAL

AT ONE AIRPORT AND DEPARTURE FROM ANOTHER AIRPORT,

TRANSPORTATION BETWEEN THOSE AIRPORTS MUST BE ARRANGED BY

AND AT THE PASSENGER'S EXPENSE. BAGGAGE MUST BE CLAIMED AND

RECHECKED BY THE PASSENGER.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0035 CAT: 70 EFFECT: 09JUL19 10:27:53

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

PASSENGER EXPENSES EN ROUTE

EY WILL PROVIDE PASSENGER EXPENSES EN ROUTE IN ACCORDANCE
WITH IATA MULTILATERAL INTERLINE TRAFFIC AGREEMENT - HOTEL
ACCOMMODATION, MEALS AND SURFACE TRANSPORT MULTILATERAL
AGREEMENT AND AS MODIFIED BY NOTES 65, 71, 83 AND 84
ATTACHED THERETO.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0040 CAT: 70 EFFECT: 09JUL19 10:28:05

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

TAXES

ANY TAX OR CHARGE IMPOSED BY GOVERNMENT AUTHORITY, AND
COLLECTABLE FROM A PASSENGER WILL BE IN ADDITION TO THE
PUBLISHED FARES AND CHARGES.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0041 CAT: 70 EFFECT: 09JUL19 10:28:11

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

INTERNATIONAL FUEL SURCHARGE

(A) FOR TRAVEL ON/BEFORE 19JUN17, AN INTERNATIONAL FUEL SURCHARGE, APPLICABLE TO ALL PASSENGERS ON A PER SECTOR BASIS, WILL BE COLLECTED AT TIME OF TICKET ISSUANCE FOR WORLDWIDE TRAVEL AS FOLLOWS:

FOR TRAVEL ORIGINATING CANADA

FROM CANADA TO PAKISTAN

ROUTING: ONE WAY JOURNEY

CHARGE CAD 165 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 195 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 330 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 390 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

FROM CANADA TO ISC (EXCLUDING PAKISTAN), EUROPE, AFRICA

ROUTING: ONE WAY JOURNEY

CHARGE CAD 245 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 390 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 490 YQ FOR ADULT/CHILDREN AND USD 40 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 780 YQ FOR ADULT/CHILDREN AND USD 40

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

FROM CANADA TO GCC AND MIDDLE EAST

ROUTING: ONE WAY JOURNEY

CHARGE CAD 215 YQ FOR ADULT/CHILDREN AND USD 20 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 315 YQ FOR ADULT/CHILDREN AND USD 20

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 430 YQ FOR ADULT/CHILDREN AND USD 40 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 630 YQ FOR ADULT/CHILDREN AND USD 40

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

{X}

FROM CANADA TO AUSTRALIA/NEW ZEALAND

ROUTING: ONE WAY JOURNEY

CHARGE CAD 255 YQ FOR ADULT/CHILDREN AND USD 20 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE

CAD 315 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR

INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND

FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 510 YQ FOR ADULT/CHILDREN AND USD 40 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE

CAD 630 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR

INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND

FIRST CLASS

{X}

FROM CANADA TO FAR EAST (ZONE 310 AND 320)

ROUTING: ONE WAY JOURNEY

CHARGE CAD 235 YQ FOR ADULT/CHILDREN AND USD 20 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 235 YQ FOR ADULT/CHILDREN AND USD 20

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 470 YQ FOR ADULT/CHILDREN AND USD 40 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 470 YQ FOR ADULT/CHILDREN AND USD 40

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

FROM CANADA TO REST OF THE WORLD

ROUTING: ONE WAY JOURNEY

CHARGE CAD 245 YQ FOR ADULT/CHILDREN AND USD 20 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 315 YQ FOR ADULT/CHILDREN AND USD 20

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 490 YQ FOR ADULT/CHILDREN AND USD 40 YQ

FOR INFANT TRAVELLING IN CORAL ECONOMY

AND CHARGE CAD 630 YQ FOR ADULT/CHILDREN AND USD 40

YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND

DIAMOND FIRST CLASS

ORIGINATING UAE:

NO YQ FOR FARES ORIGINATING THE UAE.

FOR TRAVEL ON/AFTER 20JUN17, AN INTERNATIONAL FUEL

SURCHARGE, APPLICABLE TO ALL PASSENGERS ON A

PER SECTOR BASIS, WILL BE COLLECTED AT TIME OF TICKET
ISSUANCE FOR WORLDWIDE TRAVEL AS FOLLOWS:
FOR TRAVEL ORIGINATING CANADA
FROM CANADA TO PAKISTAN
ROUTING: ONE WAY JOURNEY
CHARGE CAD 179 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR
INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 222
YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT
TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS
ROUTING: RETURN JOURNEY
CHARGE CAD 358 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR
INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 444
YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT
TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS
FROM CANADA TO ISC (EXCLUDING PAKISTAN), EUROPE, AFRICA
ROUTING: ONE WAY JOURNEY
CHARGE CAD 259 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR
INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 417
YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT
TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS
ROUTING: RETURN JOURNEY
CHARGE CAD 518 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR
INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 834
YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT
TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS
FROM CANADA TO GCC AND MIDDLE EAST
ROUTING: ONE WAY JOURNEY
CHARGE CAD 229 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR
INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 342
YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT
TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS
ROUTING: BETWEEN JOURNEY

CHARGE CAD 458 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 684 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

FROM CANADA TO AUSTRALIA/NEW ZEALAND

ROUTING: ONE WAY JOURNEY

CHARGE CAD 269 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 342 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 538 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 684 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

FROM CANADA TO FAR EAST (ZONE 310 AND 320)

ROUTING: ONE WAY JOURNEY

CHARGE CAD 249 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 262 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS.

ROUTING: RETURN JOURNEY

CHARGE CAD 498 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 524 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS.

FROM CANADA TO REST OF THE WORLD

ROUTING: ONE WAY JOURNEY

CHARGE CAD 259 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 342 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 518 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 684 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ORIGINATING UAE:

ROUTING: ONE WAY JOURNEY

CHARGE CAD 40 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 80 YQ FOR ADULT/CHILDREN AND USD 20 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS

ROUTING: RETURN JOURNEY

CHARGE CAD 80 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN CORAL ECONOMY AND CHARGE CAD 160 YQ FOR ADULT/CHILDREN AND USD 40 YQ FOR INFANT TRAVELLING IN PEARL BUSINESS AND DIAMOND FIRST CLASS.

(B) THE AMOUNT TO BE COLLECTED AT THE POINT OF SALE AND SHOWN SEPARATELY IN THE TAX/FEE/CHARGE BOX OF THE TICKET UNDER CODE - YQ - EXCEPT IN CASE OF Q SURCHARGE.

(C) THE SURCHARGE IS APPLICABLE TO ALL PASSENGERS.

(D) THE SURCHARGE IS NOT COMMISSIONABLE.

(E) THE FUEL SURCHARGE WILL NOT APPLY TO THE FOLLOWING:

(1) FLIGHT CREW ON DUTY

(2) TRAIN/GROUND TRANSPORTATION

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

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TITLE/APPLICATION - 70

ACCEPTANCE OF CHILDREN

(A) ACCOMPANIED CHILDREN AND INFANTS

(1) CHILDREN ARE ACCEPTED FOR TRANSPORTATION WHEN ACCOMPANIED ON THE SAME FLIGHT AND IN THE SAME COMPARTMENT BY AN ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OF AGE.

(2) THE FARE FOR ACCOMPANIED CHILDREN WILL BE THE APPLICABLE CHILDREN'S FARE FOR THE CLASS OF SERVICE TO BE TRAVELED. IF THERE ARE NO APPLICABLE CHILDREN'S FARES FOR THAT CLASS OF SERVICE, CHILDREN THEN PAY THE APPLICABLE ADULT FARE FOR SUCH TRANSPORTATION.

(B) ACCOMPANIED CHILDREN LESS THAN TWO (2) YEARS OLD:

(1) FOR ONE CHILD LESS THAN TWO (2) YEARS OLD, ACCOMPANIED BY AN ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OLD AND NOT OCCUPYING A SEAT, THE CHARGE WILL BE 10 PERCENT OF THE APPLICABLE FARE FOR SUCH TRANSPORTATION.

(2) ONE ADDITIONAL INFANT MAY BE ACCOMPANIED BY THE SAME ADULT FARE-PAYING PASSENGER AT LEAST 18 YEARS OLD HOWEVER, THE INFANT MUST BE AT LEAST 12 MONTHS AND A SEAT MUST BE PURCHASED FOR SUCH INFANT AT THE APPLICABLE CHILDREN'S FARE FOR SUCH TRANSPORTATION. FURTHER, SUCH INFANT OCCUPYING A SEAT MUST BE SEATED IN A GOVERNMENT APPROVED,

APPROPRIATE CHILD SAFETY SEAT THAT STILL HAS THE GOVERNMENT APPROVED SAFETY LABEL ATTACHED. THE INFANT/CHILD SEAT IS TO BE SUPPLIED BY THE PASSENGER.

(3) AGE LIMITS

THE AGE LIMITS REFERRED TO IN THIS RULE SHALL BE THOSE IN EFFECT ON THE DATE OF COMMENCEMENT OF TRAVEL. HOWEVER, INFANTS WHO WILL REACH THEIR SECOND BIRTHDAY DURING THE JOURNEY WILL, IN ACCORDANCE WITH SAFETY REGULATIONS, BE REQUIRED TO OCCUPY A SEAT, PAYING THE CHILD'S OR LOWEST APPLICABLE FARE IN ACCORDANCE WITH PARAGRAPH (4) BELOW, FOR THOSE SECTORS TO BE TRAVELLED AFTER REACHING TWO YEARS OF AGE.

(4) WHEN A SEPARATE SEAT IS REQUESTED OR REQUIRED ON A PORTION OF THE ITINERARY, COMBINATION OF AN INFANT NO-SEAT FARE(S) AND AN INFANT BOOKED SEAT FARE(S) OR CHILD'S FARE(S) IS PERMITTED WITHIN AN ITINERARY BUT NOT WITHIN A FARE COMPONENT.

(C) UNACCOMPANIED CHILDREN

(1) CHILDREN BETWEEN THE AGES OF FIVE (5) AND ELEVEN (11) YEARS OF AGE; I.E., NOT HAVING REACHED HIS/HER 12TH BIRTHDAY BY THE DATE ON WHICH TRANSPORTATION COMMENCES FROM THE POINT OF ORIGIN, WILL BE ACCEPTED FOR CARRIAGE UNACCOMPANIED UNDER THE FOLLOWING CONDITIONS:

(A) THEY ARE ACCOMPANIED TO THE AIRPORT AT THE TIME OF DEPARTURE BY A PARENT, GUARDIAN OR RESPONSIBLE ADULT WHO SHALL REMAIN WITH THE CHILD UNTIL ENPLANED AND EVIDENCE IS PRESENTED BY SUCH PARENT, GUARDIAN OR RESPONSIBLE ADULT THAT THE CHILD WILL BE MET

AT THE AIRPORT OF STOPOVER OR DESTINATION BY ANOTHER PARENT, GUARDIAN OR RESPONSIBLE ADULT UPON DEPLANING;

(B) THE FLIGHT ON WHICH SPACE IS HELD IS NOT EXPECTED TO TERMINATE SHORT OF OR BY PASS THE DESTINATION DUE TO WEATHER OR OTHER OPERATIONAL CONDITIONS.

(2) FARE: THE FARE FOR UNACCOMPANIED CHILDREN BETWEEN THE AGES OF FIVE (5) AND 11 WILL BE THE SAME AS FOR AN ADULT PASSENGER TRAVELING IN THE SAME CLASS OF SERVICE.

(3) UNACCCOMPANIED CHILDREN UNDER FIVE (5) YEARS OF AGE WILL NOT BE ACCEPTED UNDER ANY CIRCUMSTANCES.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0055 CAT: 70 EFFECT: 09JUL19 10:31:02

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

LIMITATION OF LIABILITY

(A) SUCCESSIVE CARRIERS

CARRIAGE TO BE PERFORMED UNDER ONE TICKET OR UNDER A TICKET AND ANY CONJUNCTION TICKET ISSUED IN CONNECTION THEREWITH BY SEVERAL SUCCESSIVE CARRIERS IS REGARDED AS A SINGLE OPERATION.

(B) LIMITATION OF LIABLITY - PASSENGERS

(1) FOR TRAVEL GOVERNED BY THE MONTREAL CONVENTION.

FOR THE PURPOSE OF INTERNATIONAL CARRIAGE GOVERNED BY THE MONTREAL CONVENTION, THE LIABILITY RULES SET OUT IN THE MONTREAL CONVENTION ARE FULLY INCORPORATED HEREIN AND SHALL SUPERSEDE AND PREVAIL OVER ANY PROVISIONS OF THIS TARIFF WHICH MAY BE INCONSISTENT WITH THOSE RULES.

(2) FOR TRAVEL GOVERNED BY THE WARSAW CONVENTION.

CARRIAGE HEREUNDER IS SUBJECT TO THE RULES AND LIMITATIONS RELATING TO LIABILITY ESTABLISHED BY THE WARSAW CONVENTION UNLESS SUCH CARRIAGE IS NOT "INTERNATIONAL CARRIAGE", AS DEFINED BY THE WARSAW CONVENTION. HOWEVER, THE CARRIER WITH RESPECT TO ALL INTERNATIONAL TRANSPORTATION AS DEFINED IN THE SAID CONVENTION, PERFORMED BY IT, (EXCEPT INTERNATIONAL TRANSPORTATION SUBJECT TO THE MONTREAL AGREEMENT OF 1966 WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, INCLUDES A POINT IN THE

UNITED STATES OF AMERICA AS A POINT OF ORIGIN, POINT OF DESTINATION OR AGREED STOPPING PLACE), AGREES THAT THE LIMIT OF LIABILITY FOR EACH PASSENGER FOR DEATH OR WOUNDING OR OTHER PERSONAL INJURY SHALL BE LIMITED TO PROVEN DAMAGES NOT TO EXCEED THE SUM OF SDR 100,000 EXCLUSIVE OF LEGAL FEES AND COST.

NOTHING HEREIN SHALL BE DEEMED TO AFFECT THE RIGHTS AND LIABILITIES OF THE CARRIER WITH REGARD TO ANY PERSON WHO HAS WILLFULLY CAUSED DAMAGE WHICH RESULTED IN DEATH, WOUNDING, OR OTHER BODILY INJURY OF A PASENGER.

(3) OTHER PERSONS. NOTHING HEREIN SHALL BE DEEMED TO AFFECT THE RIGHTS AND LIABILITY OF THE CARRIER WITH REGARD TO ANY CLAIMS BROUGHT BY, ON BEHALF OF, OR IN RESPECT OF ANY PERSON WHO HAS WILLFULLY CAUSED DAMAGE WHICH RESULTED IN DEATH, WOUNDING, OR OTHER BODILY INJURY OF A PASSENGER.

(C) LIMITATION OF LIABILITY FOR BAGGAGE OR GOODS AND EXCESS VALUATION CHARGES

(1) FOR TRAVEL GOVERNED BY THE MONTREAL CONVENTION FOR THE PURPOSE OF INTERNATIONAL CARRIAGE GOVERNED BY THE MONTREAL CONVENTION, THE LIABILITY RULES SET OUT IN THE MONTREAL CONVENTION ARE FULLY INCORPORATED HEREIN AND SHALL SUPERSEDE AND PREVAIL OVER ANY PROVISIONS OF THIS TARIFF WHICH MAY BE INCONSISTENT WITH THOSE RULES.

(2) FOR TRAVEL GOVERNED BY THE WARSAW CONVENTION.

(A) CARRIER LIABILITY FOR LOSS OF, DAMAGE TO OR DELAY IN DELIVERY OF ANY PERSONAL PROPERTY, INCLUDING BAGGAGE WHICH ARE CARRIED AS CHECKED BAGGAGE AND GOODS, IS LIMITED TO THE

SUM OF 250 FRANCS PER KILOGRAM, UNLESS THE PASSENGER OR CHARTER, AT THE TIME OF PRESENTING SUCH BAGGAGE OR GOODS FOR TRANSPORTATION, HAS DECLARED A HIGHER VALUE AND PAID AN ADDITIONAL CHARGE IN ACCORDANCE WITH THE PROVISIONS OF THIS RULE.

NOTE: THE NORMAL CARRIER LIABILITY, AS CONTAINED IN THIS TARIFF, WILL BE WAIVED FOR SUBSTANTIAL CLAIMS INVOLVING THE LOSS OF, DAMAGE TO OR DELAY IN DELIVERY OF MOBILITY AIDS, WHEN SUCH ITEMS HAVE BEEN ACCEPTED AS CHECKED BAGGAGE OR OTHERWISE

(B) AS REGARDS OBJECTS OF WHICH THE PASSENGER TAKES CHARGE HIMSELF, THE LIABILITY OF THE CARRIER IS LIMITED TO 5,000 FRANCS PER PASSENGER.

(C) IN CASE OF LOSS, DAMAGE OR DELAY OF PART OF PROPERTY CARRIED AS CHECKED BAGGAGE, THE WEIGHT TO BE TAKEN INTO CONSIDERATION IN DETERMINING THE AMOUNT TO WHICH THE CARRIER'S LIABILITY IS LIMITED SHALL BE ONLY THE TOTAL WEIGHT OF PROPERTY LOST, DAMAGED OR DELAYED. NEVERTHELESS, WHEN THE LOSS, DAMAGE OR DELAY OF A PART OF THE PROPERTY AFFECTS THE VALUE OF OTHER PROPERTY COVERED BY THE SAME BAGGAGE CHECK, THE TOTAL WEIGHT OF THE PROPERTY COVERED BY THE BAGGAGE CHECK SHALL ALSO BE TAKEN INTO CONSIDERATION IN DETERMINING THE LIMIT OF LIABILITY.

(D) THE MONETARY UNIT REFERED TO IN THIS RULE SHALL BE DEEMED TO REFER TO THE GOLD FRANC REFERRED TO IN THE CARRIAGE BY AIR ACT,

R.S.C. C-26. FOR THE PURPOSE OF SETTLEMENT OF CLAIMS AND IN THE EVENT OF AN ACTION AGAINST THE CARRIER, ANY SUM IN FRANCS SHALL BE CONVERTED INTO CANADIAN DOLLARS BY:

(I) CONVERTING FRANCS INTO SPECIAL DRAWING RIGHT AT THE RATE OF ONE SPECIAL DRAWING RIGHT FOR 15.075 FRANCS; AND

(II) CONVERTING SPECIAL DRAWING RIGHTS INTO CANADIAN DOLLARS/US DOLLARS AT THE RATE ESTABLISHED BY BY THE INTERNATIONAL MONETARY FUND.

THE RATE OF EXCHANGE FOR CONVERTING SPECIAL DRAWING RIGHTS INTO CANADIAN DOLLARS SHALL BE THE RATE PREVAILING ON THE DATE ON WHICH THE AMOUNT OF ANY DAMAGE TO BE PAID BY THE CARRIER IS ASCERTAINED BY A COURT OR, IN THE EVENT A SETTLEMENT IS AGREED BETWEEN CARRIER AND CLAIMANT, ON THE DATE SETTLEMENT IS AGREED.

NOTE: AT THE TIME OF FILING OF THIS TARIFF PROVISION, 250 FRANCS CONVERT TO APPROXIMATELY CAD $33.00/USD 29.00 AND 5000 FRANCS CONVERT TO APPROXIMATELY CAD $660.00/USD 590.00. THESE CONVERTED VALUES ARE PROVIDED FOR GENERAL REFERENCE ONLY. CARRIER'S LIABILITY WILL BE CALCULATED FOR EACH CLAIM INDIVIDUALLY, BASED ON THE FORMULAR SET OUT IN THIS RULE.

(E) IF THE PASSENGER OR CHARTERER DOES ELECT TO DECLARE A HIGHER VALUE AN ADDITIONAL CHARGE SHALL BE PAYABLE AND THE CARRIER'S LIABILITY WILL NOT EXCEED THE HIGHER VALUE DECLARED.

REFER TO RULE 125 IN THIS TARIFF FOR RULES REGARDING EXCESS VALUE CHARGES FOR BAGGAGE.

(F) WHETHER THE PASSENGER OR CHARTERER DECLARES VALUE OR NOT IN NO CASE SHALL THE CARRIER'S LIABILITY EXCEED THE ACTUAL LOSS SUFFERED BY THE PASSENGER. ALL CLAIMS ARE SUBJECT TO PROOF OF AMOUNT LOSS.

(G) IN THE CASE OF DAMAGE OR PARTIAL LOSS, THE PERSON ENTITLED TO DELIVERY MUST COMPLAIN TO THE CARRIER FORTHWITH AFTER DISCOVERY OF THE DAMAGE OR PARTIAL LOSS, AND, AT THE LATEST, WITHIN SEVEN DAYS FROM THE DATE OF RECEIPT OF THE BAGGAGE. IN THE CASE OF DELAY, THE COMPLAINT MUST BE MADE AT THE LATEST WITHIN TWENTY-ONE DAYS FROM THE DATE ON WHICH THE BAGGAGE HAS BEEN PLACED AT THIS DISPOSAL. IN

THE CASE OF LOSS, THE COMPLAINT MUST BE MADE AT THE LATEST WITHIN 30 DAYS FROM THE DATE THE BAGGAGE SHOULD HAVE BEEN DELIVERED. EVERY COMPLAINT, WHETHER FOR LOSS, PARTIAL LOSS, DAMAGED OR DELAY, MUST BE MADE IN WRITING AND MUST BE DISPATCHED WITHIN THE TIMES AFORESAID. FAILING COMPLAINT WITHIN THE TIMES AFORESAID, NO ACTION SHALL LIE AGAINST THE CARRIER.

(D) EXCEPT AS THE CONVENTION OR OTHER APPLICABLE LAW MAY OTHERWISE REQUIRE:

(1) CARRIER IS NOT LIABLE FOR ANY DEATH, INJURY, DELAY, LOSS OR OTHER DAMAGE OF WHATSOEVER NATURE (HEREINAFTER IN THIS TARIFF COLLECTIVELY REFERRED TO AS "DAMAGE") TO PASSENGERS OR UNCHECKED BAGGAGE

ARISING OUT OF OR IN CONNECTION WITH CARRIAGE OR OTHER SERVICES PREFORMED BY CARRIER INCIDENTAL THERETO, UNLESS SUCH DAMAGE IS CAUSED BY THE NEGLIGENCE OF CARRIER. ASSISTANCE RENDERED TO THE PASSENGER BY CARRIER'S EMPLOYEES IN LOADING, UNLOADING, OR TRANSSHIPPING BAGGAGE SHALL BE CONSIDERED AS GRATUITOUS SERVICE TO THE PASSENGER.

(2) CARRIER IS NOT LIABLE FOR ANY DAMAGE DIRECTLY AND SOLELY ARISING OUT OF ITS COMPLIANCE WITH ANY LAWS, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS OR FROM FAILURE OF PASSENGER TO COMPLY WITH SAME, OR OUT OF ANY CAUSE BEYOND CARRIER'S CONTROL.

(3) UNDER NO CIRCUMSTANCES WILL THE CARRIER BE LIABLE FOR THE LOSS, DELAY OR DAMAGE TO UNCHECKED BAGGAGE OR CABIN BAGGAGE NOT ATTRIBUTED TO THE NEGLIGENCE OF THE CARRIER. ASSISTANCE RENDERED TO THE PASSENGER BY THE CARRIER'S EMPLOYEES IN LOADING, UNLOADING, OR TRANSSHIPPING OF UNCHECKED OR CABIN BAGGAGE SHALL BE CONSIDERED AS A GRATUITOUS SERVICE TO PASSENGER.

(4) IN THE EVENT OF DELIVERY TO THE PASSENGERS OF PART BUT NOT ALL OF HIS CHECKED BAGGAGE, OR IN THE EVENT OF DAMAGE TO PART BUT NOT ALL SUCH BAGGAGE, THE LIABILITY OF THE CARRIER WITH RESPECT TO THE UNDELIVERED OR DAMAGE PORTION SHALL BE REDUCED PROPORTIONATELY ON THE BASIS OF WEIGHT, NOT WITHSTANDING THE VALUE OF ANY PART OF THE BAGGAGE OR CONTENTS THEREOF.

(5) CARRIER IS NOT LIABLE FOR DAMAGE TO A PASSENGER'S BAGGAGE CAUSED BY PROPERTY CONTAINED IN THE PASSENGER'S BAGGAGE. ANY PASSENGER WHOSE

PROPERTY CAUSED DAMAGE TO ANOTHER PASSENGER'S BAGGAGE OR TO THE PROPERTY OF CARRIER SHALL INDEMNIFY CARRIER FOR ALL LOSSES AND EXPENSES INCURRED BY CARRIER AS A RESULT THEREOF.

(6) CARRIER IS NOT LIABLE FOR LOSS, DAMAGE TO, OR DELAY IN THE DELIVERY OF FRAGILE OR PERISHABLE ARTICLES, MONEY, JEWELRY, SILVERWARE, NEGOTIABLE PAPERS, SECURITIES, OR OTHER VALUABLES, BUSINESS DOCUMENTS, OR SAMPLES THAT ARE INCLUDED IN THE PASSENGER'S CHECKED BAGGAGE, WITH OR WITHOUT THE KNOWLEDGE OF CARRIER.

(7) CARRIER MAY REFUSE TO ACCEPT ANY ARTICLES THAT DO NOT CONSTITUTE BAGGAGE AS SUCH TERM IS DEFINED HEREIN, IF DELIVERED TO AND RECEIVED BY CARRIER, SUCH ARTICLES SHALL BE DEEMED TO BE WITHIN THE BAGGAGE VALUATION AND LIMIT OF LIABILITY, AND SHALL BE SUBJECT TO THE PUBLISHED RATES AND CHARGES OF CARRIER.

(8) (A) LIABILITY OF THE CARRIER FOR DAMAGES SHALL BE LIMITED TO OCCURRENCES ON ITS OWN LINE, EXCEPT IN THE CASE OF CHECKED BAGGAGE AS TO WHICH THE PASSENGER ALSO HAS A RIGHT OF ACTION IN THE FIRST OR LAST CARRIER.

(B) A CARRIER ISSUING A TICKET OR CHECKING BAGGAGE FOR CARRIAGE OVER THE LINES OF ANOTHER CARRIER DOES SO ONLY AS AGENT.

(9) CARRIER SHALL NOT BE LIABLE IN ANY EVENT FOR CONSEQUENTIAL OR SPECIAL DAMAGE ARISING FROM CARRIAGE SUBJECT TO THIS TARIFF, WHETHER OR NOT CARRIER HAD KNOWLEDGE THAT SUCH DAMAGES MIGHT BE INCURRED.

(10) ANY EXCLUSION OR LIMITATION OF LIABILITY OF

CARRIER UNDER THIS TARIFF OR THE TICKET SHALL APPLY TO AGENTS, SERVANTS, OR REPRESENTATIVES OF THE CARRIER ACTING WITHIN THE SCOPE OF THEIR EMPLOYMENT AND ALSO TO ANY PERSON WHOSE AIRCRAFT IS USED BY THE CARRIER AND ITS AGENTS, SERVANTS OR REPRESENTATIVES ACTING WITHIN THE SCOPE OF THEIR EMPLOYMENT.

(11) SUBJECT TO LIMITATIONS STATED IN THIS RULE, CARRIER SHALL NOT BE LIABLE FOR LOSS OF, DAMAGE TO, OR DELAY IN DELIVERY OF A PASSENGER'S CHECKED BAGGAGE AND PROPERTY, EXCEPT THAT WHEN CARRIER HAS EXERCISED THE ORDINARY STANDARD OF CARE:

(A) CARRIER SHALL NOT BE LIABLE FOR DAMAGE TO OR DAMAGE CAUSED BY FRAGILE ARTICLES, LIQUIDS, AND PERISHABLES WHICH ARE UNSUITABLY PACKED AND ARE INCLUDED IN A PASSENGER'S CHECKED BAGGAGE WITH OR WITHOUT CARRIER'S KNOWLEDGE, FOR LIABLE OR DELAY IN DELIVERY OF ANY PERISHABLES, AND

(B) CARRIER SHALL BE LIABLE FOR LOSS OF, DAMAGE TO, OR DELAY IN DELIVERY OF A PASSENGER'S CHECKED BAGGAGE AND PROPERTY ACCEPTED PURSUANT TO THE EXECUTION OF A RELEASE IN ACCORDANCE WITH RULE 127 ONLY TO THE EXTENT THAT SUCH RELEASE DOES NOT RELIEVE CARRIER LIABILITY.

(12) CARRIER SHALL NOT BE LIABLE FOR THE LOSS, DAMAGE, OR DELAY IN DELIVERY OF ANY PROPERTY WHICH IS NOT ACCEPTABLE FOR TRANSPORTATION OR FOR ANY OTHER LOSS OR DAMAGE OF WHATEVER NATURE RESULTING FROM ANY SUCH LOSS OR DAMAGE OR FROM TRANSPORTATION OF SUCH PROPERTY. THIS EXCLUSION IS APPLICABLE

WHETHER THE NONACCEPTABLE PROPERTY IS INCLUDED IN THE PASSENGER'S CHECKED BAGGAGE WITH OR WITHOUT THE KNOWLEDGE OF THE CARRIER.

(E) OVERRIDING LAW

IN SO FAR AS ANY PROVISION CONTAINED OR REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO A LAW, GOVERNMENT REGULATIONS, ORDER, OR REQUIREMENT WHICH CANNOT BE WAIVED BY AGREEMENT OF THE PARTIES, SUCH PROVISIONS SHALL REMAIN APPLICABLE AND BE CONSIDERED AS PART OF THE CONTRACT OF CARRIAGE TO THE EXTENT ONLY THAT SUCH PROVISION IS NOT CONTRARY THERETO. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART.

(F) MODIFICATION AND WAIVER

NO AGENT, SERVANT, OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY, OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OF THIS TARIFF.

(G) GRATUITOUS TRANSPORTATION

(1) GRATUITOUS TRANSPORTATION BY CARRIER OF PERSONS AS HEREINAFTER DESCRIBED SHALL BE GOVERNED BY ALL THE PROVISIONS OF THIS RULE, EXCEPT SUBPARAGRAPH (2) BELOW AND BY ALL OTHER APPLICABLE RULES OF THIS TARIFF.

(A) TRANSPORTATION OF PERSONS INJURED IN AIRCRAFT ACCIDENTS ON THE LINES OF CARRIER AND PHYSICIANS AND NURSES ATTENDING SUCH PERSONS.

(B) TRANSPORTATION OF PERSONS, THE OBJECT OF WHICH IS THAT OF PROVIDING RELIEF IN GENERAL EPIDEMICS, PESTILENCE OR OTHER CALAMITOUS VISITATION.

(C) TRANSPORTATION OF PERSONS, WHICH IS REQUIRED

BY AND AUTHORIZED PURSUANT TO PART 223 OF THE ECONOMIC REGULATIONS OF THE CIVIL AERONAUTICS BOARD OF THE UNITED STATES OF AMERICA.

(D) TRANSPORTATION OF PERSONS WHICH IS SUBJECT TO THE CONVENTION.

(E) TRANSPORTATION OF OFFICERS, EMPLOYEES AND SERVANTS OF CARRIER TRAVELING IN THE COURSE OF THEIR EMPLOYMENT AND IN THE FURTHERANCE OF CARRIER'S BUSINESS.

(2) EXCEPT IN THE RESPECT OF GRATUITOUS TRANSPORTATION OF PERSONS DESCRIBED IN PARAGRAPH (G)(1)ABOVE, CARRIER IN FURNISHING GRATUITOUS TRANSPORTATION SHALL NOT BE LIABLE (THE PROVISIONS OF RULE 55(B) AND (C) TO THE CONTRARY NOTWITHSTANDING) UNDER ANY CIRCUMSTANCES WHETHER OF IT OWN NEGLIGENCE OR THAT OF ITS OFFICERS, AGENTS, REPRESENTATIVES OR EMPLOYEES, OR OTHERWISE, AND THE PERSON USING SUCH FREE TRANSPORTATION ON BEHALF OF HIMSELF, HIS HEIRS, LEGAL REPRESENTATIVE, DEFENDANTS AND OTHER PARTIES IN INTEREST, AND THEIR REPRESENTATIVES, ASSIGNEES, RELEASES AND AGREES TO INDEMNIFY CARRIER, ITS OFFICERS, AGENTS, REPRESENTATIVES, AND EMPLOYEES FROM ALL LIABILITY (INCLUDING COST AND EXPENSES), FOR ANY AND ALL DELAY, AND FOR FAILURE TO COMPLETE PASSAGE, AND FROM ANY AND ALL LOSS OR DAMAGE TO THE PROPERTY OF SUCH PERSON.

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RESERVATIONS, CONFIRMATIONS, INFORMATION DISCLOSURE

(A) RESERVATION REQUIREMENTS

A RESERVATION FOR SPACE ON A GIVEN EY FLIGHT IS VALID WHEN EY OR AN AUTHORIZED AGENT OF EY CONFIRMS THE AVAILABILITY AND ALLOCATION OF SUCH SPACE. SUBJECT TO PAYMENT OR OTHER SATISFACTORY CREDIT ARRANGEMENTS, A VALIDATED TICKET WILL BE ISSUED BY EY OR THE AUTHORIZED AGENT OF EY INDICATING SUCH CONFIRMED, RESERVED SPACE PROVIDED THE PASSENGER:

(1) PURCHASES HIS/HER TICKET IN ACCORDANCE WITH THE ADVANCE PURCHASE REQUIREMENTS OF THE APPLICABLE FARE RULE; OR,

(2) PURCHASES HIS/HER TICKET IN ACCORDANCE WITH EY'S SPECIFIC INSTRUCTIONS, IRRESPECTIVE OF THE PROVISIONS OF THE APPLICABLE FARE RULE; OR,

(3) IN THE ABSENCE OF SPECIFIC INSTRUCTIONS, APPLIES TO EY OR THE AUTHORIZED AGENT OF EY FOR SUCH TICKET AT LEAST ONE HOUR PRIOR TO THE TIME REQUIRED TO BE PRESENT FOR CHECK-IN BEFORE THE DEPARTURE OF THE ORIGINATING FLIGHT.

(4) SUCH RESERVATION OF SPACE IS SUBJECT TO CANCELLATION BY EY WITHOUT NOTICE IF THE PASSENGER DOES NOT COMPLY WITH THE AGREED ADVANCE PURCHASE REQUIREMENTS.

(B) ONCE A PASSENGER OBTAINS A TICKET INDICATING CONFIRMED RESERVED SPACE FOR A SPECIFIC FLIGHT AND DATE EITHER FROM EY OR ITS AUTHORIZED AGENT, THE RESERVATION IS

CONFIRMED EVEN IF THERE IS NO SUBSEQUENT RECORD THEREOF IN EY'S RESERVATION SYSTEM.

(C) AT THE TIME A RESERVATION IS MADE AND PRIOR TO ACTUAL TICKET PURCHASE, EY WILL DISCLOSE ANY APPLICABLE INFORMATION REGARDING FLIGHTS THAT ARE OPERATED BY ANOTHER CARRIER ON WHICH EY HAS PLACED ITS CODE IN A CODE SHARE ARRANGEMENT.

(D) EY DOES NOT GUARANTEE ALLOCATIONS OF ANY PARTICULAR SEAT IN THE AIRCRAFT, INCLUDING ADVANCED SEAT REQUESTS. EY RESERVES THE RIGHT TO ASSIGN OR REASSIGN SEATS AT ANY TIME, EVEN AFTER BOARDING OF THE AIRCRAFT. THIS MAY BE NECESSARY FOR OPERATIONAL, SAFETY OR SECURITY REASONS.

(E) UPON REQUEST, EY WILL DISCLOSE GENERAL INFORMATION REGARDING AIRCRAFT CONFIGURATION AND ONBOARD PRODUCTS AND SERVICES FOR THE AIRCRAFT TYPE ON WHICH THE PASSENGER IS BOOKED. VARIATIONS MAY OCCUR WITHIN AN AIRCRAFT TYPE.

(F) EY WILL MAKE AVAILABLE THROUGH ITS WEBSITE OR OTHERWISE, ITS GENERAL CONDITIONS OF CARRIAGE AND ASSOCIATED RULES AND RESTRICTIONS.

(1) EY DOES NOT GUARANTEE ALLOCATIONS OF ANY PARTICULAR SEAT IN THE AIRCRAFT, INCLUDING ADVANCED SEAT REQUESTS.

(2) EY WILL MAKE EVERY EFFORT TO PROVIDE SEATS FOR WHICH CONFIRMED RESERVATIONS HAVE BEEN MADE BUT NO ABSOLUTE GUARANTEE OF SEAT AVAILABILITY IS DENOTED BY THE EXPRESSIONS "RESERVATIONS," "BOOKINGS," "STATUS OK," "CONFIRMED," ETC., AND THE TIMINGS ATTACHED TO THEM. IF EY IS UNABLE TO PROVIDE SPACE IN THE CLASS OF SERVICE FOR WHICH A RESERVATION HAS BEEN MADE IN ACCORDANCE WITH

PARAGRAPH (A) AND PARAGRAPH (F) HEREOF, EY SHALL BE LIABLE TO THE EXTENT PROVIDED IN RULE 55 (LIABILITY OF CARRIER).

(G) TIMELY ARRIVAL AT CHECK-IN

(1) THE PASSENGER SHALL ARRIVE AT EY'S CHECK-IN LOCATION AT THE AIRPORT OR OTHER POINT OF DEPARTURE AT THE TIME FIXED BY EY OR, IF NO TIME IS FIXED, SUFFICIENTLY IN ADVANCE OF FLIGHT DEPARTURE TO PERMIT COMPLETION OF GOVERNMENT FORMALITIES AND DEPARTURE PROCEDURES.

(A) EY CHECK-IN COUNTERS WORLDWIDE OPEN THREE (3) HOURS BEFORE THE DEPARTURE OF EACH FLIGHT.

(B) THE CHECK-IN COUNTERS WILL BE CLOSED 60 MINUTES PRIOR TO DEPARTURE FOR ECONOMY PASSENGERS AND 45 MINUTES PRIOR TO DEPARTURE FOR FIRST AND BUSINESS CLASS PASSENGERS.

(C) PASSENGERS SHOULD REPORT TO EY CHECK-IN DESKS WELL BEFORE THE COUNTER CLOSING TIME, BUT EARLIER CHECK-IN IS RECOMMENDED.

(D) PRE-ASSIGNED SEATS WILL BE RELEASED 50 MINUTES BEFORE DEPARTURE FOR FIRST AND BUSINESS CLASS PASSENGERS WHO HAVE NOT PRESENTED THEMSELVES FOR CHECK-IN 60 MINUTES PRIOR TO DEPARTURE AND 90 MINUTES PRIOR TO DEPARTURE FOR ECONOMY PASSENGERS.

(E) IF THE PASSENGER FAILS TO ARRIVE IN TIME AT EY'S CHECK-IN LOCATION AT SUCH AIRPORT OR OTHER POINT OF DEPARTURE, OR APPEARS IMPROPERLY DOCUMENTED AND NOT READY TO TRAVEL, EY MAY CANCEL THE SPACE RESERVED FOR HIM.

(F) DEPARTURES WILL NOT BE DELAYED FOR PASSENGERS

WHO ARRIVE AT EY'S CHECK-IN LOCATION AT AIRPORTS OR OTHER POINTS OF DEPARTURE TOO LATE IN EY'S OPINION FOR SUCH FORMALITIES TO BE COMPLETED BEFORE SCHEDULED DEPARTURE TIME.

(G) PASSENGERS NOT AT THE BOARDING GATE 30 MINUTES PRIOR TO DEPARTURE MAY BE DENIED BOARDING AND THEIR BAGGAGE MAY BE OFFLOADED.

(H) EY IS NOT LIABLE TO THE PASSENGER FOR LOSS OR EXPENSE DUE TO PASSENGER'S FAILURE TO COMPLY WITH THESE PROVISIONS.

(H) NOT USED

(I) RECONFIRMATION OF RESERVATIONS

ANY ONWARD OR RETURN RESERVATION SHALL BE SUBJECT TO THE REQUIREMENT TO RECONFIRM THE RESERVATION IN ACCORDANCE WITH AND WITHIN THE LIMITS SPECIFIED IN EY'S REGULATIONS. FAILURE TO COMPLY WITH ANY SUCH REQUIREMENT WILL ENTITLE EY TO CANCEL THE ONWARD OR RETURN RESERVATION.

(J) CANCELLATION OF ONWARD RESERVATION MADE BY EY

IF A PASSENGER FAILS TO OCCUPY SPACE THAT HAS BEEN RESERVED FOR HIM ON A FLIGHT, EY SHALL BE ENTITLED TO CANCEL OR TO REQUEST CANCELLATION OF ANY ONWARD OR RETURN RESERVATIONS THAT EY HAS MADE OR PROCURED FOR THE PASSENGER.

(K) EY WILL ENDEAVOUR TO PROVIDE THE AIRCRAFT SPECIFIED IN THE TIMETABLE OR AT THE TIME THE PASSENGER TICKET IS ISSUED; HOWEVER, EY CANNOT GUARANTEE ANY PARTICULAR AIRCRAFT. EY RESERVES TO RIGHT TO SUBSTITUTE DIFFERENT AIRCRAFT TYPE AND MODELS. THIS MAY BE NECESSARY FOR OPERATIONAL, SAFETY OR SECURITY REASONS.

(L) FOR OPERATIONAL, SAFETY OR SECURITY REASONS, THERE MAY BE OCCASIONS WHERE IT WILL BE NECESSARY FOR EY TO

SUPPLEMENT ITS FLEET WITH SERVICES OPERATED ON EY'S BEHALF BY ANOTHER OPERATOR. WHEN THIS OCCURS EY WILL TRY TO ENSURE THAT THE PASSENGER RECEIVES THE SAME IN-FLIGHT SERVICE BUT THIS MAY NOT ALWAYS BE POSSIBLE.

(M) ALTHOUGH NOT GENERALLY REQUIRED BY EY, THE PASSENGER MAY BE REQUIRED TO RECONFIRM HIS RESERVATION. THE PASSENGER IS RESPONSIBLE FOR CHECKING THE RECONFIRMATION REQUIREMENTS OF EY.

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TITLE/APPLICATION - 70

TICKETS

(A) NO PERSON (EXCEPT MEMBERS OF THE CREW) SHALL BE ENTITLED TO TRANSPORTATION EXCEPT UPON PRESENTATION OF A VALID TICKET. SUCH TICKET SHALL ENTITLE THE PASSENGER TO TRANSPORTATION ONLY BETWEEN POINTS OF ORIGIN AND DESTINATION AND VIA THE ROUTING DESIGNATED THEREON.

(B) FLIGHT COUPONS WILL BE HONOURED ONLY IN THE ORDER IN WHICH THEY ARE ISSUED AND ONLY IF ALL UNUSED FLIGHT COUPONS AND PASSENGER COUPONS ARE PRESENTED TOGETHER.

(C) A TICKET THAT HAS NOT BEEN VALIDATED OR THAT HAS BEEN ALTERED, MULTILATED OR IMPROPERLY ISSUED SHALL NOT BE VALID.

(D) TICKETS ARE NOT TRANSFERABLE, BUT EY IS NOT LIABLE TO THE OWNER OF A TICKET FOR HONORING OR REFUNDING SUCH TICKET WHEN PRESENTED BY ANOTHER PERSON.

(E) TICKETS MAY BE PURCHASED ON CREDIT, INSTALLMENT OR TIME

PAYMENT PLANS LAWFULLY IN EFFECT.

EXCEPTION: NOTWITHSTANDING THE TERMS OF ANY AGREEMENT OR UNDERSTANDING, IN THE EVENT OF A STRIKE OR WORK STOPPAGE THAT CAUSES ANY CANCELLATION OF OPERATIONS, EY WILL NOT ACCEPT AS PAYMENT UATP CREDIT CARDS ISSUED BY SUCH STRUCK CARRIER.

(F) THE PURCHASER OF AN EY TICKET AND THE PASSENGER INTENDING TO USE SUCH TICKET ARE RESPONSIBLE FOR ENSURING THAT THE TICKET ACCURATELY STATES THE PASSENGER'S NAME. PRESENTATION OF A TICKET FOR TRANSPORTATION ON EY BY SOMEONE OTHER THAN THE PASSENGER NAMED THEREON RENDERS THE TICKET VOID. SUCH TICKET WILL BE SUBJECT TO CONFISCATION AND WILL BE INELIGIBLE FOR ANY REFUND.

(G) COMPLIANCE WITH TERMS AND CONDITIONS OF SALE

(1) TICKETS ARE VALID FOR TRAVEL ONLY WHEN USED IN ACCORDANCE WITH ALL TERMS AND CONDITIONS OF SALE. TERMS AND CONDITIONS OF SALE INCLUDE BUT ARE NOT LIMITED TO:

(A) THE PASSENGER'S ITINERARY AS STATED ON THE TICKET OR IN THE PASSENGER'S RESERVATION;

(B) ANY REQUIREMENT THAT THE PASSENGER STAY OVER A SPECIFIED DATE OR LENGTH OF TIME, E.G., SATURDAY NIGHT OR WEEKEND, AT THE DESTINATION SPECIFIED ON THE TICKET;

(C) ANY SPECIAL PURPOSE OR STATUS, E.G., AGE IN THE CASE OF A CHILD, INFANT OR STUDENT DISCOUNT, OFFICIAL BUSINESS THAT ENTITLES THE PASSENGER TO A SPECIAL REDUCED FARE OR ATTENDANCE AT A QUALIFIED EVENT IN THE CASE OF A MEETING OR CONVENTION FARE, ETC., THAT

ENTITLES THE PASSENGER TO A SPECIAL REDUCED FARE; OR,

(D) ANY OTHER REQUIREMENT ASSOCIATED WITH THE PASSENGER'S FARE LEVEL.

(2) UNLESS A TICKET IS REISSUED BY EY OR ITS AUTHORIZED AGENT UPON PAYMENT OF APPLICABLE CHARGES, OR AN AUTHORIZED REPRESENTATIVE OF EY WAIVES APPLICABLE RESTRICTIONS IN WRITING, A TICKET IS INVALID:

(A) IF USED FOR TRAVEL TO A DESTINATION OTHER THAN THAT SPECIFIED ON THE TICKET;

(B) IF THE PASSENGER FAILS TO COMPLY WITH APPLICABLE STOPOVER REQUIREMENTS;

(C) IF THE PASSENGER DOES NOT MEET THE PURPOSE OR STATUS REQUIREMENT ASSOCIATED WITH THE CATEGORY ON THE TICKET;

(D) IF EY DETERMINES THAT THE TICKET HAS BEEN PURCHASED OR USED IN A MANNER DESIGNED TO CIRCUMVENT APPLICABLE FARE RULES.

(3) EY SPECIFICALLY PROHIBITS THE PRACTICES COMMONLY KNOWN AS:

(A) BACK-TO-BACK TICKETING - THE ISSUANCE, PURCHASE OR USAGE OF FLIGHT COUPONS ISSUED AT ROUND TRIP FARES, OR THE COMBINATION OF TWO OR MORE ROUND TRIP EXCURSION FARES END-TO-END ON THE SAME TICKET FOR THE PURPOSE OF CIRCUMVENTING MINIMUM STAY REQUIREMENTS.

(B) THROWAWAY TICKETS - THE ISSUANCE, PURCHASE OR USAGE OF ROUND TRIP EXCURSION FARES FOR ONE WAY TRAVEL.

(C) HIDDEN CITY/POINT BEYOND TICKETING - THE ISSUANCE, PURCHASE OR USAGE OF A FARE FROM A

POINT BEFORE THE PASSENGER'S ACTUAL ORIGIN OR
TO A POINT BEYOND THE PASSENGER'S ACTUAL
DESTINATION.
(D) WHERE A TICKET IS INVALIDATED AS THE RESULT
OF THE PASSENGER'S NON-COMPLIANCE WITH ANY
TERM OR CONDITION OF SALE, EY HAS THE RIGHT
IN ITS SOLE DISCRETION TO:
(I) CANCEL ANY REMAINING PORTION(S) OF THE
PASSENGER'S ITINERARY,
(II) CONFISCATE UNUSED COUPONS,
(III) REFUSE TO BOARD THE PASSENGER OR CHECK
THE PASSENGER'S BAGGAGE, OR
(IV) ASSESS AND COLLECT FROM THE PASSENGER
THE REASONABLE REMAINING VALUE OF THE
TICKET, WHICH SHALL BE NO LESS THAN THE
DIFFERENCE BETWEEN THE FARE ACTUALLY
PAID AND THE LOWEST FARE APPLICABLE TO
THE PASSENGER'S ACTUAL ITINERARY.

(H) AN ELECTRONIC TICKET (E TICKET/ET) IS THE RECORD OF
AGREEMENT MAINTAINED AND PROCESSED WITHIN EY'S
ELECTRONIC RESERVATIONS SYSTEM. A WRITTEN RECEIPT IS
PROVIDED TO THE PURCHASER OF THE ELECTRONIC TICKET THAT
CONTAINS A REFERENCE FOR RETRIEVING THE RECORD WITHIN
EY'S RESERVATION SYSTEM AND SUMMARY OF TICKET
INFORMATION.

(I) EY MAY MANDATE THE ISSUANCE OF AN ELECTRONIC TICKET
REGARDLESS OF MARKET, CARRIER, FORM OF PAYMENT AND
CUSTOMER TYPE, INCLUDING SKYWARDS AND PARTICIPATING
FREQUENT FLYER MEMBERS.

(J) EY WILL COLLECT A NON-REFUNDABLE SERVICE CHARGE OF USD
50.00/CAD 70.00 WHEN A PASSENGER VOLUNTARILY REQUESTS
THE ISSUANCE OR CONVERSION OF AN ELECTRONIC TICKET TO

PAPER.

(K) VOLUNTARY CHANGES TO TICKETS REQUESTED BY PASSENGERS WILL BE SUBJECT TO EY'S REGULATIONS AND THE CONDITIONS OF THE APPLICABLE FARE RULES.

(L) EXCEPT AS OTHERWISE PROVIDED IN THE TICKET, EY'S CONDITIONS OF CARRIAGE OR APPLICABLE TARIFF (ALL OF WHICH MAY LIMIT THE PERIOD OF VALIDITY OF THE TICKET).

(M) ABSENCE, LOSS OR IRREGULARITIES OF TICKET

EY WILL REFUSE CARRIAGE OF ANY PERSON NOT IN POSSESSION OF A VALID TICKET. IN CASE OF LOSS OR NON-PRESENTATION OF THE TICKET OR THE APPLICABLE PORTION THEREOF, CARRIAGE WILL NOT BE FURNISHED FOR THAT PART OF THE TRIP COVERED BY SUCH TICKET OR PORTION THEREOF UNTIL THE PASSENGER PURCHASES ANOTHER TICKET AT THE CURRENT APPLICABLE FARE FOR THE CARRIAGE TO BE PERFORMED. EY WILL NOT ACCEPT A TICKET IF ANY PART OF IT IS MUTILATED OR IT HAS BEEN ALTERED BY OTHER THAN EY OR IT IS PRESENTED WITHOUT THE PASSENGER COUPON AND ALL UNUSED FLIGHT COUPONS. NOTWITHSTANDING THE FOREGOING, EY WILL ISSUE AT THE PASSENGER'S REQUEST A NEW TICKET TO REPLACE A LOST TICKET UPON RECEIPT OF PROOF OF LOSS SATISFACTORY TO EY AND IF THE CIRCUMSTANCES OF THE CASE IN EY'S OPINION WARRANT SUCH ACTION; PROVIDED, THAT THE PASSENGER AGREES IN SUCH FORM AS MAY BE PRESCRIBED BY EY TO INDEMNIFY EY FOR ANY LOSS OR DAMAGE THAT EY MAY SUSTAIN BY REASON THEREOF.

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CURRENCY OF PAYMENT

SUBJECT TO EXCHANGE LAWS AND GOVERNMENT REGULATIONS, THE FOLLOWING RULES SHALL APPLY:

(A) PAYMENT IN COUNTRY OF COMMENCEMENT OF TRANSPORTATION

PAYMENT SHALL BE MADE AS FOLLOWS:

(1) IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, OR

(2) IN ANY CURRENCY ACCEPTABLE TO THE CARRIER,

PROVIDED THAT THE EQUIVALENT OF THE LOCAL CURRENCY FARE IS COLLECTED AT THE BANKERS BUYING RATE OF EXCHANGE IN EFFECT ON THE DATE OF ISSUANCE OF THE TRANSPORTATION DOCUMENT.

(B) PAYMENT OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION

PAYMENT SHALL BE MADE AS FOLLOWS:

(1) THE AMOUNT TO BE PAID SHALL BE DETERMINED BY CONVERTING THE TOTAL AMOUNT TO BE COLLECTED, EXPRESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, INTO THE CURRENCY OF THE COUNTRY OF PAYMENT AT THE APPLICABLE BANKERS SELLING RATE OF EXCHANGE IN EFFECT ON THE DATE OF THE TRANSACTION.

(2) PAYMENT SHALL BE MADE EITHER IN THE CURRENCY OF THE COUNTRY OF PAYMENT, OR IN ANY CURRENCY ACCEPTABLE TO THE CARRIER, PROVIDED THAT THE EQUIVALENT OF THE LOCAL CURRENCY AMOUNT OF THE

COUNTRY OF PAYMENT ESTABLISHED IN ACCORDANCE WITH PARAGRAPH (1) ABOVE IS COLLECTED AT THE BANKERS BUYING RATE OF EXCHANGE ON THE DATE OF THE TRANSACTION.

(C) RATES OF EXCHANGE

(1) (APPLICABLE FOR THE U.S.A.)

THE BANKER'S RATES REFERRED TO IN THE PAYMENT RULES MEANS THE UNIT RATE PUBLISHED EACH TUESDAY IN THE WALL STREET JOURNAL UNDER THE HEADING "FOREIGN EXCHANGE". THIS RATE WILL BE APPLICABLE FROM WEDNESDAY FOR EACH WEEK UP TO AND INCLUDING TUESDAY THE FOLLOWING WEEK. WHEN A NATIONAL HOLIDAY FALLS ON MONDAY, FOREIGN EXCHANGE RATES DO NOT APPEAR IN THE TUESDAY EDITION OF THE WALL STREET JOURNAL. IN SUCH EXCEPTIONAL CASES, THE PREVIOUS WEEK'S RATES ARE USED THROUGH WEDNESDAY INSTEAD OF TUESDAY AND THE WEDNESDAY EDITION OF THE WALL STREET JOURNAL WILL BE USED FOR THE PERIOD THURSDAY THROUGH TUESDAY.

(2) (APPLICABLE FOR CANADA)

THE BANKER'S BUYING RATE OR BANKERS SELLING RATES MEANS THE UNIT RATE PUBLISHED IN THE TORONTO GLOBE AND MAIL, FRIDAY EDITION, EACH WEEK, AS THE FOREIGN EXCHANGE MID-MARKET RATE IN CANADIAN FUNDS. FOR CURRENCIES NOT QUOTED IN SUCH PUBLICATION, THE BANKERS RATE SHALL MEAN THE BANK BUYING RATE QUOTED BY THE ROYAL BANK OF CANADA, MAIN OFFICE IN WINNIPEG, AS OF THE CLOSE OF BUSINESS ON THURSDAY OF EACH WEEK. THESE RATES WILL BE APPLICABLE FROM MONDAY OF THE FOLLOWING WEEK UP TO AND INCLUDING THE FOLLOWING SUNDAY.

(D) EN ROUTE REASSESSMENT OF FARE

(1) THE FARE WILL BE REASSESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

(2) THE LOCAL CURRENCY FARES TO BE USED WILL BE THOSE APPLICABLE AT THE TIME OF COMMENCEMENT OF TRANSPORTATION.

(3) THE IATA RATE OF EXCHANGE TO BE USED WILL BE THAT APPLICABLE AT THE TIME OF ORIGINAL TICKET ISSUANCE.

(4) IF AN EN ROUTE REASSESSMENT OF THE FARE RESULTS IN A REFUND, THE AMOUNT OF THE REFUND SHALL BE CONVERTED USING THE BANKER'S RATE APPLICABLE AT THE DATE OF THE REFUND, EXCEPT WHEN ORIGINAL PAYMENT HAS BEEN MADE IN A CURRENCY OTHER THAN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION, REFUNDS IN THE SAME CURRENCY AS ORIGINALLY TENDERED WILL BE MADE AT THE EXCHANGE RATE USED FOR THE ORIGINAL PAYMENT.

(5) IF AN EN ROUTE REASSESSMENT OF THE FARE RESULTS IN AN ADDITIONAL COLLECTION, THE AMOUNT OF ADDITIONAL COLLECTION SHALL BE CONVERTED USING THE BANKER'S SELLING RATE APPLICABLE AT THE DATE OF ORIGINAL COLLECTION.

NOTE: EY WILL PAY THE REFUND IN THE SAME FORM (E.G., CASH, CHECK, CREDIT CARD, ETC.) THAT WAS USED IN PURCHASING THE ORIGINAL TRANSPORTATION DOCUMENT. EY, IN MAKING THE REFUND, WILL OBSERVE ANY REFUND RESTRICTION THAT MAY BE PUBLISHED IN THE APPLICABLE RULES GOVERNING THE ORIGINAL TRANSPORTATION DOCUMENT. FURTHER, EY WILL OBSERVE A GOVERNMENT OR EY RESTRICTION IMPOSED ON THE CONVERSION AND REFUND OF CURRENCIES OUTSIDE THE COUNTRY WHOSE CURRENCY WAS ORIGINALLY COLLECTED.

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SCHEDULE CHANGES, FLIGHT DELAYS AND CANCELLATION

(A) TIMES AND SCHEDULES NOT GUARANTEED

(1) EY UNDERTAKES TO USE ITS BEST EFFORTS TO CARRY THE PASSENGER AND HIS BAGGAGE WITH REASONABLE DISPATCH. TIMES SHOWN IN THE TICKET, TIMETABLES OR ELSEWHERE ARE NOT GUARANTEED AND DO NOT FORM PART OF THE CONTRACT OF CARRIAGE AND EY ASSUMES NO RESPONSIBILITY FOR MAKING CONNECTIONS NOT INCLUDED AS PART OF THE ITINERARY SET OUT IN THE TICKET.

(2) SCHEDULES ARE SUBJECT TO CHANGE WITHOUT NOTICE. EY MAY, WHEN CIRCUMSTANCES SO REQUIRE, ALTER OR OMIT STOPPING PLACES SHOWN ON THE TICKET OR IN SCHEDULES AND MAY WITHOUT NOTICE SUBSTITUTE ALTERNATIVE CARRIER OR AIRCRAFT.

(3) EY WILL NOT BE LIABLE FOR ERRORS OR OMISSIONS IN TIMETABLES OR OTHER PUBLICATIONS OR SCHEDULES OR IN STATEMENTS OR REPRESENTATIONS MADE BY EMPLOYEES, AGENTS OR REPRESENTATIVES OF EY AS TO THE DATES OR TIMES OF DEPARTURE OR ARRIVAL OR AS TO THE OPERATION OF ANY FLIGHT.

(B) RIGHT TO CANCEL, POSTPONE, ETC.

WHEN CIRCUMSTANCES SO REQUIRE, EY MAY WITHOUT NOTICE CANCEL, TERMINATE, DIVERT, POSTPONE, OR DELAY ANY FLIGHT, IN WHICH CASE, IF EY IS UNABLE TO PROVIDE

PREVIOUSLY CONFIRMED SPACE, OR CAUSES A PASSENGER TO MISS A CONNECTING FLIGHT ON WHICH HE/SHE HOLDS A RESERVATION, EY WITH DUE CONSIDERATION TO THE PASSENGER'S REASONABLE INTEREST SHALL:

(1) CARRY THE PASSENGER ON ANOTHER OF ITS SCHEDULED FLIGHTS ON WHICH SPACE IS AVAILABLE; OR

(2) REROUTE THE PASSENGER TO THE DESTINATION INDICATED ON THE TICKET OR APPLICABLE PORTION THEREOF BY ITS OWN SCHEDULED SERVICES OR THE SCHEDULED SERVICES OF ANOTHER CARRIER, OR BY MEANS OF SURFACE TRANSPORTATION. IF THE FARE, EXCESS BAGGAGE CHARGES AND ANY APPLICABLE SERVICE CHARGE FOR THE REVISED ROUTING ARE HIGHER THAN THE REFUND VALUE OF THE TICKET OR APPLICABLE PORTION THEREOF AS DETERMINED UNDER RULE 90, NO ADDITIONAL FARE OR CHARGE SHALL BE COLLECTED FROM THE PASSENGER. IN THE EVENT THE FARE AND CHARGES FOR THE REVISED ROUTING ARE LOWER, A REFUND SHALL BE MADE; OR

(3) MAKE A REFUND IN ACCORDANCE WITH THE PROVISIONS OF RULE 90. {X}

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TITLE/APPLICATION - 70

DENIED BOARDING COMPENSATION

(A) IN TERMS OF IATA RECOMMENDED PRACTICES, WHEN INTRODUCING A DENIED BOARDING COMPENSATION SCHEME, THE FOLLOWING RULES SHOULD APPLY (WITH THE EXCEPTION THAT THIS WOULD NOT BE APPLICABLE FROM COUNTRIES WHERE A DENIED BOARDING COMPENSATION SCHEME IS ALREADY REGULATED/APPROVED AND IN EFFECT, SUCH AS IN THE EU):

(1) GUESTS WHO ARE DENIED BOARDING ON A SCHEDULED FLIGHT ARE ENTITLED TO COMPENSATION AND, IN ORDER TO QUALIFY, SUCH GUESTS MUST BE IN POSSESSION OF A VALID TICKET WITH A CONFIRMED RESERVATION AND MUST HAVE PRESENTED THEMSELVES FOR CHECK-IN-WITHIN THE STIPULATED TIME LIMIT AND BE IN POSSESSION OF THE REQUIRED TRAVEL DOCUMENTATION IN ACCORDANCE WITH CARRIER'S GENERAL CONDITIONS OF CARRIAGE.

(2) THE RULES THAT ARE FOLLOWED FOR DENIED BOARDING IN THE EVENT OF AN OVERBOOKING SITUATION (DBC) WILL GIVE FIRST PRIORITY TO GUESTS WITH REDUCED MOBILITY AND UNACCOMPANIED CHILDREN (NOT TO BE DENIED BOARDING).

(3) BEFORE DENYING BOARDING TO ANY GUEST, THE AIRLINE/HANDLING AGENT MAY CALL FOR VOLUNTEERS FROM AMONG THE CONFIRMED PASSENGER TO RELINQUISH THEIR SEATS FOR COMPENSATION AGREED WITH THE

(4) FOR GUESTS TO QUALIFY FOR DENIED BOARDING COMPENSATION, VOLUNTARY OR OTHERWISE, THEY MUST BE IN POSSESSION OF A VALID TICKET, HOLD A CONFIRMED BOOKING AND HAVE CHECKED IN BY THE DEADLINE GIVEN BY THE AIRLINE.

(B) EACH GUEST DENIED BOARDING ON THE SERVICES OF ETIHAD AIRWAYS SHALL BE ENTITLED TO RECEIVE COMPENSATION AS REFLECTED IN THE TABLE BELOW:

DENIED BOARDING COMPENSATION ALL DESTINATIONS (EXCEPT FROM/EU/USA

ALL CLASSES

ROUTE DENIED BOARDING	COMPENSATION
TO: AMERICA/EUROPE ECV FOR VALUE OF	USD 300.00/
TO/FROM FAR EAST/AU/SOUTH	CAD 387.00
AFRICA/NIGERIA/MOROCCO/	(EVC REDEEMABLE ON EY
CANADA	SERVICES ONLY)
TO/FROM: MIDDLE EAST/	ECV FOR THE VALUE OF USD
EGYPT/SUDAN/INDIAN-	200.00
SUB CONTINENT/CENTRAL	(EVC REDEEMABLE ON EY
ASIA	SERVICES ONLY)
TO/FROM: GULF-CO-	ECV FOR THE VALUE OF
OPERATION COUNCIL	USD 100.00
(GCC)	(EVC REDEEMABLE OF EY
	SERVICES ONLY)

NOTES:

(1) CHILDREN BETWEEN THE AGES OF 3 AND 11 YEARS SHALL QUALIFY FOR 50% OF THE APPLICABLE COMPENSATION.

(2) INFANTS SHALL QUALIFY FOR 10% OF THE APPLICABLE

COMPENSATION.

(3) PASSENGERS MUST BE REQUESTED TO RETAIN THEIR BOARDING PASS STUB AND PRODUCE SAME ALONG WITH THEIR ENDORSED GUEST COUPON WHEN COLLECTING THE REFUND BETWEEN THE BOOKED AND TRAVELED ZONE.

(4) COMPENSATION IS APPLICABLE TO ALL GUESTS REGARDLESS OF VOLUNTEER/NON VOLUNTEER.

(C) INVOLUNTARY DOWNGRADING-FIRST AND BUSINESS CLASS

AN ELECTRONIC COMPENSATION VOUCHER (ECV) FOR DOWNGRADE IS ISSUED WITH THE SAME AMOUNT AS DBC. HOWEVER THIS ECV CAN BE REFUNDED IN CASH/BANK TRANSFER OR USED FOR FURTHER TRANSPORTATION FROM ANY ETIHAD AIRWAYS TICKETING OFFICE. THE GUEST MAY CLAIM THE DIFFERENCE IN FARE OF CLASS OF BOOKING VERSUS CLASS OF TRAVEL FROM HIS TRAVEL AGENT OR EY TICKETING OFFICE WHERE HE HAS PURCHASED THE TICKET FROM).

(D) DENIED BOARDING COMPENSATION - USA

FOLLOWING DINIED BOARDING COMPENSATION (DBC) POLICY APPLIES TO ALL FLIGHTS FROM THE USA. THIS POLICY COINCIDES WITH A NEW USA GOVERNMENT RULING (14 CFR PART 250).

COMPENSATION

DBC CATEGORY COMPENSATION

0 MIN TO 60 MINS ARRIVAL NO COMPENSATION

DELAY

60 MIN (1HR) TO 240 MINS 200% OF ONE-WAS UP TO

(4 HRS) ARRIVAL DELAY 675 USD

OVER 240 MINS (HRS) ARRIVAL 400% OF ONE-WAY FARE UP TO

DELAY 1,350 USD

NOTE: NO COMPENSATION IS TO BE OFFERED IF ETIHAD OFFERS ALTERNATIVE TRANSPORTATION THAT IS PLANNED TO ARRIVE AT THE GUEST'S DESTINATION OF FIRST STOPOVER NOT LATER THAN ONE HOUR AFTER THE PLANNED ARRIVAL TIME OF THE GUEST'S ORIGINAL FLIGHT.

(E) DENIED BOARDING COMPENSATION - EUROPEAN UNION
FOR SERVICES DEPARTING THE EUROPEAN UNION (EU), ETIHAD
AIRWAYS SHALL APPLY THE PROVISIONS OF EC REGULATION NO.
261/2004.

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ISSUANCE OF TICKET STOCK
(A) EY WILL ISSUE TO A PERSON A STOCK OF TICKETS AND
VALIDATING STAMP FOR THE PURPOSE OF ISSUING TICKETS FOR
TRANSPORTATION, SUBJECT TO 1) REASONABLE CREDIT
REQUIREMENTS AND 2) ENTERING INTO A WRITTEN AGREEMENT
AUTHORIZING THE ISSUANCE OF TICKETS AND PROVIDING FOR
ACCOUNTING, RESERVATION AND TICKETING PROCEDURES AND
PROVISIONS PROTECTING EY FROM LOSS OR MISUSE OF THE
TICKETS.
(B) EY WILL ARRANGE FOR THE ISSUANCE OF A TICKETING MACHINE
TO A PERSON FOR THE PURPOSE OF ISSUING TICKETS FOR
TRANSPORTATION, SUBJECT TO 1) REASONABLE CREDIT
REQUIREMENTS AND 2) ENTERING INTO A WRITTEN AGREEMENT
AUTHORIZING THE ISSUANCE OF TICKETS AND PROVIDING FOR
ACCOUNTING, RESERVATION AND TICKETING PROCEDURES AND
PROVISIONS PROTECTING EY FROM LOSS OR MISUSE OF THE
TICKETS. EY WILL MAKE NO CHARGE FOR THE TICKET MACHINE

OR RELATED COMMUNICATION SERVICE. THE TICKETING
MACHINE AND RELATED COMMUNICATION SERVICES WILL BE
PROVIDED BY AN INDEPENDENT COMPANY, WHICH IS NOT AN
AGENT OF EY AND AT THE PERSON'S EXPENSE.
NOTE: FOR THE PURPOSE OF THE ABOVE PARAGRAPHS,
"PERSON" MEANS AN INDIVIDUAL, FIRM,
COPARTNERSHIP, CORPORATION, COMPANY, ASSIGNEE OR
SIMILAR REPRESENTATIVE THEREOF.

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TITLE/APPLICATION - 70

TRAVEL DOCUMENTS

(A) EACH PASSENGER DESIRING TRANSPORTATION ACROSS ANY
INTERNATIONAL BOUNDARY IS RESPONSIBLE FOR OBTAINING ALL
NECESSARY TRAVEL DOCUMENTS AND FOR COMPLYING WITH THE
LAWS OF EACH COUNTRY FLOWN FROM, THROUGH OR INTO THAT
HE/SHE DESIRES TRANSPORTATION.
(1) THE PASSENGER WILL PAY OR REIMBURSE EACH CARRIER
FOR ANY LOSS, DAMAGE OR EXPENSES SUFFERED OR
INCURRED BY SUCH CARRIER BY REASON OF SUCH
PASSENGER'S FAILURE TO DO SO.
(2) EY IS NOT LIABLE FOR ANY ASSISTANCE OR
INFORMATION PROVIDED BY ANY AGENT/EMPLOYEE OF EY
TO ANY PASSENGER RELATING TO SUCH DOCUMENTS OR
COMPLIANCE WITH SUCH LAWS OR FOR THE CONSEQUENCES

TO ANY PASSENGER RESULTING FROM HIS/HER FAILURE TO OBTAIN SUCH DOCUMENTS OR TO COMPLY WITH SUCH LAWS.

(B) WHERE LEGALLY PERMITTED, EY RESERVES THE RIGHT TO HOLD, PHOTOCOPY OR OTHERWISE REPRODUCE A TRAVEL DOCUMENT PRESENTED BY ANY PASSENGER.

(C) SUBJECT TO APPLICABLE LAWS AND REGULATIONS, THE PASSENGER MUST PAY THE APPLICABLE FARE WHENEVER EY, ON GOVERNMENT ORDER, IS REQUIRED TO RETURN A PASSENGER TO HIS/HER POINT OF ORIGIN OR ELSEWHERE DUE TO THE PASSENGER'S INADMISSIBILITY INTO/OR DEPORTATION FROM A COUNTRY.

(1) THE FARE WILL BE THE APPLICABLE FARE IN EFFECT AT THE TIME OF THE ORIGINAL TICKET ISSUANCE.

(2) ANY DIFFERENCE BETWEEN THE APPLICABLE FARE AND THE FARE PAID WILL BE COLLECTED FROM OR REFUNDED TO THE PASSENGER, AS THE CASE MAY BE. EY WILL APPLY TO THE PAYMENT OF SUCH FARES ANY FUNDS PAID BY THE PASSENGER FOR UNUSED CARRIAGE OR ANY FUNDS OF THE PASSENGER IN THE POSSESSION OF EY.

(3) THE FARE COLLECTED FOR CARRIAGE TO THE POINT OF REFUSAL OF ENTRY OR DEPORTATION WILL NOT BE REFUNDED BY EY UNLESS THE LAW OF SUCH COUNTRY REQUIRES THAT THE FARE BE REFUNDED.

(D) TRANSIT FACILITIES PERMITTING, AND SUBJECT TO (D) BELOW, EY WILL ACCEPT FOR TRANSPORTATION TRANSIT WITHOUT VISA PASSENGERS (TWOV) PROVIDED TWOV PASSENGER COMPLIES WITH ALL TRANSIT REQUIREMENTS ESTABLISHED BY THE TRANSITED COUNTRY AND ASSUMES ALL RESPONSIBILITY AND EXPENSE FOR ANY FAILURE TO MEET THE LOCAL REQUIREMENTS.

(E) TRANSIT WITHOUT VISA (TWOV) FEE: EY WILL COLLECT USD 50.00 "TWOV" FEE FROM EACH QUALIFIED ECONOMY CLASS

PASSENGER ARRIVING IN THE U.S.A. ON EY OPERATED FLIGHTS UNDER THE "TWOV" PROGRAM IN (D) ABOVE. THE FEE WILL APPLY EACH TIME THE PASSENGER TRANSITS THE U.S.A. UNDER THE "TWOV" PROGRAM EXCEPT FOR THE FOLLOWING EXEMPTION:

(1) ALL FIRST AND BUSINESS CLASS PASSENGERS REGARDLESS OF ORIGIN OR DESTINATION. THIS INCLUDES FIRST AND BUSINESS CLASS PASSENGERS WHO MAY CONNECT TO FIRST OR BUSINESS CLASS FLIGHTS AND VICE VERSA.

NOTE: PASSENGERS WHO ARE UPGRADED TO FIRST OR BUSINESS CLASS AFTER PAYMENT OF THE FEE WILL NOT BE ELIGIBLE FOR A REFUND.

(2) ALL TRAVEL TO/FROM JAPAN.

(3) ALL TRAVEL TO/FROM MNL.

(4) PASSENGERS WHO HOLD A TICKET THAT REFLECTS A CODE SHARE OF THE FOLLOWING CARRIERS: BA, CO, DL, JL, PR, SA, AND TG.

F) THIS RULE AND ITS LIMITATIONS INCLUDE, BUT ARE NOT LIMITED TO, TRAVEL DOCUMENTS RELATED TO TRAVEL BY MINORS. SOME COUNTRIES REQUIRE SPECIAL DOCUMENTS FOR MINORS TRAVELING WITH ONLY ONE PARENT TO/FROM AN INTERNATIONAL DESTINATION.

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REFUNDS

(A) VOLUNTARY

(1) GENERAL

WHEN RULE 25 (REFUSAL TO TRANSPORT), RULE 50 (ACCEPTANCE OF CHILDREN) OR RULE 85 (FLIGHT DELAYS/CANCELLATIONS) IS NOT APPLICABLE, THE CARRIER THAT ISSUED THE TICKET OR ANY CARRIER NAMED IN THE ROUTING SHOWN ON A TICKET WILL, AT THE REQUEST OF THE PASSENGER AND UPON SURRENDER OF THE UNUSED PORTION(S) OF THE TICKET, REFUND TO THE PASSENGER ON THE FOLLOWING BASIS:

(A) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES APPLICABLE TO THE TICKET ISSUED TO THE PASSENGER.

(B) IF A PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE DIFFERENCE BETWEEN THE FARE AND CHARGES PAID BY THE PASSENGER AND THE FARE AND CHARGES APPLICABLE TO THE TRANSPORTATION USED BY THE PASSENGER.

(C) ON TICKETS WHOLLY OR PARTIALLY COMPRISED OF NON-REFUNDABLE FARES, THE NON-REFUNDABILITY WILL APPLY TO THE AMOUNT SHOWN IN THE "TOTAL" BOX ON THE TICKET. ON TICKETS ISSUED AT A COMBINATION OF REFUNDABLE AND NON-REFUNDABLE

FARES, THE NON-REFUNDABILITY WILL APPLY ONLY TO THE PORTION THAT IS NON-REFUNDABLE.

(D) ANY APPLICABLE ADMINISTRATIVE SERVICE CHARGE OR CANCELLATION FEE WILL BE DEDUCTED FROM THE REFUND AMOUNT IN (A) OR (B) ABOVE.

(E) IN THE EVENT OF DEATH OF THE PASSENGER, NON-REFUNDABLE FARES WILL BE REFUNDED TO THE ESTATE OF THE DECEASED PASSENGER IN ACCORDANCE WITH (A) OR (B) ABOVE. THE CHARGE(S) IN (D) ABOVE WILL BE WAIVED. ANY REFUND DUE WILL BE MADE PROVIDED THAT THE UNUSED COUPON(S) ARE SURRENDERED TO EY WITHIN ONE YEAR AFTER THE ORIGINAL TICKET ISSUE DATE.

(F) PERSON TO WHOM THE REFUND IS MADE

EXCEPT AS PROVIDED BELOW, EY WILL REFUND IN ACCORDANCE WITH THIS RULE TO THE PERSON NAMED ON THE TICKET.

EXCEPTION: TICKETS ARE REFUNDABLE TO PURCHASER ONLY. REFUND OF TICKETS DESCRIBED BELOW WILL BE MADE AS FOLLOWS:

(1) IN EXCHANGE FOR A PREPAID TICKET ADVICE AND/OR MISCELLANEOUS CHARGES ORDER, TO THE PURCHASER OF THE PREPAID TICKET ADVICE AND/OR MISCELLANEOUS CHARGES ORDER.

(2) UNDER A UNIVERSAL AIR TRAVEL PLAN, TO THE SUBSCRIBER AGAINST WHOSE ACCOUNT THE TICKET WAS CHARGED.

(3) AGAINST A TRANSPORTATION REQUEST, ISSUED BY A GOVERNMENT AGENCY, TO THE GOVERNMENT AGENCY THAT ISSUED THE

TRANSPORTATION REQUEST.

(4) TICKETS ISSUED BY EY AGAINST A CREDIT CARD, TO THE ACCOUNT OF THE PERSON TO WHOM SUCH CREDIT CARD HAS BEEN ISSUED.

(2) LOST TICKETS

(A) AMOUNT OF REFUND WHEN PASSENGER LOSES HIS/HER TICKET OR THE UNUSED PORTION THEROF, EY WILL MAKE A REFUND TO THE PASSENGER IN THE FOLLOWING AMOUNTS AS APPLICABLE:

(I) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID LESS SERVICE CHARGES AS INDICATED BELOW.

(II) IF A PORTION OF THE TICKET HAS BEEN USED, AND

(III) THE PASSENGER HAS PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID FOR THE NEW TICKET.

(IV) THE PASSENGER HAS NOT PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET AND FREE TRANSPORTATION IS NOT PROVIDED BY EY, THE REFUND WILL BE AN AMOUNT EQUAL TO THE POSITIVE DIFFERENCE, IF ANY, BETWEEN THE FARE AND CHARGES PAID AND THE FULL NORMAL FARE AND CHARGES APPLICABLE TO THE PASSENGER'S TRANSPORTATION COVERED BY THE USED PORTION OF THE LOST TICKET.

(B) APPLICATION FOR REFUND

TIME LIMIT:

REFUNDS WILL BE MADE IN ACCORDANCE WITH (A) ABOVE PROVIDED APPLICATION HAS BEEN MADE NOT LATER THAN ONE MONTH AFTER THE EXPIRATION DATE OF THE LOST TICKET.

(C) FORM OF APPLICATION THE APPLICATION MUST BE MADE ON FORMS PRESCRIBED BY EY.

(D) WHEN PAYABLE

(I) A REFUND WILL BE MADE BY EY UPON APPLICATION FOR SUCH PROVIDED THAT THE LOST TICKET OR LOST PORTION THEREOF HAS NOT PREVIOUSLY BEEN HONOURED FOR TRANSPORTATION OR REFUNDED TO ANY PERSON DURING A PERIOD OF FOUR (4) MONTHS FROM THE DATE THE LOSS IS REPORTED; AND

(II) PROVIDED THAT THE PERSON TO WHOM THE REFUND IS MADE AGREES, IN SUCH FORM AS MAY BE PRESCRIBED BY EY, TO INDEMNIFY EY, AGREEING TO RETURN TO EY SUCH REFUND FOR ANY LOSS OR DAMAGE THAT IT MAY SUSTAIN BY REASON OF THE LOST TICKET.

(E) SERVICE CHARGE EY WILL CHARGE A SERVICE CHARGE OF USD 100.00/CAD 140.00 PER TICKET FOR HANDLING A REQUEST FOR REFUND OF A LOST TICKET/EXCHANGE ORDER.

(F) AGED REFUNDS TICKETS ARE VALID FOR ONE YEAR FROM DATE OF ORIGINAL ISSUE AND EY SHALL NOT BE LIABLE FOR ANY REFUND REQUESTS MADE AFTER THIS DATE.

(G) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, EY WILL NOT ACCEPT FOR ANY PURPOSES UNDER

THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS.

(B) INVOLUNTARY

(1) THE AMOUNT EY WILL REFUND UPON SURRENDER OF THE UNUSED PORTION(S) OF THE PASSENGER'S TICKET PURSUANT TO RULE 25 (REFUSAL TO TRANSPORT), RULE 50 (ACCEPTANCE OF CHILDREN) OR RULE 240 (FLIGHT DELAYS/CANCELLATIONS) WILL BE:

(A) IF NO PORTION OF THE TICKET HAS BEEN USED THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID.

(B) IF A PORTION OF THE TICKET HAS BEEN USED AT THE POINT OF TERMINATION (INTERRUPTION):

(I) AT A FARE BREAKPOINT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE PAID FOR THE UNUSED TRANSPORTATION FROM THE POINT OF TERMINATION (INTERRUPTION) TO THE DESTINATION OR NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO A POINT AT WHICH TRANSPORTATION IS TO BE RESUMED. NO REFUND WILL APPLY WHEN ALTERNATE TRANSPORTATION IS PROVIDED BY EY AND ACCEPTED BY THE PASSENGER.

(II) WITHIN A FARE COMPONENT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE PERCENTAGE OF UNFLOWN MILEAGE TO FARE COMPONENT MILEAGE BY PRORATING THE FARE PAID FOR THE FARE COMPONENT, FROM THE

POINT OF TERMINATION (INTERRUPTION) TO THE DESTINATION, OR THE NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO THE POINT AT WHICH TRANSPORTATION IS TO BE RESUMED. NO REFUND WILL APPLY WHEN ALTERNATE TRANSPORTATION IS PROVIDED BY EY AND ACCEPTED BY THE PASSENGER.

(2) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, EY WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0131 CAT: 70 EFFECT: 09JUL19 10:42:37
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

APPLICABILITY OF FARES

THE FARE PAID SHALL ONLY BE APPLICABLE WHEN INTERNATIONAL TRAVEL COMMENCES IN THE COUNTRY OF THE POINT OF ORIGIN SHOWN ON THE TICKET; I.E., IF INTERNATIONAL TRAVEL ACTUALLY COMMENCES OUTSIDE THE COUNTRY OF THE TICKETED POINT OF ORIGIN, THE FARE MUST BE REASSESSED FROM THE POINT WHERE INTERNATIONAL TRAVEL ACTUALLY BEGAN, FOR EXAMPLE, IF A TICKET IS PURCHASED AT THE INDIAN RUPEE FARE FOR TRAVEL MUMBAI-DUBAI-LONDON-NEW YORK AND THE PASSENGER ACTUALLY COMMENCES TRAVEL IN DUBAI INSTEAD OF MUMBAI, THE FARE MUST BE REASSESSED AT THE DUBAI-NEW YORK UAE DIRHAM LEVEL.

STOPOVERS AND AGREED STOPPING PLACES
(A) WHEN STOPOVERS PERMITTED
IN THE CASE OF A PASSENGER HOLDING A TICKET ISSUED AT THE NORMAL FARE, STOPOVERS WITHIN THE PERIOD OF VALIDITY OF THE TICKET WILL BE PERMITTED AT ANY SCHEDULED STOP (SUBJECT TO PARAGRAPH B BELOW) UNLESS GOVERNMENT REQUIREMENTS OR CARRIER'S REGULATIONS OR TIMETABLES DO NOT PERMIT SUCH STOPOVER. IN THE CASE OF PASSENGERS HOLDING TICKETS AT SPECIAL FARES, STOPOVERS ARE IN ADDITION SUBJECT TO THE LIMITATIONS OR PROHIBITIONS ON STOPOVERS AS PROVIDED IN CARRIER'S

REGULATIONS. ADDITIONAL CHARGES FOR STOPOVERS WILL BE PAYABLE AS PROVIDED IN CARRIER'S REGULATIONS.

(B) ADVANCE ARRANGEMENTS REQUIRED

STOPOVERS WILL BE PERMITTED ONLY IF ARRANGED WITH CARRIER IN ADVANCE AND PROVIDED FOR IN THE TICKET.

(C) AGREED STOPPING PLACES

FOR THE PURPOSES OF THE CONVENTION AND OF THESE CONDITIONS, THE AGREED STOPPING PLACES (WHICH MAY BE ALTERED BY CARRIER IN ACCORDANCE WITH RULE 65) ARE THOSE PLACES, EXCEPT THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION, SET FORTH IN THE TICKET OR AS SHOWN IN CARRIER'S TIMETABLES AS SCHEDULED STOPPING PLACES ON THE PASSENGER'S ROUTE.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0136 CAT: 70 EFFECT: 09JUL19 10:42:59
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

FARES, CHARGES AND ROUTINGS

(A) GENERAL

FARES APPLY ONLY FOR CARRIAGE FROM THE AIRPORT AT THE POINT OF ORIGIN TO THE AIRPORT AT THE POINT OF DESTINATION. FARES DO NOT INCLUDE GROUND TRANSPORT SERVICE BETWEEN AIRPORTS AND BETWEEN AIRPORTS AND TOWN CENTERS, UNLESS EY'S REGULATIONS PROVIDE THAT SUCH GROUND TRANSPORT WILL BE FURNISHED WITHOUT ADDITIONAL CHARGE.

(B) APPLICABLE FARES

APPLICABLE FARES FOR CARRIAGE GOVERNED BY THESE CONDITIONS ARE THOSE PUBLISHED BY EY, OR, IF NOT SO PUBLISHED, CONSTRUCTED IN ACCORDANCE WITH EY'S REGULATIONS. EXCEPT AS OTHERWISE PROVIDED IN EY'S REGULATIONS, THE APPLICABLE FARE IS THE FARE FOR THE FLIGHT OR FLIGHTS IN EFFECT ON THE DATE OF COMMENCEMENT OF THE CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET. WHEN THE AMOUNT THAT HAS BEEN COLLECTED IS NOT THE APPLICABLE FARE, THE DIFFERENCE SHALL BE PAID BY THE PASSENGER OR, AS THE CASE MAY BE, REFUNDED BY EY IN ACCORDANCE WITH CARRIER'S REGULATIONS.

(C) PRECEDENCE OF FARES

UNLESS OTHERWISE PROVIDED IN EY'S REGULATIONS, A PUBLISHED FARE TAKES PRECEDENCE OVER THE COMBINATION OF INTERMEDIATE FARES APPLICABLE TO THE SAME CLASS OF SERVICE BETWEEN THE SAME POINTS VIA THE SAME ROUTING.

(D) ROUTING

UNLESS OTHERWISE PROVIDED IN EY'S REGULATIONS, FARES APPLY IN EITHER DIRECTION AND ONLY TO ROUTINGS PUBLISHED IN CONNECTION THEREWITH. IF THERE IS MORE THAN ONE ROUTING AT THE SAME FARE, THE PASSENGER, PRIOR TO TICKET ISSUE, MAY SPECIFY THE ROUTING. IF NO ROUTING IS SPECIFIED, EY MAY DETERMINE THE ROUTING.

(E) CURRENCY

SUBJECT TO APPLICABLE LAW, FARES AND CHARGES ARE PAYABLE IN ANY CURRENCY ACCEPTABLE TO EY. WHEN PAYMENT IS MADE IN A CURRENCY OTHER THAN THE CURRENCY IN WHICH THE FARE IS PUBLISHED, SUCH PAYMENT WILL BE MADE AT THE RATE OF EXCHANGE ESTABLISHED FOR SUCH PURPOSE BY EY, THE CURRENT STATEMENT OF WHICH IS AVAILABLE FOR INSPECTION BY THE PASSENGER AT EY'S OFFICE WHERE THE

TICKET IS PURCHASED.

(F) PAYMENT OF FARES AND CHARGES

EY SHALL NOT BE OBLIGED TO CARRY AND MAY REFUSE ONWARD CARRIAGE OF A PASSENGER OR HIS BAGGAGE IF THE APPLICABLE FARE OR ANY CHARGES OR TAXES PAYABLE HAVE NOT BEEN PAID OR IF CREDIT ARRANGEMENTS AGREED BETWEEN EY AND THE PASSENGER (OR THE PERSON PAYING FOR THE TICKET) HAVE NOT BEEN COMPLIED WITH. ON REFUSAL BY EY TO CARRY THE PASSENGER OR HIS BAGGAGE IN ACCORDANCE WITH THE PROVISIONS OF THIS PARAGRAPH, EY'S SOLE LIABILITY SHALL BE TO REFUND ANY AMOUNT THAT MAY BE PAYABLE UNDER RULE 90 (REFUNDS) OF THIS TARIFF.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0140 CAT: 70 EFFECT: 09JUL19 10:43:35
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

WAITLISTS

WAITLIST ACCEPTANCE/CLEARANCE IS BASED ON ACTUAL REVENUE VALUE AND IS AT EY'S DISCRETION.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0145 CAT: 70 EFFECT: 09JUL19 10:43:46

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

CURRENCY APPLICATIONS

LOCAL CURRENCY FARES AND CHARGES

(1) FARES AND RELATED CHARGES ARE EXPRESSED IN THE LOCAL CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION (COC), EXCEPT THOSE COUNTRIES LISTED BELOW WHICH ARE EXPRESSED (A) IN US DOLLARS OR (B) IN EURO:

(A)

AFGHANISTAN
ANGOLA
ANGUILLA
ANTIGUA AND BARBUDA
ARGENTINA
BAHAMAS
BANGLADESH
BARBADOS
BELIZE
BERMUDA
BOLIVIA
BONAIRE
BRAZIL
BURUNDI
CAMBODIA
CAYMAN ISLANDS
CHILE
LEBANON
LIBERIA
MADAGASCAR
MALAWI
MALDIVES
MEXICO
MONGOLIA
MONTSERRAT
NICARAGUA
NIGERIA
PALESTINIAN TERRITORY
PANAMA
PARAGUAY
PERU
PHILIPPINES
RWANDA
SABA

COLOMBIA
CONGO, DEM. REP. OF
COSTA RICA
CUBA
DOMINICA
DOMINCAN REPUBLIC
ECUADOR
EL SALVADOR
ERITREA
ETHIOPIA
GAMBIA
GHANA
GRENADA
GUATEMALA
GUINEA
GUYANA
HAITI
HONDURAS
INDONESIA
IRAQ
ISRAEL
JAMAICA
KENYA
LAOS
SAINT EUSTATIUS
SAINT KITTS AND NEVIS
SAINT LUCIA
SAINT VINCENT AND THE GRENADINES
SAO TOME AND PRINCIPE
SIERRA LEONE
SOMALIA
SURINAME
TANZANIA, UNITED REPUBLIC OF
TIMOR LESTE
TRINIDAD AND TOBAGO
UGANDA
UKRAINE
UNITED STATES AND U.S.TERRITORIES
URUGUAY
VENEZUELA
VIET NAM
ZAMBIA
ZIMBABWE

(B)

ALBANIA

ARMENIA

AUSTRIA

AZERBAIJAN

BELARUS

BELGIUM

BOSNIA AND HERZEGOVINA

BULGARIA

CAPE VERDE

CROATIA

CYPRUS

ESTONIA

FINLAND

FRANCE EXCEPT FRENCH POLYNESIA

(INCLUDING WALLIS AND FUTUNA)

NEW CALEDONIA (INCLUDING LOYALTY ISLANDS)

GEORGIA

GERMANY

GREECE

IRELAND

ITALY

KYRGYZSTAN

LATVIA

LITHUANIA

LUXEMBOURG

MACEDONIA (FYROM)

MALTA

MOLDOVA, REPUBLIC OF MONACO

MONTENEGRO

NETHERLANDS

PORTUGAL

ROMANIA

RUSSIA

SERBIA

SLOVAKIA

SLOVENIA

SPAIN

TAJIKISTAN

TURKEY

TURKMENISTAN

UZBEKISTAN

(2) ALL ADD-ONS SHALL BE ESTABLISHED IN THE CURRENCY OF THE COUNTRY CONCERNED, OR WHERE AGREED, IN U.S. DOLLARS OR IN EURO OR IN ANY OTHER CURRENCY.

COMBINATION OF LOCAL CURRENCY FARES

TO COMBINE TWO OR MORE LOCAL CURRENCY FARES, CONVERT ALL LOCAL CURRENCY FARES INTO THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

STEP 1: (A) ESTABLISH THE NUC AMOUNT FOR EACH LOCAL CURRENCY FARE BY DIVIDING THE LOCAL CURRENCY FARE BY THE APPLICABLE IATA RATE OF EXCHANGE (ROE) SHOWN IN THE CURRENCY CONVERSION TABLE BELOW FOR THE COUNTRY IN WHICH THE CURRENCY IS DENOMINATED.

(B) CALCULATE THE RESULTANT AMOUNT TO TWO DECIMALS PLACES, IGNORING ANY FURTHER DECIMAL PLACES.

COMBINATION OF LOCAL CURRENCY FARES

STEP 2: ADD THE RESULTANT NUC AMOUNTS FOR THE SECTORS INVOLVED.

STEP 3: (A) ESTABLISHED THE THROUGH LOCAL CURRENCY FARE BY MULTIPLYING THE TOTAL NUC AMOUNTS (DERIVED FROM STEPS 1, 2, AND 3 ABOVE) BY THE IATA RATE OF EXCHANGE (ROE) SHOWN IN THE CURRENCY CONVERSION TABLE BELOW FOR THE COUNTRY OF COMMENCEMENT OF TRAVEL.

(B) CALCULATE THE RESULTANT AMOUNT OF ONE DECIMAL PLACE BEYOND THE NUMBER OF DECIMAL PLACES SHOWN NEXT TO THE LOCAL CURRENCY IN THE CONVERSION TABLE BELOW, IGNORING ANY FURTHER DECIMAL PLACES.

(C) ROUND UP TO THE NEXT HIGHER ROUNDING UNIT SHOWN NEXT TO THE LOCAL CURRENCT IN THE CURRENCY CONVERSION TABLE, UNLESS OTHERWISE INDICATED.

EXCEPTION: WHEN AN INTERNATIONAL TICKET IS COMPRISED OF ALL DOMESTIC FARE COMPONENTS, BUT WITHIN DIFFERENT COUNTRIES, THE PROVISIONS OUTLINES ABOVE SHALL APPLY.

OTHER CHARGES

OTHER CHARGES SHALL BE SEPERATELY CONVERTED TO THE CURRENCY OF THE COUNTRY OF SALE USING THE BANKERS' SELLING RATE USING THE ROUNDING UNITS SHOWN NEXT TO OTHER CHARGES IN THE CURRENCY CONVERSION TABLE.

MCOS FOR UNSPECIFIED TRANSPORTATION AND PTAS.

MCOS FOR UNSPECIFIED TRANSPORTATON AND PTAS WHEN HONORED FOR PAYMENT OF AIR TRANSPORTATION SHALL BE SUBJECT TO THE PROVISIONS OF RULE 75 (CURRENCY OF PAYMENT). THE COUNTRY OF PAYMENT OF THE PTA OR MCO SHALL BE CONSIDERED THE COUNTRY OF

ORIGINAL ISSUE AND DETERMINE CONSTRUCTION RULES TO APPLY.

CURRENCY TABLE

FOR IATA RATE OF EXCHANGE (ROE) CURRENCY CONVERSION TABLE

SEE PAGES 259-275.

LOCAL CURRENCY ROUNDING TABLE

FOR THOSE COUNTRIES WHERE FARES ARE EXPRESSED IN USA AND THE

USD IS NOT THE LOCAL CURRENCY; SEE PAGES 280-Q THRU 282.

CURRENCY TABLE

ABU DHABI

(SEE UNITED ARAB EMIRATES)

AFGHANISTAN

US DOLLAR USD ROE:1.0 . NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ALBANIA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

ALGERIA

ALGERIAN DINAR DZD ROE:119.700963 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

AMERICAN SAMOA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ANGOLA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ANGUILLA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ANTIGUA AND

BARBUDA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ARGENTINA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ARMENIA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ARUBA

ARUBAN GUILDER AWG ROE:1.8000000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

AUSTRALIA

AUSTRALIAN

DOLLAR AUD ROE:1.432645 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

AUSTRIA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

AZERBAIJAN

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BAHAMAS

US DOLLAR USD ROE:1.0 NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BAHRAIN

BAHRAINI DINAR BHD ROE: .376100 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

BANGLADESH

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BARBADOS

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BELARUS

EURO EUR ROE:.888299   NOTE E

ROUND UP: LOCAL   CURRENCY - 1 OTHER   CHARGES - 0.1

BELGIUM

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

BELIZE

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BENIN, REP. OF

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

BERMUDA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BHUTAN

NGULTRUM BTN ROE:69.344359 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES – 1

BOLIVIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BONAIRE

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BOSNIA AND

HERZEGOVINA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

BOTSWANA

PULA BWP ROE:11.007161 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BRAZIL

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BRITISH VIRGIN

ISLANDS

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BRUNEI

DARUSSALAM

BRUNEI DOLLAR BND ROE:1.366139 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

BULGARIA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

BURKINA FASO

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

BURUNDI

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CAMBODIA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1.0

CAMEROON

CFA FRANC XAF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CANADA

CANADIAN DOLLAR CAD ROE:1.339292 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CAPE VERDE

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CAYMAN ISLANDS

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CENTRAL AFRICAN

REPUBLIC

CFA FRANC XAF ROE:582.696007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CHAD

CFA FRANC XAF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CHILE

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CHINA

YUAN RENMINBI CNY ROE:6.909927 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

CHINESE TAIPEI

DOLLAR TWD ROE:31.396602 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5

COLOMBIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

COMOROS

COMORO

FRANC KMF ROE:437.014505 NOTE –

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 50

CONGO (BRAZZAVILLE)

CFA FRANC XAF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CONGO (KINSHASA)

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

COOK ISLANDS

NEW ZEALAND

DOLLAR NZD ROE:1.511449 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

COSTA RICA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

COTE D'IVOIRE

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CROATIA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

CUBA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CURACAO

NETHERLANDS

ANTILLES

GUILDER ANG ROE:1.790000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

CYPRUS

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05

CZECH

REPUBLIC

CZECH KORUNA CZK ROE:22.838593 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

DENMARK

DANISH KRONE DKK ROE:6.633619 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

DJIBOUTI

DJIBOUTI FRANC DJF ROE:177.721000 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

DOMINICA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

DOMINICAN

REPUBLIC

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ECUADOR

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

EGYPT

EGYPTIAN POUND EGP ROE:17.880000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

EL SALVADOR

US DOLLAR USD ROE:1.0 NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

EQUATORIAL GUINEA

CFA FRANC XAF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

ERITREA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ESTONIA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1

ETHIOPIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - . OTHER CHARGES - 0.1

EUROPEAN M. UNION

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5

FALKLAND ISLANDS

FALKLAND ISLANDS POUND FKP ROE:.787961 NOTE

-

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

FAROE ISLANDS

DANISH KRONE DKK ROE:6.633619 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1

FIJI

FIJI DOLLAR FJD ROE:2.167769 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

FINLAND

EURO EUR ROE:.888299 NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

FRANCE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

FRENCH GUIANA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

FRENCH POLYNESIA

CFP FRANC XPF ROE:106.002240 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

GABON

CFA FRANC XAF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

GAMBIA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GEORGIA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GERMANY

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

GHANA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GIBRALTAR

GIBRALTAR

POUND GIP ROE:.787961 NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GREECE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

GREENLAND

DANISH KRONE DKK ROE:6.633619 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

GRENADA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUADELOUPE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

GUAM

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUATEMALA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUINEA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUINEA-BISSAU

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUYANA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES – 1

HAITI

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

HONDURAS

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

HONG KONG

HONG KONG DOLLAR HKD ROE:7.840588 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

HUNGARY

FORINT HUF ROE:286.079249 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

ICELAND

ICELAND KRONE ISK ROE:124.101625 NOTE –

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

INDIA

INDIAN RUPEE INR ROE:69.344359 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

INDONESIA

INDONESIAN RUPIAH IDR ROE:14354.200000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

IRAN, ISLAMIC

REPUBLIC OF

IRANIAN RIAL IRR ROE:110241.000000 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

IRAQ

IRAQ DINAR IQD ROE:1196.998378 NOTE D

ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.05

IRELAND

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

ISRAEL

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ITALY

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

JAMAICA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

JAPAN

YEN JPY ROE:108.210074 NOTE –

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

JORDAN

JORDANIAN DINAR JOD ROE: .709000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05

KAZAKHSTAN

TENGE KZT ROE:383.850000 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

KENYA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

KIRIBATI

AUSTRALIAN

DOLLAR AUD ROE:1.432645 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

KOREA,

DEMOCRATIC

PEOPLE'S

REPUBLIC OF

NORTH KOREAN

WON KPW ROE:107.250000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

KOREA,

REPUBLIC OF

KOREAN WON KRW ROE:1128.635244 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

KUWAIT

KUWAIT DINAR KWD ROE:.304962 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05

KYRGYZSTAN

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LAOS, PEOPLE'S

DEMOCRATIC

REPUBLIC OF

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LATVIA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LEBANON

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LESOTHO

LOTI LSL ROE:14.694945 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 0.1

LIBERIA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LIBYAN ARAB

JAMAHIRIYA

LIBYAN DINAR LYD ROE:1.420540 NOTE -

ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.05

LITHUANIA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LUXEMBOURG

LUXEMBOURG

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

MACAO

PATACA MOP ROE:8.075805 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

MACEDONIA, THE

FORMER YUGOSLAV

REPUBLIC OF

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

MADAGASCAR

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES – 50

MALAWI

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MALAYSIA

MALAYSIAN

RINGGIT MYR ROE:4.165836 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

MALDIVES

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MALI

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

MALTA

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MARSHALL ISLANDS

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MARTINIQUE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

MAURITANIA

OUGUIYA MRO ROE:369.921158 NOTE -

ROUND UP: LOCAL CURRENCY - 20 OTHER CHARGES - 10

MAURITIUS

MAURITIUS RUPEE MUR ROE:36.799593 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES – 1

MAYOTTE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

MEXICO

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MICRONESIA

US DOLLAR USD ROE:1.00 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MOLDOVA,

REPUBLIC OF

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MONACO

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

MONGOLIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MONTENEGRO

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MONTSERRAT

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MOROCCO

MOROCCAN DIRHAM MAD ROE:9.719251 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES – 1

MOZAMBIQUE

METICAL MZM ROE:62.910000 NOTE -

ROUND UP: LOCAL CURRENCY - 10000 OTHER CHARGES - 10000

MYANMAR

KYAT MMK ROE:1546.516236 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

NAMIBIA

NAMIBIAN DOLLAR NAD ROE:14.694945 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

NAURU

AUSTRALIAN

DOLLAR AUD ROE:1.432645 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NEPAL

NAPALESE RUPEE NPR ROE:110.950975 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NETHERLANDS

NETHERLANDS

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

NETHERLANDS

ANTILLES

NETHERLANDS

ANTILLEAN

GUILDER ANG ROE:1.790000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

NEW CALEDONIA

CFP FRANC XPF ROE:106.002240 NOTE –

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

NEW ZEALAND

NEW ZEALAND

DOLLAR NZD ROE:1.511449 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NICARAGUA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NIGER

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

NIGERIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NIUE

NEW ZEALAND DOLLAR NZD ROE:1.511449 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NORFOLK ISLAND

AUSTRALIAN DOLLAR AUD ROE:1.432645 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NORTHERN

MARIANA ISLANDS

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NORWAY

NORWEGIAN KRONE NOK ROE:8.695266 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

OCCUPIED PALESTINIAN TERRITORY

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

OMAN

RIAL OMANI OMR ROE: .384500 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

PAKISTAN

PAKISTAN RUPEE PKR ROE:148.387683 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

PALAU

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PANAMA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PAPUA NEW GUINEA

KINA PGK ROE:3.459640 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PARAGUAY

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PERU

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PHILIPPINES

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

POLAND

PLN PLN ROE:3.799713 NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PORTUGAL

PORTUGUESE

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

PUERTO RICO

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

QATAR

QATARI RIAL QAR ROE:3.640000 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

REUNION

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

ROMANIA

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

RUSSIAN

FEDERATION

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

RWANDA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SABA

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT HELENA

SAINT HELENA

POUND SHP ROE:.787961 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT KITTS AND

NEVIS

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT LUCIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT MAARTEN

GUILDER NETHERLANDS ANG ROE:1.790000 NOTE -

ANTILLES

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT PIERRE AND

MIQUELON

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 0.01 OTHER CHARGES - 0.01

SAINT VINCENT AND

THE GRENADINES

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAMOA

TALA WST ROE:2.713072 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAO TOME AND

PRINCIPE

US DOLLAR USD ROE:1.0   NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAUDI ARABIA

SAUDI RIYAL SAR ROE:3.750000 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SENEGAL

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER   CHARGES - 100

SERBIA

EURO EUR ROE:.888299   NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SEYCHELLES

SEYCHELLES

RUPEE SCR ROE:14.529489 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES – 1

SIERRA LEONE

US DOLLAR USD ROE:1.0   NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SINGAPORE

SINGAPORE

DOLLAR SGD ROE:1.366139 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SLOVAKIA

EURO EUR ROE:.888299   NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SLOVENIA

EURO EUR ROE:.888299   NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER   CHARGES - 1

SOLOMON ISLANDS

SOLOMON ISLANDS

DOLLAR SBD ROE:8.481025 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SOMALIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SOUTH AFRICA

RAND ZAR ROE:14.694945 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 1

SOUTH SUDAN

SOUTH SUDANESE POUND SSP ROE:157.810800 NOTE

G

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SPAIN

EURO EUR ROE:.888299 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.01

SRI LANKA

SRI LANKA RUPEE LKR ROE:177.065044 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 1

SUDAN

SUDANESE DINAR SDG ROE:45.225000 NOTE G

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SURINAME

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SWAZILAND

LILANGENI SZL ROE:14.557967 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES – 1

SWEDEN

SWEDISH KRONE SEK ROE:9.438611 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 1

SWITZERLAND

SWISS FRANC CHF ROE:.992589 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5

SYRIAN ARAB

REPUBLIC

SYRIAN POUND SYP ROE:436.000000 NOTE G

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

TAJIKISTAN

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TANZANIA, UNITED

REPUBLIC OF

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

THAILAND

BAHT THB ROE:31.839020 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 5

TIMOR - LESTE

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 0.1

TOGO

CFA FRANC XOF ROE:582.686007 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

TONGA

PA'ANGA TOP ROE:2.352005 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TRINIDAD

AND TOBAGO

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TUNISIA

TUNISIAN DINAR TND ROE:3.095804 NOTE -

ROUND UP: LOCAL CURRENCY - 0.5 OTHER CHARGES - 0.5

TURKEY

TURKISH

LIRA TRY ROE:5.866640 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TURKMENISTAN

NEW MANAT TMT ROE:3.500000 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TURKS AND

CAICOS ISLANDS

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TUVALU

AUSTRALIAN

DOLLAR AUD ROE:1.432645 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UGANDA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UKRAINE

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UNITED ARAB EMIRATES

(COMPRISED OF

ABU DHABI, AJMAN,

DUBAI, FUJAIRAH,

RAS-EL-KHAIMAH,

SHARJAH,

UMM AL QAIWAIN)

UAE DIRHAM AED ROE:3.672750 NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

UNITED KINGDOM

POUND STERLING GBP ROE:.787961 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UNITED STATES

US DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

URUGUAY

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UZBEKISTAN

EURO EUR ROE:.888299 NOTE E

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

VANUATU

VATU VUV ROE:114.140000 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

VENEZUELA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

VIET NAM

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

WALLIS AND

FUTUNA ISLANDS

CFP FRANC XPF ROE:106.002240 NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

YEMEN,

REPUBLIC OF

YEMINI RIAL YER ROE:250.000000 NOTE G

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ZAMBIA

US DOLLAR USD ROE:1.0 NOTE D

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ZIMBABWE

ZIMBABWE DOLLAR USD ROE:1.0 NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NOTES:

D INTERNATIONAL FARES FROM THIS COUNTRY ARE PUBLISHED
IN US DOLLARS. THIS RATE OF EXCHANGE IS TO BE USED
SOLELY TO CONVERT LOCAL CURRENCY DOMESTIC FARES TO
US DOLLARS. THIS WILL ALLOW COMBINATION OF DOMESTIC
FARES AND INTERNATIONAL FARES FROM THIS COUNTRY ON
THE SAME TICKET AND PROVIDE A COMMON INDUSTRY BASE.

E INTERNATIONAL FARES FROM THIS COUNTRY ARE PUBLISHED
IN EURO. THIS RATE OF EXCHANGE IS TO BE USED SOLELY
TO CONVERT LOCAL CURRENCY DOMESTIC FARES TO EURO.
THIS WILL ALLOW COMBINATION OF DOMESTIC FARES AND
INTERNATIONAL FARES FROM THIS COUNTRY ON THE SAME
TICKET AND PROVIDE A COMMON INDUSTRY BASE.

G THIS RATE OF EXCHANGE IS ESTABLISHED BY GOVERNMENT
ORDER AND DOES NOT RESULT FROM THE APPLICATION OF

RESOLUTION 024C.

LOCAL CURRENCY ROUNDING TABLE

FOR THOSE COUNTRIES WHERE FARES ARE EXPRESSED IN USD
AND THE USD IS NOT THE LOCAL CURRENCY, AND WHEN PAYMENT
IS TENDERED IN THE LOCAL CURRENCY, THE AMOUNTS SHALL BE
ROUNDED UP TO NEXT UNIT AS PER THE FOLLOWING TABLE,
UNLESS OTHERWISE SHOWN:

AFGHANISTAN

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

ALBANIA

LEK ALL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

ANGOLA

KWANZA AOK NOTE -

ROUND UP: LOCAL CURRENCY - 1000000 OTHER CHANGES - 0.1

KWANZA

REAJUSTADO AOR NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

ANGUILLA

EC DOLLAR XCD NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ANTIGUA AND BARBUDA

EC DOLLAR XCD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ARGENTINA

ARGENTINE PESO ARS NOTE 1,3

ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES -
1000

ARMENIA

ARMENIAN DRAM AMD NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

AZERBAIJAN

AZERBAIJANIAN

MANAT AZM NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES – 10

BAHAMAS

BAHAMIAN DOLLAR BSD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BANGLADESH

TAKA BDT NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

BARBADOS

BARBADOS DOLLAR BBD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BELARUS

BELARUSSIAN

RUBLE BYB NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

BELIZE

BELIZE DOLLAR BZD NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BERMUDA

BERMUDIAN

DOLLAR BMD NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BOLIVIA

BOLIVIANO BOB NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

BOSNIA AND

HERZEGOVINA

DINAR BAD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

BRAZIL

BRAZILIAN REAL BRL NOTE 1,2

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

BURUNDI

BURUNDI FRANC BIF NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 5

BULGARIA

LEV BGL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

CAMBODIA

RIEL KHR NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

CAPE VERDE

CAPE VERDE

ESCUDO CVE NOTE –

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

CAYMAN

ISLANDS

CAYMAN ISLAND

DOLLAR KYD NOTE 3

ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.1

CHILE

CHILEAN PESO CLP NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

COLOMBIA

COLOMBIAN PESO COP NOTE 1

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

COSTA RICA

COSTA RICAN

COLON CRC NOTE 1

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

CROATIA

CROATIAN KUNA HRK NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

CUBA

CUBAN PESO CUP NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

DOMINICA

EC DOLLAR XCD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

DOMINICAN

REPUBLIC

DOMINICAN PESO DOP NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ECUADOR

SUCRE ECS NOTE 1,3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

EL SALVADOR

EL SALVADOR

COLON SVC NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

ERITREA

ETHIOPIAN BIRR ETB NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

ESTONIA

KROON EEK NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ETHIOPIA

ETHIOPIAN BIRR ETB NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

GAMBIA

DALASI GMD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GEORGIA

LARI GEL NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

GHANA

CEDI GHC NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GRENADA

EC DOLLAR XCD NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUATEMALA

QUETZAL GTQ NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

GUINEA

GUINEA FRANC GNF NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

GUYANA

GUYANA DOLLAR GYD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

HAITI

GOURDE HTG NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.5

HONDURAS

LEMPIRA HNL NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.2

INDONESIA

RUPIAH IDR NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

ISRAEL

SHEKEL ILS NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

JAMAICA

JAMAICAN DOLLAR JMD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

KAZAKHSTAN

KAZAKHSTAN

TENGE KZT NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

KENYA

KENYAN SHILLING KES NOTE –

ROUND UP: LOCAL CURRENCY - 5 OTHER CHARGES - 5

KYRGYZSTAN

SOM KGS NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - .1

LAOS, PEOPLE'S

DEMOCRATIC

REPUBLIC OF

KIP LAK NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

LATVIA

LATVIAN LATS LVL NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

LEBANON

LEBANESE POUND LBP NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

LIBERIA

LIBERIAN DOLLAR LRD NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

LITHUANIA

LITHUANIAN LITAS LTL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MACEDONIA, THE

FORMER YUGOSLAV

REPUBLIC OF

DENER MKD NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

MADAGASCAR

MALAGASY FRANC MGF NOTE -

ROUND UP: LOCAL CURRENCY -1000 OTHER CHARGES - 50

MALAWI

KWACHA MWK NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MALDIVES

RUFIYAA MVR NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

MEXICO

MEXICAN

PESO MXN NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES – 1

MOLDOVA,

REPUBLIC OF

MOLDOVAN LEU MDL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

MONGOLIA

TUGRIK MNT NOTE -

ROUND UP: LOCAL CURRENCY - - OTHER CHARGES - -

MONTSERRAT

EC DOLLAR XCD NOTE 3

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

NEPAL

NEPALESE RUPEE NPR NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

NICARAGUA

CORDOBA ORO NIO NOTE 1

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

NIGERIA

NAIRA NGN NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PANAMA

BALBOA PAB NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

PARAGUAY

GUARANI PYG NOTE 1

ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES - 1000

PERU

NUEVO SOL PES NOTE -

ROUND UP: LOCAL CURRENCY - 0.1 OTHER CHARGES - 0.1

PHILIPPINES

PHILIPPINE PESO PHP NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

POLAND

ZLOTY PLN NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

ROMANIA

LEU ROL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

RUSSIAN

FEDERATION

BELARUSSIAN

RUBLE BYB NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES – 10

RWANDA

RWANDA FRANCE RWF NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 5

SAINT KITTS

AND NEVIS

EC DOLLAR XCD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT LUCIA

EC DOLLAR XCD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAINT VINCENT AND

THE GRENADINES

EC DOLLAR XCD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SAO TOME AND

PRINCIPE

DOBRA STD NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

SIERRA LEONE

LEONE SLL NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

SOMALIA

SOMALI SHILLING SOS NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

SURINAM

SURINAM GUILDER SRG NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

TAJIKISTAN

TASIK RUBLE TJR NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

TANZANIA,

UNITED REPUBLIC OF TANZANIAN

SHILLING TZS NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

TRINIDAD

AND TOBAGO

TRINIDAD AND

TOBAGO DOLLAR TTD NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

TURKEY

TURKISH LINA TRL NOTE -

ROUND UP: LOCAL CURRENCY - 1000 OTHER CHARGES - 100

TURKMENISTAN

TURKMENISTAN

MANAT TMM NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

UGANDA

UGANDA SHILLING UGX NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

UKRAINE

HRYVNIA UAH NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.1

URUGUAY

URUGUAYO PESO UYU NOTE -1,3

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 100

UZBEKISTAN

UZBEKISTAN

SUM UZS NOTE -

ROUND UP: LOCAL CURRENCY - 100 OTHER CHARGES - 10

VENEZUELA

BOLIVAR VEB NOTE -

ROUND UP: LOCAL CURRENCY - 10 OTHER CHARGES - 10

VIET NAM

DONG VND NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

YEMEN,

REPUBLIC OF

YEMENI RIAL YER NOTE –

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

YUGOSLAVIA

NEW DINAR YUM NOTE 4

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 1

ZAIRE

NEW ZAIRE ZRN NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 0.05

ZAMBIA

KWACHA ZMK NOTE -

ROUND UP: LOCAL CURRENCY - 1 OTHER CHARGES - 5

NOTES:

1. FOR DOCUMENTS ISSUED IN THE LOCAL CURRENCY OF THIS COUNTRY, REFUNDS SHALL ONLY BE MADE IN THIS COUNTRY AND IN THE CURRENCY OF THIS COUNTRY.

2. NO ROUNDING IS INVOLVED, ALL DECIMALS BEYOND TWO SHALL BE IGNORED.

3. ROUNDING OF FARES AND OTHER CHARGES SHALL BE TO THE NEAREST ROUNDING UNIT.

4. ROUNDING SHALL BE ACCOMPLISHED BY DROPPING AMOUNTS OF 50 PARAS AND LESS AND INCREASING AMOUNTS OF MORE THAN 50 PARAS TO THE NEXT HIGHER NEW DINAR.

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0150 CAT: 70 EFFECT: 09JUL19 10:57:13

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

APPLICATION OF TARIF

(A) WHERE A LOCAL OR JOINT FARE IS SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING FROM POINT OF ORIGIN TO POINT OF DESTINATION, SUCH FARE IS APPLICABLE OVER SUCH ROUTE.

(B) UNLESS OTHERWISE PROVIDED, FLIGHTS DESIGNATED BY

CLASS(ES) OF SERVICE; E.G., FIRST CLASS, BUSINESS CLASS
OR ECONOMY CLASS AND FLIGHT DEPARTURE OR ARRIVAL TIME
AS SPECIFIED IN CONNECTION WITH THE APPLICATION OF
FARES REFER TO FLIGHTS BEARING SUCH DESIGNATIONS AND
SCHEDULES, FLIGHT DEPARTURE OR ARRIVAL TIMES, AS SET
FORTH IN EY'S OFFICIAL GENERAL SCHEDULE.

(C) FARES AND CHARGES APPLY ONLY TO AIR TRANSPORTATION
BEWEEN THE AIRPORTS THROUGH WHICH THE CITIES NAMED, IN
CONNECTION WITH SUCH FARES AND CHARGES ARE SERVED BY
THE CARRIER OR CARRIERS BY WHOM, OR ON WHOSE BEHALF,
SUCH FARES AND CHARGES ARE PUBLISHED. GROUND
TRANSPORTATION OTHER THAN THAT SPECIFIED BELOW WILL BE
ARRANGED BY THE PASSENGER AT HIS/HER OWN EXPENSE.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0165 CAT: 70 EFFECT: 09JUL19 10:57:28
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

FARE CONSTRUCTION
WHEN THE FARE BETWEEN ANY TWO POINTS IS NOT
SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, SUCH
FARE SHALL BE CONSTRUCTED BY COMBINING THOSE FARES
APPLICABLE VIA THE DESIRED ROUTING FROM THE PASSENGER'S
POINT OF ORIGIN TO POINT OF DESTINATION THAT PRODUCE
THE LOWEST FARE FOR THE CLASS OF SERVICE USED;
PROVIDED, HOWEVER, THAT SUCH FARE WILL NOT EXCEED THE
LOWEST FARE DETERMINED IN ACCORDANCE WITH THIS RULE.
EY'S TELEPHONE RESERVATION SALES REPRESENTATIVE WILL

OFFER CUSTOMERS THE LOWEST APPLICABLE FARE FOR ITINERARIES FOR THE FLIGHTS, DATES AND CLASS OF SERVICE REQUESTED TO WHICH OUR REPRESENTATIVES HAVE ACCESS. FARES NOT ACCESSIBLE VIA OUR TELEPHONE RESERVATION SYSTEM MAY INCLUDE, BUT ARE NOT LIMITED TO, UNPUBLISHED FARES, CONSOLIDATOR FARES, NEGOTIATED FARES, TOUR OR PACKAGE FARES, AND DISCOUNTS AVAILABLE ONLY VIA INTERNET WEB SITES.

(A) CIRCLE-TRIP/ROUND-TRIP MAXIMUM

IF THE FARE CONSTRUCTED FOR SUCH ROUTING EXCEEDS THE FARE FOR A CIRCLE TRIP OR ROUND TRIP CONSTRUCTED FROM THE SAME POINT OF ORIGIN THAT WOULD INCLUDE SUCH ROUTING, THE CIRCLE-TRIP OR ROUND-TRIP FARE WOULD APPLY.

(B) INTERRUPTED TRAVEL

IF A FARE CONSTRUCTED FOR A TRIP INTERRUPTED BY TRAVEL OTHER THAN VIA THE PARTICIPATING CARRIERS EXCEEDS THE APPLICABLE THROUGH FARE FOR UNINTERRUPTED TRAVEL VIA THE ROUTING, THE APPLICABLE THROUGH FARE WILL APPLY.

(C) MAXIMUM FARE-TRAVEL VIA THE SAME OR DIFFERENT CLASSES OF SERVICE

A COMBINATION OF FARES OF THE SAME OR DIFFERENT CLASSES OF SERVICE MAY NOT EXCEED THE LOWEST OF THE FOLLOWING FARES OR COMBINATION OF FARES VIA THE SAME CARRIER(S) BETWEEN AND VIA THE SAME POINT:

(1) A COMBINATION OF FARES VIA THE CLASS OF SERVICE USED FOR A PORTION OF THE TRANSPORTATION AND FARES FOR A HIGHER CLASS OF SERVICE FOR THE REMAINDER OF THE TRANSPORTATION, OR

(2) A COMBINATION OF FARES VIA HIGHER CLASSES OF
SERVICE, OR
(3) A THROUGH PUBLISHED FARE VIA A HIGHER CLASS
OF SERVICE.
EXCEPTION: A THROUGH PUBLISHED FARE VIA A
HIGHER CLASS OF SERVICE TO OR FROM A MORE
DISTANT POINT MAY NOT BE USED TO CONSTRUCT A
FARE FOR AN INTERMEDIATE POINT(S) IF THERE IS
A PUBLISHED FARE FOR THE SAME HIGHER CLASS OF
SERVICE TO OR FROM SUCH INTERMEDIATE
POINT(S).
(4) IN THE EVENT THAT TWO OR MORE FARE
TYPES/BOOKING CODES ARE USED IN AN ITINERARY,
THE THROUGH FARE TO BE USED, IF LOWER THAN
THE SUM OF APPLICABLE FARES, IS THE HIGHEST
FARE TYPE/BOOKING CODE RANKED ABOVE.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0170 CAT: 70 EFFECT: 09JUL19 10:58:04
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

ROUND-TRIP FARES
WHEN A TICKET IS PURCHASED BEFORE THE TRANSPORTATION
COMMENCES OR IS REISSUED PURSUANT TO RULE 255 (REROUTING),
THE FARE APPLICABLE TO A ROUND TRIP BETWEEN TWO POINTS OVER
THE LINES OF ONE OR MORE CARRIERS SHALL BE:
(A) WHEN SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING,
THE APPLICABLE ROUND-TRIP FARE SPECIFICALLY PUBLISHED

BY OR ON BEHALF OF SUCH CARRIER(S).
(B) WHEN NOT SPECIFICALLY PUBLISHED VIA THE DESIRED
ROUTING, THE SUM OF THE ONE-WAY FARES APPLICABLE TO THE
RESPECTIVE ONE-WAY SEGMENTS OR THE SUM OF THE
ROUND-TRIP SEGMENT FARES IF THESE ARE PUBLISHED.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0175 CAT: 70 EFFECT: 09JUL19 10:58:30
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

CIRCLE-TRIP FARES
EXCEPT AS PROVIDED BELOW, WHEN A TICKET IS PURCHASED BEFORE
THE TRANSPORTATION COMMENCES OR IS REISSUED PURSUANT TO RULE
255 (REROUTING), THE FARE APPLICABLE TO A CIRCLE-TRIP VIA
PARTICIPATING CARRIERS OR PARTLY VIA PARTICIPATING CARRIERS
AND PARTLY VIA OTHER SCHEDULED AIR CARRIERS SHALL BE FOR THE
PORTION OF CARRIAGE VIA ONE OR MORE PARTICIPATING CARRIERS,
THE SUM OF 50 PERCENT OF THE APPLICABLE ROUND-TRIP FARES FOR
THE RESPECTIVE SECTIONS, CONSTRUCTED FROM THE POINT OF
ORIGIN VIA THE ROUTE OF TRAVEL THAT PRODUCES THE LOWEST FARE
FOR THE CIRCLE TRIP FOR CLASS OF SERVICE USED.
EXCEPTION: THE PROVISIONS OF THIS RULE ARE NOT APPLICABLE
WHEN ANY PORTION OF THE CIRCLE TRIP IS FLOWN VIA CHARTER
SERVICES OR MILITARY AIR SERVICES.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0185 CAT: 70 EFFECT: 09JUL19 10:58:43

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

ROUTINGS

(A) EACH FARE APPLIES ONLY TO TRANSPORTATION VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH SUCH FARE. ANY LOCAL ROUTING IN CONNECTION WITH A FARE APPLICABLE TO TRANSPORTATION OVER THE LINES OF ANY ONE CARRIER BETWEEN ANY TWO POINTS SHALL BE INCLUDED IN ANY ROUTING IN CONNECTION WITH ANY PUBLISHED JOINT FARE THAT INCLUDES TRANSPORTATION OVER THE LINES OF SUCH CARRIER BETWEEN SUCH POINTS, UNLESS EXPRESSLY EXCLUDED FROM THE JOINT FARE ROUTING OR ROUTINGS.

(B) WHERE MORE THAN ONE LOCAL FARE APPLIES FOR THE PORTION OF PASSAGE VIA A CARRIER PARTICIPATING IN A JOINT FARE, THE JOINT FARE SHALL APPLY ONLY VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH THE LOWEST LOCAL FARE.

EXCEPTION: THE PROVISIONS OF PARAGRAPH (B) WILL NOT APPLY TO JOINT FARES CONSTRUCTED IN ACCORDANCE WITH RULE 165 (FARE CONSTRUCTION). TRAVEL WILL BE PERMITTED VIA THE ROUTING AUTHORIZED IN CONNECTION WITH THE LOCAL FARES USED IN CONSTRUCTING SUCH JOINT FARES.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19

AREA: ZZ TARIFF: IPRG CXR: EY RULE: 0190 CAT: 70 EFFECT: 09JUL19 10:59:01

CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

TITLE/APPLICATION - 70

BAGGAGE (TRANSPORTATION FROM/TO USA AND CANADA)

(A) THE FREE CHECKED BAGGAGE ALLOWANCE SHALL BE

(1) FOR PASSENGERS ENTITLED TO TRAVEL DIAMOND, PEARL OR CORAL PLUS ZONE, TWO CHECKED BAGS (PIECES), THE SUM OF THE THREE DIMENSIONS NOT TO EXCEED 158 CM (62 INS) FOR EACH BAG (PIECE) AND THE WEIGHT NOT TO EXCEED 32 KG/70 LB FOR EACH PIECE.

(2) FOR PASSENGERS ENTITLED TO TRAVEL IN CORAL ZONE, TWO CHECKED BAGS (PIECES), THE SUM OF THE THREE DIMENSIONS NOT TO EXCEED 158 CM (62 INS) AND THE WEIGHT NOT TO EXCEED 23 KG/50 LB FOR EACH PIECE.

(3) FOR HANDLING PURPOSES, THE MAXIMUM WEIGHT OF ANY BAG (PIECE) OF THE FREE BAGGAGE ALLOWANCE SPECIFIED ABOVE SHALL NOT BE MORE THAN 32 KG (70 LB) AND THE MAXIMUM DIMENSION SHOULD BE 158 CM/62 INS. ANY SINGLE PIECE EXCEEDING THIS WEIGHT/DIMENSIONS WILL NOT BE TAKEN AS CHECKED BAGGAGE AND MUST BE TRANSPORTED AS CARGO.

(4) FOR INFANTS NOT ENTITLED TO A SEAT, ONE CHECKED BAG, THE SUM OF THE THREE DIMENSIONS NOT TO EXCEED 115 CM (45 INS) AND MAXIMUM WEIGHT 23 KG/{I}50 LB IN ADDITION, ONE FULLY COLLAPSIBLE STROLLER MAY BE CARRIED AS CHECKED BAGGAGE ONLY AT NO EXTRA CHARGE.

(B) THE FOLLOWING ARTICLES IRRESPECTIVE OF THEIR ACTUAL

DIMENSIONS MAY BE CONSIDERED AS A PIECE OF BAGGAGE AT 158 CM (62 INS)

(1) ONE SLEEPING BAG OR BEDROLL

(2) ONE RUCKSACK/KNAPSACK/BACK PACK

(3) ONE PAIR OF SNOW SKIS WITH ONE PAIR OF SKI POLES AND ONE PAIR OF SKI BOOTS

(4) ONE GOLF BAG

(5) ONE DUFFEL-TYPE BAG

(6) ONE SINGLE SEAT TOURING OR RACING BICYCLE, (NON-MOTORIZED) PROVIDED THAT THE HANDBARS ARE FIXED SIDEWAYS AND THE PEDALS ARE REMOVED

(7) ONE PAIR OF STANDARD WATER SKIS OR ONE SLALOM WATER SKI

(8) SUITABLY PACKED FISHING EQUIPMENT WHICH MAY CONSIST OF NOT MORE THAN TWO ROD, ONE REEL, ONE LANDING NET, ONE PAIR OF FISHING BOOTS, AND ONE FISHING TACKLE BOX

(9) SPORTING FIREARMS CONSISTING OF NOT MORE THAN:

(A) ONE RIFLE CASE CONTAINING NOT MORE THAN TWO RIFLES, 5KG (10 LB) OF AMMUNITION, ONE SHOOTING MAT, NOISE SUPPRESSORS AND SMALL RIFLE TOOLS. TWO SHOTGUNS AND TWO SHOTGUN CASES, OR ONE PISTOL CASE CONTAINING NOT MORE THAN FIVE PISTOLS, 5 KG (10 LB) OF AMMUNITION, NOISE SUPPRESSORS, ONE PISTOL TELESCOPE AND SMALL PISTOL TOOLS.

(B) ACCEPTABILITY OF SUCH FIREARMS MUST BE IN ACCORDANCE WITH THE REGULATIONS CONTAINED IN IATA AND ICAO DANGEROUS GOODS REGULATIONS AND SUBJECT TO THE CARRIER'S CONDITIONS. THE CARRIER CONCERNED SHOULD BE CONTACTED FOR FURTHER INFORMATION.

(10) ANY PORTABLE MUSICAL INSTRUMENTS NOT EXCEEDING 100 CM (39 IN) IN LENGTH MAY BE CONSIDERED AS ONE PIECE AT 100 CM (39 IN.) PLEASE NOTE THAT THE MAXIMUM SIZE AND WEIGHT OF ANY BAGGAGE ARTICLE THAT CAN BE PROCESSED AS CHECKED BAGGAGE IS AS FOLLOWS:

SIZE 45 X 72 X 90 CM/18 X 29 X 36 IN

WEIGHT 32 KG

(C) ANY ARTICLE LARGER THAN THE ABOVE MUST BE PROCESSED THROUGH CARGO

(D) FOR THROUGH JOURNEYS WHERE THE PASSENGER TRAVELS PARTLY IN DIAMOND/PEARL ZONE AND PARTLY IN PEARL/CORAL ZONE, THE FREE BAGGAGE ALLOWANCE FOR EACH PORTION OF THE TRIP SHALL BE THAT APPLICABLE TO THE ZONE OF SERVICE FOR WHICH THE FARE IS PAID.

EXCEPTION:

(1) A PASSENGER PAYING THROUGH DIAMOND/PEARL ZONE WILL BE ENTITLED TO THE BAGGAGE ALLOWANCE FOR DIAMOND/PEARL ZONE EVEN WHEN ACCOMMODATED IN A LOWER ZONE OF SERVICE

(2) INVOLUNTARY REROUTED PASSENGERS WILL RECEIVE THE FREE BAGGAGE ALLOWANCE APPLICABLE TO THE ZONE OF SERVICE FOR WHICH TICKETS WERE ORIGINALLY ISSUED, EVEN WHEN SUCH PASSENGERS ARE SUBSEQUENTLY TRANSFERRED TO A DIFFERENT ZONE OF SERVICE.

(E) CARRY-ON ITEMS

(1) IN ADDITION TO THE CHECKED BAGGAGE ALLOWANCE PROVIDED HEREIN, EACH PASSENGER MAY CARRY, WITHOUT ADDITIONAL CHARGES, HAND BAGGAGE SUITABLE FOR PLACING IN CLOSED OVERHEAD RACK OR UNDER THE PASSENGER'S SEAT WITH MAXIMUM DIMENSIONS NOT EXCEEDING 115 CM/46 IN (THE SUM OF

THE THREE DIMENSIONS OF ALL SUCH CARRY-ON ITEMS).
DIAMOND FIRST AND BUSINESS PEARL CLASS GUESTS ARE
PERMITTED TO CARRY 2 PIECES, THE COMBINED WEIGHT
OF BOTH PIECES SHALL NOT EXCEED 12 KG. CORAL
ECONOMY CLASS ARE PERMITTED TO CARRY 1 PIECE NOT
WEIGHING MORE THAN 7 KG.

(2) WHEN FOR OPERATIONAL REASONS THERE IS NO SPACE IN
THE CABIN TO ACCOMMODATE CARRY-ON ITEMS, SUCH
ITEMS MAY BE CARRIED IN THE HOLD OF THE AIRCRAFT
PROVIDED SUCH ITEMS WILL BE CONSIDERED CHECKED
BAGGAGE AND NO EXCESS BAGGAGE CHARGE WILL APPLY

(3) A REASONABLE AMOUNT OF READING MATTER FOR THE
FLIGHT

(4) MOBILE PHONE - EXCEPTION: NOT TO BE UTILIZED
DURING THE FLIGHT

(5) BRIEFCASE OR PORTABLE PC WHICH IS NOT BEING USED
AS A CONTAINER FOR TRANSPORTATION OF ARTICLES,
REGARDED AS BAGGAGE
EXCEPTION LAPTOP - NOT TO BE ACTIVATED WITHOUT
FLIGHT CREWS KNOWLEDGE/CONCURRENCE.

(F) EXCESS BAGGAGE CHARGES (PIECE CONCEPT)
THE FOLLOWING EXCESS BAGGAGE CHARGES ARE APPLICABLE:
FROM/TO CANADA AND ISC CAD 120
FROM/TO CANADA AND REST OF THE WORLD CAD 110
{X}
FOR THIRD CHECKED BAGGAGE OF UP TO
23 KG AN EXCESS CHARGES AS BELOW ARE
APPLICABLE:
FROM/TO CANADA AND ISC CAD 300
FROM/TO CANADA AND REST OF THE WORLD CAD 320
IF THE EXTRA CHECKED BAGGAGE EXCEEDS 23 KG
TO A MAXIMUM OF 32 KG AN EXCESS BAGGAGE

CHARGES AS BELOW ARE APPLICABLE:

FROM/TO CANADA AND ISC CAD 400

FROM/TO CANADA AND REST OF THE WORLD CAD 360

IF YOUR CURRENCY IS NOT STIPULATED, PLEASE USE THE AED AMOUNT CONVERTED TO YOUR LOCAL CURRENCY BY THE APPLICABLE BANKER'S RATE.

BAGGAGE IN EXCESS OF THE FREE ALLOWANCE, AS SET OUT ABOVE, SHALL BE CHARGED AS FOLLOWS, IRRESPECTIVE OF THE ZONE PAID FOR AND USED BY THE GUEST(S).

(A) EACH BAG (PIECE) IN EXCESS OF THE NUMBER PERMITTED AND FOR WHICH THE ALLOWED SUM OF THE 3 DIMENSIONS (158 CMS OR 62 INCHES) AND THE WEIGHT OF 32 KG'S IS NOT EXCEEDED - A SINGLE EXCESS CHARGE IS APPLICABLE.

(B) EACH BAG (PIECE) EXCEEDING THE DIMENSIONS OF 158 CMS (62 INCHES), BUT NOT EXCEEDING 203 CMS (80 INCHES) - A SINGLE EXCESS CHARGE IS APPLICABLE.

(C) WHEN BAGGAGE IS IN EXCESS OF THE NUMBER AND DIMENSIONS PERMITTED, BUT THE SUM OF THE 3 DIMENSIONS DOES NOT EXCEED 203 CMS (80 INCHES) AND THE WEIGHT DOES NOT EXCEED 32 KG'S - TWICE THE EXCESS CHARGE IS APPLICABLE.

(D) IN THE EVENT THAT A BAG (PIECE) IS PRESENTED AND THE 3 DIMENSIONS EXCEED 203 CMS (80 INCHES) OR THE WEIGHT EXCEEDS 32 KG'S, THEN IT SHALL NOT BE CARRIED AS ACCOMPANIED BAGGAGE UNLESS PRIOR HANDLING ARRANGEMENTS HAVE BEEN MADE WITH THE CARRIER. SUCH BAG (PIECE) SHALL BE WEIGHED AND SHALL BE CHARGED AT THREE TIMES THE EXCESS CHARGE FOR THE FIRST 45 KG'S OR FRACTION THEREOF, AND FOR EACH ADDITIONAL 10 KG'S OR FRACTION THEREOF, A SINGLE EXCESS CHARGE TO BE APPLIED.

(G) CARRIAGE OF PET

(1) DOMESTIC PETS ARE CATEGORIZED AS DOGS/CATS/BIRDS AND FALCONS. ONLY FALCONS ARE ALLOWED TO BE CARRIED IN THE AIRCRAFT CABIN, PROVIDED PRIOR ARRANGEMENTS ARE MADE

(2) CHARGES FOR THE CARRIAGE OF ACCOMPANIED PETS, IRRESPECTIVE OF THE SIZE AND WEIGHT OF THE ANIMAL(S) AND CONTAINER, SHALL BE TWICE THE NORMAL EXCESS BAGGAGE CHARGE PER CONTAINER AND THE ANIMAL(S) AND CONTAINER SHALL NOT BE ALLOWED IN THE CHECKED BAGGAGE ALLOWANCE OF THE PASSENGER

(3) ETIHAD AIRWAYS DOES NOT ACCEPT FOR TRANSPORTATION IN THE CABIN SERVICE ANIMALS TO LEAD THE BLIND OR DEAF. HOWEVER THE ANIMAL MAY BE ACCEPTED AS CHECKED BAGGAGE IN THE CARGO HOLD WITHOUT CHARGE ON EY SERVICES ONLY.

(H) SPORTING EQUIPMENT EXCESS BAGGAGE CHARGES (PIECE SYSTEM)

WHEN TRAVEL IS BETWEEN ANY EY ONLINE STATION AND CANADA/USA, CHARGE AED 50 OR EQUIVALENT.

CANOES	TO BE ACCEPTED STRICTLY AS CARGO
SCUBA/DIVING EQUIPMENT	CHARGE EXCESS BAGGAGE RATE IF IN EXCESS OF THE FREE BAGGAGE ALLOWANCE
SNOW SKING EQUIPMENT	IF BY INCLUDING SKIS IN THE WEIGHT ALLOWANCE THE WEIGHT EXCEEDS, THE FREE EXCESS BAGGAGE ALLOWANCES, CHARGE THE APPLICABLE EXCESS BAGGAGE CHARGE.
PADDLE SKIS CHARGE	EXCESS BAGGAGE CHARGE

IF IN EXCESS OF THE FREE

BAGGAGE ALLOWANCE

HIKING EQUIPMENT CHARGE EXCESS BAGGAGE CHARGE

IF IN EXCESS OF THE FREE

BAGGAGE ALLOWANCE

WIND SURFER MAY NOT BE INCLUDED IN THE

FREE BAGGAGE ALLOWANCE -

CHARGE FOR EACH SET OF THE

APPLICABLE EXCESS BAGGAGE

CHARGE.

SURFING EQUIPMENT MAY NOT BE INCLUDED IN THE

FREE BAGGAGE ALLOWANCE

1) ONE SURFBOARD NOT

EXCEEDING 277 CM (109 INS) AT

50 PERCENT OF THE APPLICABLE

CHARGE - IF EXCEEDING 277 CM

(109 IN) CHARGE AT 100 PERCENT

OF THE APPLICABLE CHARGE.

2) ANY ADDITIONAL SURFBOARDS

AT THE APPLICABLE EXCESS

BAGGAGE CHARGE.

BICYCLES BICYCLES ARE SUBJECT TO THE

EXCESS BAGGAGE CHARGE IF IN

EXCESS OF THE FREE BAGGAGE

ALLOWANCE

FISHING EQUIPMENT CHARGE EXCESS BAGGAGE CHARGE

IF IN EXCESS OF THE FREE

BAGGAGE ALLOWANCE.

HUNTING EQUIPMENT CHARGE EXCESS BAGGAGE CHARGE

IF IN EXCESS OF THE FREE

BAGGAGE ALLOWANCE.

GOLFING EQUIPMENT ONE SET OF GOLFING EQUIPMENT

PER GUEST ON ALL EY SECTORS -
EACH CONSISTING OF 1 GOLF BAG
(CONTAINING GOLF CLUBS) AND 1
PAIR OF GOLF SHOES NOT

ION CONTINUED ON NEXT SCREEN

EXCEEDING 15 KG WILL BE
ACCEPTED IN THE FREE BAGGAGE
ALLOWANCE. WHERE THE JOURNEY
INVOLVES INTERLINE TRAVEL,
CARRIAGE ON THE ETIHAD
SECTOR(S) WILL BE FREE, WHILE
CHARGES ON THE OTHER AIRLINE'S
SECTOR(S) WILL BE 50 PERCENT
OF THE EXCESS CHARGE IF THE
GOLF BAG IN EXCESS OF THE
PERMISSIBLE TWO PIECES OF
BAGGAGE.

VAULTING POLES EVEN IF INCLUDED IN THE FREE
BAGGAGE ALLOWANCE – EXCESS
BAGGAGE CHARGE APPLIES.

BOWLING EQUIPMENT TO BE ACCEPTED AS CHECKED
BAGGAGE ONLY AND MAY BE
INCLUDED IN THE FREE CHECKED
BAGGAGE ALLOWANCE. WHEN IN
EXCESS THEREOF, EXCESS BAGGAGE
CHARGE APPLIES.

SADDLES TO BE ACCEPTED AS CHECKED
BAGGAGE ONLY AND MAY BE
INCLUDED IN THE FREE CHECKED
BAGGAGE ALLOWANCE. WHEN IN
EXCESS THEREOF, EXCESS BAGGAGE
CHARGE APPLIES.

ARCHERY EQUIPMENT, TO BE ACCEPTED AS CHECKED
BAGGAGE ONLY AND MAY BE
INCLUDED IN THE FREE
BACKPACKS, BOOGIE BOARD CHECKED BAGGAGE ALLOWANCE.
WHEN IN EXCESS THEREOF, EXCESS
BAGGAGE
SHOOTING EQUIPMENT CHARGE APPLIES.
(SPORTING FIREARMS)
AND SNOW-BOARDING
EQUIPMENT
FILM EQUIPMENT GENERALLY, SUCH EQUIPMENT MAY
BE ACCEPTED AS CHECKED BAGGAGE
AND FORMS PART OF THE FREE
CHECKED BAGGAGE ALLOWANCE AND,
IF IN EXCESS THEREOF, THEN THE
APPLICABLE EXCESS BAGGAGE
CHARGE SHOULD BE CHARGED
ADDITIONALLY, DUE TO SOMETIMES
BULKY NATURE OF THIS
EQUIPMENT, IT IS ADVISABLE
THAT PRIOR ARRANGEMENTS BE
MADE WITH THE STATION OF
DEPARTURE. FILM EQUIPMENT
MEANS CAMERAS, FILM, LIGHTING
AND SOUND EQUIPMENT.

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TITLE/APPLICATION - 70

INTERLINE BAGGAGE ACCEPTANCE

FOR TRAVEL TO/FROM THE US AND CANADA AS DETERMINED BY THE US
DOT AND CTA. (EFFECTIVE TO/FROM CANADA FOR TICKETS ISSUED
ON/AFTER 01APR15)
DEFINITIONS
"AIRLINE DESIGNATOR CODE"
AN IDENTIFICATION CODE COMPRISED OF TWO-CHARACTERS
WHICH IS USED FOR COMMERCIAL AND TRAFFIC PURPOSES
SUCH AS RESERVATIONS, SCHEDULES, TIMETABLES,
TICKETING, TARIFFS AND AIRPORT DISPLAY SYSTEMS.
AIRLINE DESIGNATORS ARE ASSIGNED BY IATA. WHEN
THIS CODE APPEARS ON A TICKET, IT REFLECTS THE
CARRIER THAT IS MARKETING THE FLIGHT, WHICH MIGHT
BE DIFFERENT FROM THE CARRIER OPERATING THE
FLIGHT.
"BAGGAGE RULES"
THE CONDITIONS ASSOCIATED WITH THE ACCEPTANCE OF
BAGGAGE, SERVICES INCIDENTAL TO THE TRANSPORTATION
OF BAGGAGE, ALLOWANCES AND ALL RELATED CHARGES.
FOR EXAMPLE, BAGGAGE RULES MAY ADDRESS THE
FOLLOWING TOPICS:
. THE MAXIMUM WEIGHT AND DIMENSIONS OF
PASSENGER BAGS, IF APPLICABLE, BOTH CHECKED
AND UNCHECKED;

. THE NUMBER OF CHECKED AND UNCHECKED PASSENGER BAGS THAT CAN BE TRANSPORTED AND THE APPLICABLE CHARGES;

. EXCESS AND OVERSIZED BAGGAGE CHARGES;

. CHARGES RELATED TO CHECK-IN, COLLECTION AND DELIVERY OF CHECKED BAGGAGE;

. ACCEPTANCE AND CHARGES RELATED TO SPECIAL ITEMS, E.G. SURFBOARDS, PETS, BICYCLES, ETC;

. BAGGAGE PROVISIONS RELATED TO PROHIBITED OR UNACCEPTABLE ITEMS, INCLUDING EMBARGOES;

. TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT THE BAGGAGE ALLOWANCES AND CHARGES APPLICABLE TO PASSENGERS (E.G. FREQUENT FLYER STATUS, EARLY CHECK-IN, PRE-PURCHASING BAGGAGE ALLOWANCES WITH A PARTICULAR CREDIT CARD); AND,

. OTHER RULES GOVERNING TREATMENT OF BAGGAGE AT STOPOVER POINTS, INCLUDING PASSENGERS SUBJECT TO SPECIAL BAGGAGE ALLOWANCES OR CHARGES, ETC.

"INTERLINE AGREEMENT":
AN AGREEMENT BETWEEN TWO OR MORE CARRIERS TO CO-ORDINATE THE TRANSPORTATION OF PASSENGERS AND THEIR BAGGAGE FROM THE FLIGHT OF ONE AIR CARRIER TO THE FLIGHT OF ANOTHER AIR CARRIER (THROUGH TO THE NEXT POINT OF STOPOVER).

"INTERLINE ITINERARY":
ALL FLIGHTS REFLECTED ON A SINGLE TICKET INVOLVING MULTIPLE AIR CARRIERS. ONLY TRAVEL ON A SINGLE TICKET IS SUBJECT TO THE AGENCY'S APPROACH PROVIDED THE ORIGIN OR THE ULTIMATE TICKETED DESTINATION IS A POINT IN CANADA.

"INTERLINE TRAVEL":

TRAVEL INVOLVING MULTIPLE AIR CARRIERS LISTED ON A SINGLE TICKET THAT IS PURCHASED VIA A SINGLE TRANSACTION.

"SINGLE TICKET":

A DOCUMENT THAT PERMITS TRAVEL FROM ORIGIN TO DESTINATION. IT MAY INCLUDE INTERLINE/CODE-SHARE AND INTRA-LINE SEGMENTS. IT MAY ALSO INCLUDE END-TO-END COMBINATIONS (I.E., STAND ALONE FARES THAT CAN BE BOUGHT SEPARATELY BUT COMBINED TOGETHER TO FORM ONE PRICE).

"SUMMARY PAGE AT THE END OF AN ONLINE PURCHASE":

A PAGE ON A CARRIER'S WEB SITE WHICH SUMMARIZES THE DETAILS OF A TICKET PURCHASE TRANSACTION JUST AFTER THE PASSENGER HAS AGREED TO PURCHASE THE TICKET FROM THE CARRIER AND HAS PROVIDED A FORM OF PAYMENT.

"ULTIMATE TICKETED DESTINATION":

IN SITUATIONS WHERE A PASSENGER'S ORIGIN IS A NON-CANADIAN POINT AND THE ITINERARY INCLUDES AT LEAST ONE STOP IN CANADA, AS WELL AS AT LEAST ONE STOP OUTSIDE CANADA. IF THE STOP IN CANADA IS THE FARTHEST CHECKED POINT AND THE STOP IS MORE THAN 24 HOURS, THE AGENCY WOULD CONSIDER THE ULTIMATE TICKETED DESTINATION TO BE CANADA.

CARRIER DEFINITIONS (VARIOUS)

"DOWN LINE CARRIER":

ANY CARRIER, OTHER THAN THE SELECTING CARRIER, WHO IS IDENTIFIED AS PROVIDING INTERLINE TRANSPORTATION TO THE PASSENGER BY VIRTUE OF THE PASSENGER'S TICKET.

"MARKETING CARRIER":

THE CARRIER THAT SELLS FLIGHTS UNDER ITS CODE

"MOST SIGNIFICANT CARRIER (MSC)":

IS DETERMINED BY A METHODOLOGY, ESTABLISHED BY IATA (RESOLUTION 302), WHICH ESTABLISHES, FOR EACH PORTAION OF A PASSENGER'S ITINERARY WHERE BAGGAGE IS CHECKED THROUGH TO A NEW STOPOVER POINT, WHICH CARRIER WILL BE PERFORMING THE MOST SIGNIFICANT PART OF THE SERVICE. FOR TRAVELERS UNDER THE RESOLUTION 302 SYSTEM, THE BAGGAGE RULE OF THE MSC WILL APPLY. FOR COMPLEX ITINERARIED INVOLVING MULTIPLE CHECKED BAGGAGE POINTS, THERE MAY BE MORE THAN ONE MSC, RESULTING IN THE APPLICATION OF DIFFERING BAAGGAGE RULES THROUGH AN ITINERARY.

"MOST SIGNIFICANT CARRIER (MSC)-IATA RESOLUTION 302 AS CONDITIONED BY THE AGENCY":

IN THIS INSTANCE, THE MSC IS DETERMINED BY APPLYING IATA RESOLUTION 302 METHODOLOGY AS CONDITIONED BY THE AGENCY. THE AGENCY'S RESERVATION HAS STIPULATED THAT ONLY A SINGLE SET OF BAGGAGE RULES MAY APPLY TO ANY GIVEN INTERLINE ITINERARY. THE AIM OF THE AGENCY'S RESERVATION IS TO ALLOW THE SELECTING CARRIER TO USE THE MSC METHODOLOGY TO DETERMINE WHICH CARRIER'S BAGGAGE RULES APPLY TO AN INTERNATIONAL INTERLINE ITINERARY TO OR FROM CANADA, WHILE REINFORCING THE ROLE OF TARIFFS IN THE DETERMINATION OF WHICH CARRIER'S RULES APPLY.

"OPERATING CARRIER":

THE CARRIER THAT OPERATES THE ACTUAL FLIGHT.

"PARTICIPATING CARRIER(S)":

INCLUDES BOTH THE SELECTING CARRIER AND DOWN LINE CARRIERS WHO HAVE BEEN IDENTIFIED AS PROVIDING

INTERLINE TRANSPORTATION TO THE PASSENGER BY
VIRTUE OF THE PASSENGER'S TICKET.

"SELECTED CARRIER":

THE CARRIER WHOSE BAGGAGE RULES APPLY TO THE ENTIRE INTERLINE ITINERARY.

"SELECTING CARRIER":

THE CARRIER WHOSE DESIGNATOR CODE IS IDENTIFIED ON THE FIRST SEGMENT OF THE PASSENGER'S TICKET AT THE BEGINNING OF AN ITINERARY ISSUED ON A SINGLE TICKET WHOSE ORIGIN OR ULTIMATE DESTINATION IS IN CANADA.

(A) APPLICABILITY

THIS RULE IS APPLICABLE TO ALL INTERLINE ITINERARIES ISSUED ON A SINGLE TICKET WHOSE ORIGIN, ULTIMATE TICKETED DESTINATION OR FURTHEST CHECKED POINT IN THE ITINERARY IS IN THE US OR CANADA. IT ESTABLISHES HOW EY WILL DETERMINE WICH CARRIER'S BAGGAGE RULES APPLY TO ANY PASSENGER'S ENTIRE INTERLINE ITINERARY.

(B) GENERAL

FOR THE PURPOSE OF INTERLINE BAGGAGE ACCEPTANCE:

(1) THE CARRIER WHOSE DESIGNATOR CODE IS IDENTIFIED ON THE FIRST SEGMENT OF THE PASSENGER'S INTERLINE TICKET WILL BE KNOWN AS THE SELECTING CARRIER.

(2) ANY CARRIER WHO IS IDENTIFIED AS PROVIDING INTERLINE TRANSORTATION TO THE PASSENGER BY VIRTUE OF THE PASSENGER'S TICKET WILL BE KNOWN AS A PARTICIPATING CARRIER.

(C) BAGGAGE RULE DETERMINATION BY SELECTING CARRIER

(1) CHECKED BAGGAGE

THE SELECTING CARRIER WILL:

(A) SELECT AND APPLY ITS OWN BAGGAGE RULES AS SET

OUT IN ITS TARIFF TO THE ENTIRE INTERLINE
ITINERARY, OR;
(B) SELECT THE MOST SIGNIFICANT CARRIER, AS
DETERMINED BY IATA RESOLUTION 302 AND
CONDITIONED BY THE CANADIAN TRANSPORTATION
AGENCY, IN ORDER FOR THAT CARRIER'S BAGGAGE
RULES, AS ESTABLISHED IN ITS TARIFF, TO APPLY
TO THE ENTIRE INTERLINE ITINERARY.
THE CARRIER IDENTIFIED BY MEANS OF A) OR B) WILL
BE KNOWN AS THE SELECTED CARRIER.
WHEN SELECTED EY WILL APPLY ITS OWN BAGGAGE RULES
TO THE ENTIRE INTERLINE ITINERARARY AS SET OUT IN
RULE 190.

(2) CARRY-ON BAGGAGE (HAND BAGGAGE)
EACH OPERATING CARRIER'S CARRY-ON BAGGAGE
ALLOWANCES WILL APPLY TO EACH FLIGHT SEGMENT IN AN
INTERLINE ITINERARY. NOTWITHSTANDING, THE
CARRY-ON BAGGAGE CHARGES THAT WILL APPLY TO THE
ENTIRE INTERLINE ITINERARY WILL BE THOSE OF THE
SELECTED CARRIER.

(3) BAGGAGE RULE APPLICATION BY PARTICIPATING CARRIER
WHERE EY IS NOT THE SELECTED CARRIER ON AN
INTERLINE ITINERARY BUT IS A PARTICIPATING CARRIER
THAT IS PROVIDING TRANSPORTATION TO THE PASSENGER
BASED ON THE TICKET ISSUED, THE CARRIER WILL APPLY
AS ITS OWN THE BAGGAGE RULES OF THE SELECTED
CARRIER THROUGHOUT THE INTERLINE ITINERARY.

(D) DISCLOSURE OF BAGGAGE RULES
SUMMARY PAGE AT THE END OF A PURCHASE AND E-TICKET
DISCLOSURE
(1) FOR BAGGAGE RULE PROVISIONS RELATED TO A
PASSENGER'S 1ST AND 2ND CHECKED BAG AND THE

PASSENGER'S CARRY-ON BAGGAGE (I.E., THE PASSENGER'S "STANDARD" BAGGAGE ALLOWANCE), WHEN EY SELLS AND ISSUES A TICKET FOR AN INTERLINE ITINERARY, IT WILL DISCLOSE ON THE PASSENGER'S ITINERARY/RECEIPT AND E-TICKET AT THE TIME OF TICKETING THE BAGGAGE INFORMATION RELEVANT TO THE PASSENGER ITINERARY AS SET OUT IN (2) BELOW. THE DISCLOSED INFORMATION WILL REFLECT THE BAGGAGE RULES OF THE SELECTED CARRIER.

(2) THE CARRIER WILL DISCLOSE THE FOLLOWING INFORMATION:

(A) NAME OF THE CARRIER WHOSE BAGGAGE RULES APPLY;

(B) PASSENGER'S FREE BAGGAGE ALLOWANCE AND/OR APPLICABLE FEES;

(C) SIZE AND WEIGHT LIMITS OF THE BAGS, IF APPLICABLE;

(D) TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT A PASSENGER'S STANDARD BAGGAGE ALLOWANCES AND CHARGES (E.G. FREQUENT FLYER STATUS, EARLY CHECK-IN, PRE-PURCHASING BAGGAGE ALLOWANCES WITH A PARTICULAR CREDIT CARD);

(E) EXISTENCE OF ANY EMBARGOES THAT MAY BE APPLICABLE TO THE PASSENGER'S ITINERARY;

(F) APPLICATION OF BAGGAGE ALLOWANCES AND CHARGES (I.E., WHETHER THEY ARE APPLIED ONCE PER DIRECTION OR IF THEY ARE APPLICABLE AT EACH STOPOVER POINT).

(3) THE CARRIER WILL PROVIDE THIS INFORMATION IN TEXT FORMAT ON THE PASSENGER'S E-TICKET CONFIRMATION. ANY FEE INFORMATION PROVIDED FOR CARRY-ON BAGS AND

THE FIRST AND SECOND CHECKED BAG WILL BE EXPRESSED AS SPECIFIC CHARGES (I.E., NOT A RANGE).

(4) WEB SITE DISCLOSURE

THE CARRIER WILL DISCLOSE ON ITS WEB SITE, IN A CONVENIENT PROMINENT LOCATION, A COMPLETE AND COMPREHENSIVE SUMMARY OF ALL OF THE CARRIER'S OWN BAGGAGE RULES, INCLUDING INFORMATION CONCERNING:

(A) THE MAXIMUM WEIGHT AND DIMENSIONS OF PASSENGER BAGS, IF APPLICABLE, BOTH CHECKED AND UNCHECKED;

(B) THE NUMBER OF CHECKED AND UNCHECKED PASSENGER BAGS THAT CAN BE TRANSPORTED AND THE APPLICABLE CHARGES;

(C) EXCESS AND OVERSIZED BAGGAGE CHARGES;

(D) CHARGES RELATED TO CHECK IN, COLLECTION AND DELIVERY OF CHECKED BAGGAGE;

(E) ACCEPTANCE AND CHARGES RELATED TO SPECIAL ITEMS, E.G. SURF BOARDS, PETS, BICYCLES, ETC.;

(F) BAGGAGE PROVISIONS RELATED TO PROHIBITED OR UNACCEPTABLE ITEMS, INCLUDING EMBARGOES;

(G) TERMS OR CONDITIONS THAT WOULD ALTER OR IMPACT THE BAGGAGE ALLOWANCES AND CHARGES APPLICABLE TO PASSENGERS (E.G. FREQUENT FLYER STATUS, SPECIAL FARE),

(H) OTHER RULES GOVERNING TREATMENT OF BAGGAGE AT STOPOVER POINTS, INCLUDING PASSENGERS SUBJECT TO SPECIAL BAGGAGE ALLOWANCES OR CHARGES, ETC.

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TITLE/APPLICATION - 70

SERVICE ANIMALS

(A) SERVICE ANIMALS, AS DESCRIBED BELOW, WILL NOT BE CARRIED UNLESS PROPER PERMITS ARE OBTAINED FOR ENTRY INTO THE COUNTRY OR TERRITORY OF DESTINATION AND COUNTRIES OR TERRITORIES OF TRANSIT WHERE SUCH PERMITS ARE REQUIRED AND ONLY IF THE EVIDENCE OF POSSESSION OF SUCH PERMITS IS PRESENTED PRIOR TO RESERVATIONS BEING MADE. IF ANY COUNTRY OR TERRITORY ON THE ROUTE PROHIBITS THE ENTRY OF SUCH ANIMALS, CARRIAGE WILL BE REFUSED. IT SHOULD BE UNDERSTOOD ALSO THAT UNDER CERTAIN OPERATING CONDITIONS SUCH AS LONG NONSTOP FLIGHTS OR ON CERTAIN TYPES OF AIRCRAFT IT IS IMPRACTICAL TO CARRY A SERVICE ANIMAL IN THE PASSENGER COMPARTMENTS AND UNDER SUCH CONDITIONS CARRIAGE WILL BE REFUSED.

(B) CARRIER WILL NOT BE RESPONSIBLE IN THE EVENT ANY SUCH SERVICE ANIMAL IS REFUSED ENTRY INTO PASSAGE THROUGH ANY COUNTRY OR TERRITORY. THE OWNER ASSUMES ALL RISK OF INJURY TO, OR SICKNESS OR DEATH OF, SUCH SERVICE ANIMAL.

(C) CARRIER ACCEPTS FOR TRANSPORTATION, WITHOUT CHARGE, A SERVICE ANIMAL TRAINED TO LEAD THE BLIND, PROPERLY HARNESSED, WHEN IT ACCOMPANIES A PASSENGER WITH

IMPAIRED VISION DEPENDENT UPON SUCH SERVICE ANIMAL. THE SERVICE ANIMAL WILL BE PERMITTED TO ACCOMPANY SUCH PASSENGER INTO THE CABIN, BUT WILL NOT BE PERMITTED TO OCCUPY A SEAT.

(D) CARRIER ACCEPTS FOR TRANSPORTATION, IN THE CARGO HOLD WITHOUT CHARGE, A SERVICE ANIMAL, PROPERLY HARNESSED, TRAINED IN EXPLOSIVE DETECTION, WHEN IT IS ACCOMPANIED BY ITS HANDLER. THE SERVICE ANIMAL WILL BE PERMITTED TO ACCOMPANY ITS HANDLER INTO THE CABIN, BUT WILL NOT BE PERMITTED TO OCCUPY A SEAT.

(E) CARRIER ACCEPTS FOR TRANSPORTATION, IN THE CARGO HOLD WITHOUT CHARGE, A SERVICE ANIMAL, PROPERLY HARNESSED, TRAINED TO ASSIST THE DEAF, WHEN IT ACCOMPANIES A PASSENGER WITH IMPAIRED HEARING DEPENDENT UPON SUCH DOG. THE SERVICE ANIMAL WILL BE PERMITTED TO ACCOMPANY SUCH PASSENGER INTO THE CABIN, BUT WILL NOT BE PERMITTED TO OCCUPY A SEAT.

(F) CARRIER ACCEPTS FOR TRANSPORTATION, WITHOUT CHARGE, A SERVICE ANIMAL IF IT IS REQUIRED BY A PERSON FOR ASSISTANCE; AND EVIDENCE, IN WRITING, THAT SUCH SERVICE ANIMAL HAS BEEN CERTIFIED AND TRAINED TO ASSIST A PERSON BY A PROFESSIONAL SERVICE ANIMAL INSTITUTION HAS BEEN PROVIDED TO CARRIER.

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TITLE/APPLICATION - 70

REROUTING

(A) EY WILL REROUTE A PASSENGER AT HIS/HER REQUEST AND UPON PRESENTATION OF THE TICKET OR PORTION THEREOF HELD BY THE PASSENGER.

EXCEPTION: THE PROVISIONS OF RULE 255 (A) SHALL REQUIRE EY TO REISSUE/REROUTE ONLY BETWEEN POINTS NAMED ON THE ORIGINAL TICKETS THAT ARE SERVED BY EY.

(B) FARE APPLICABLE TO REROUTING OR CHANGE IN DESTINATION

(1) THE PASSENGER MAY CHANGE THE ROUTING AND/OR ULTIMATE DESTINATION ON THE TICKET IN ACCORDANCE WITH PARAGRAPH (2) BELOW, PROVIDED THAT, AFTER TRANSPORTATION HAS COMMENCED, A ONE WAY TICKET WILL NOT BE CONVERTED INTO A ROUND TRIP, CIRCLE TRIP OR OPEN JAW TRIP,

(2) EXCEPT AS OTHERWISE PROVIDED IN RULE 85 (SCHEDULE CHANGES, FLIGHT DELAYS AND CANCELLATIONS), WHEN A PASSENGER REQUESTS A REROUTING OR CHANGE IN THE ULTIMATE DESTINATION PRIOR TO ARRIVAL AT THE ORIGINAL DESTINATION, THE FARES AND CHARGES IN EFFECT ON THE DATE THE CHANGE IS EFFECTED SHALL BE APPLICABLE FOR THE ENTIRE REVISED ITINERARY.

(C) FARE APPLICABLE TO UPGRADING CLASS OF SERVICE WHILE IN FLIGHT WHEN A PASSENGER MOVES FROM ONE COMPARTMENT TO ANOTHER COMPARTMENT OF A MULTICOMPARTMENT AIRCRAFT WHILE IN FLIGHT, AN ADDITIONAL COLLECTION WILL BE MADE IN AN AMOUNT SHOWN IN THE TABLES BELOW.

TABLE A

ALL FARE DIFFERENTIALS ARE IN USD/AED

ONE WAY FARE DIFFERENTIALS

BETWEEN DXB BETWEEN

AND CITIES

BELOW

Y TO J Y TO F J TO F

USD AED USD AED USD AED

AMMAN 211 760 323 1170 112 410

ATHENS 453 1630 681 2450 228 820

AUCKLAND 1852 6860 2350 8700 819 3040

BAHRAIN 175 640 250 910 75 270

BAKU 290 1045 415 1495 125 450

BANGKOK 334 1210 666 2400 332 1200

BEIRUT 211 760 323 1170 112 410

BIRMINGHAM 625 2280 1120 4090 496 1810

BRISBANE 899 3330 1642 6080 744 2760

CAIRO 211 760 334 1210 123 450

CASABLANCA 1137 4150 1410 5150 274 1000

CHENNAI 252 920 381 1390 130 480

COCHIN 284 1060 406 1510 123 460

COLOMBO 286 1030 403 1460 130 480

DAMASCUS 211 760 323 1170 112 410

DAMMAM 78 290 113 410 35 130

DAR ES SALAAM 483 1740 769 2770 286 1030

DELHI 214 780 309 1120 100 370

DHAKA 211 760 339 1230 128 470

DOHA 94 340 132 480 38 140

ALL FARE DIFFERENTIALS ARE IN USD/AED

ONE WAY FARE DIFFERENTIALS

BETWEEN DXB BETWEEN

AND CITIES

BELOW

	Y TO J		Y TO F		J TO F	
	USD	AED	USD	AED	USD	AED
DUSSELDORF	730	2660	1203	4390	474	1730
ENTEBBE	435	1590	690	2520	255	930
FRANKFURT	616	2250	1057	3860	441	1610
HYDERABAD	232	850	328	1200	109	400
HONG KONG	433	1560	866	3120	433	1560
ISLAMABAD	112	400	214	770	103	370
ISTANBUL	276	1000	475	1710	199	720
JAKARTA	440	1590	870	3140	430	1550
JEDDAH	150	540	221	800	71	260
JOHANNESBURG	717	2580	1219	4390	503	1810
KARACHI	129	470	244	880	114	420
KHARTOUM	350	1270	485	1770	137	500
KUALA LUMPUR	450	1620	792	2850	342	1230
KUWAIT	102	370	151	550	49	180
LAHORE	112	400	214	770	103	370
LARNACA	308	1110	447	1610	139	500
LONDON	557	2010	957	3450	400	1440
MALE	250	900	373	1350	123	450
MALTA	483	1740	814	2930	331	1190
MANCHESTER	576	2080	976	3520	400	1440
MAURITIUS	1133	4170	1689	6220	556	2050
MANILA	433	1560	866	3120	433	1560
MELBOURNE	1335	4870	1990	7260	655	2390
MILAN	518	1890	811	2960	370	1350
MOSCOW	831	3080	1043	3860	213	790
MUMBAI	214	780	309	1120	100	370
MUNICH	616	2250	1057	3860	441	1610
MUSCAT	101	370	150	540	49	180
NAIROBI	383	1380	603	2170	219	790

ALL FARE DIFFERENTIALS ARE IN USD/AED

ONE WAY FARE DIFFERENTIALS

BETWEEN DXB BETWEEN

AND CITIES

BELOW

	Y	TO J	Y TO F	J	TO F
	USD	AED	USD AED	USD	AED
NICE	669	2410	1014 3650	344	1240
OSAKA	956	3520	1449 5340	493	1820
PARIS	588	2120	947 3410	359	1300
PERTH	1069	3900	1652 6030	584	2130
PESHAWAR	112	400	214 770	103	370
RIYADH	95	350	139 510	44	160
ROME	509	1840	814 2940	305	1100
SANAA	206	740	322 1160	117	420
SHANGHAI	1096	4060	1540 5700	444	1650
SINGAPORE	391	1410	777 2800	387	1400
SYDNEY	1335	4870	1990 7260	655	2390
TEHRAN	127	460	222 800	95	350
TRIPOLI	494	1800	874 3190	326	1190
ZURICH	572	2060	896 3230	324	1170

CHILD FARE IS 67 PERCENT OF THE APPLICABLE

ADULT FARE

NOTE: ALL ABOVE FARES ARE APPLICABLE

EX: ABU DHABI (AUH)

TABLE B

FARE DIFFERENTIALS FOR UPGRADING

ADULT PASSENGERS

BETWEEN CITIES LISTED BELOW

ALL FARE DIFFERENTIALS ARE IN USD/AED

BETWEEN CITIES ONE WAY FARE DIFFERENTIALS BETWEEN

	Y - J		Y - F		J - F	
	USD	AED	USD	AED	USD	AED
ATHENS-LAMACA	100	370	200	740	150	560
ATHENS-MALTA	120	450	220	820	170	630
BEIRUT-LARNACA	19	80	57	220	38	150
BANGKOK-HONG KONG	175	630	245	880	70	250

FARE DIFFERENTIALS FOR UPGRADING

ADULT PASSENGERS

BETWEEN CITIES LISTED BELOW

ALL FARE DIFFERENTIALS ARE IN USD/AED

BETWEEN CITIES	ONE WAY FARE DIFFERENTIALS BETWEEN					
	Y - J		Y - F		J – F	
	USD	AED	USD	AED	USD	AED
COLOMBO-JARKARTA	488	1810	530	1970	469	1740
COLOMBO-MALE	22	80	33	120	11	40
COLOMBO-SINGAPORE	233	840	339	1230	106	390
DHAKA-KUALA-LUMPUR	78	280	219	790	142	510
KUALA LUMPUR-JARKARTA	108	400	144	540	40	150
ISTANBUL-ZURICH	668	2460	772	2860	406	1510
NAIROBI-DAR ES-SAALAM	22	90	66	240	44	160
NAIROBI-ENTEBBE	20	80	55	210	35	130
KARACHI-DHAKA	27	100	76	280	49	180
ROME-NICE	239	860	-	-	-	-
SINGAPORE-JARKARTA	97	350	132	480	35	130
SINGAPORE-MELBOURNE	1067	3950	1391	5150	393	1460
SINGAPORE-SYDNEY	1067	3950	1391	5150	393	1460

SYDNEY-AUCKLAND 518 1920 702 2600 393 1460

TRIPOLI-MALTA 148 550 175 650 124 460

TEHRAN-BAKU 112 420 162 600 83 310

CHILD FARE IS 67 PERCENT OF THE APPLICABLE ADULT FARE

(D) TICKET EXCHANGES WITHIN ONE YEAR OF ORIGINAL

ISSUE, PURSUANT TO CHANGES IN RULES, FARES AND

CHARGES, WILL BE REISSUED WITH THE FOLLOWING

VALIDITY DATES:

(A) TICKETS THAT ARE REISSUED AS AN EXCHANGE, EITHER WHOLLY UNUSED OR PARTIALLY USED, WHEN THE RESIDUAL VALUE HAS BEEN USED TO DETERMINE THE REISSUE VALUE, WILL HAVE A NEW VALIDITY DATE EFFECTIVE FOR ONE YEAR FROM THE DATE OF THE EXCHANGE.

(B) TICKETS THAT ARE REISSUED WHERE ANY OR ALL OF THE ORIGINAL FARES AND CHARGES ARE CARRIED ON TO THE NEW TICKET WILL RETAIN THE ORIGINAL VALIDITY DATE.

(E) NOTWITHSTANDING THE PROVISIONS OF THIS RULE EY WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER THAT IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR THAT VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS (" THE DEFAULTING CARRIER").

EXCEPTION: NOTWITHSTANDING THE PROVISIONS OF THIS PARAGRAPH, TICKETS ISSUED BY THE DEFAULTING CARRIER OR ITS SALES AGENT WILL BE REISSUED/REROUTED ONLY BETWEEN POINTS NAMED ON THE ORIGINAL TICKET THAT ARE SERVED BY EY, PROVIDED THAT SUCH TICKETS WERE ISSUED BY SUCH DEFAULTING CARRIER OR SALES AGENT IN EITHER'S CAPACITY AS AN AGENT FOR EY AND FOR SPECIFIED TRANSPORTATION VIA EY. WHEN TICKETS ARE ACCEPTED, NO ADJUSTMENTS IN FARE WILL BE MADE THAT WOULD REQUIRE EY TO REFUND MONEY TO THE PASSENGER.

GFBM582 GFS TEXT MENU RULE CATEGORY TEXT DISPLAY 10JUL 19
AREA: ZZ TARIFF: IPRG CXR: EY RULE: 9998 CAT: 70 EFFECT: 09JUL19
11:06:15
CITY/CTRY: FILED TO GOVT: CA APPROVED ONLY: BOT:

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